

Forum:[Hack Forums](#)

Thread: [Services rendered and charged back on Racc00N \(UID=2423577\)](#)

Armada - December 9, 2017, 10:57 pm

All proof is displayed in thread: <https://hackforums.net/showthread.php?tid=5765717>

Spoiler ([Click to View](#)) I will let screen shots do the talking.....

@[Racc00N](#) Get r3kt. Fucking punk ass little bitch.

User purchased, used the product and then charged back.

My dispute is simple. Services were rendered. My money is owed for services rendered. Simple as that.

Froggy - December 9, 2017, 11:15 pm

You don't need two threads, just one. Only one thread regarding the same topic may be posted.

We recommend you take the time to read the [HF Help Documents](#) section. The answer to your questions should be contained in there. (Cross Posting)

Armada - December 9, 2017, 11:19 pm

(Dec 10, 2017 12:15 AM)Froggy Wrote: [\[CITE\]](#) You don't need two threads, just one. Only one thread regarding the same topic may be posted.

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Yea thanks, the CE can be deleted, I would IF I COULD ? ?

ganstephanos - December 10, 2017, 5:17 am

Dispute is easily winnable but doubt you care.

All it takes is showing proof of delivery to the PP email in question

Armada - December 10, 2017, 7:00 am

(Dec 10, 2017 06:17 AM)ganstephanos Wrote: [\[CITE\]](#) Dispute is easily winnable but doubt you care.

All it takes is showing proof of delivery to the PP email in question

Second screen shot shows his license was issued and used on 2 machines (look @ HWIDs)

How much more proof do you need, the license was issued, used and then charged back on.

ganstephanos - December 10, 2017, 7:07 am

(Dec 10, 2017 08:00 AM)Armada Wrote: [\[CITE\]](#) Second screen shot shows his license was issued and used on 2 machines (look @ HWIDs)

How much more proof do you need, the license was issued, used and then charged back on.
A screenshot of his active license (deactivate it after) {only if PP knows what product you sell} and screenshot of delivery of the license to his email is all thats needed, attach it to the PP case and it should be easy enough to win

For unauths, it ia doable but the process is annoying and only worth the time if its like a \$100+ transaction

Armada - December 10, 2017, 7:31 am

(Dec 10, 2017 08:07 AM)ganstephanos Wrote: [\[CITE\]](#) A screenshot of his active license (deactivate it after) {only if PP knows what product you sell} and screenshot of delivery of the license to his email is all thats needed, attach it to the PP case and it should be easy enough to win

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I dont give one flying fuck about the \$40 lol

I piss that away when I go to the corner store FFS. Its pocket change to me honestly.

I am disputing this idiot because he has now created a track history against other sellers doing this exact same bull shit.

I want it formally logged and in the system so any other seller who deals with him knows exactly what the hell they are in for when dealing with him.

Of course I banned and deactivated his license, he charged back, why the hell would I let some scumbag who charges back in Paypal continue to use my software when they did not pay me, correctly?

Fuck this skid.

ganstephanos - December 10, 2017, 7:42 am

(Dec 10, 2017 08:31 AM)Armada Wrote: [\[CITE\]](#) I dont give one flying fuck about the \$40 lol
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Lol quote: doubt you care, it was just \$40 anyway - which isnt much.

Also its always a better way to teach the chargebackers a lesson by showing them that they cant just abuse the fact they used PayPal to coerce sellers to hear whatever they want to say.

Also for the license, the "active" is just needed for the screenshot anyway, and after that you can just deactivate or delete the license as you seem fit.

Hell, the entire license screenshot is optional as proof of delivery is the email itself.

Its not about the money, its about not letting these chargebacking cunts get away with it.

Armada - December 10, 2017, 7:52 am

(Dec 10, 2017 08:42 AM)ganstephanos Wrote: [\[CITE\]](#) Lol quote: doubt you care, it was just \$40 anyway - which isnt much.

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E-mail is automated from the License manager, I dont actually get a hard copy of the clients version of the license email, just a waste of space for our side, we have our own internal copies but they are far less aesthetic than what the purchaser gets.

Further, why would I even need to provide that, the screen shot clearly shows the software was used on 2 totally different machines. So the guy obviously got the license and utilized the software. I find your argument rather m00t TBH...

ganstephanos - December 10, 2017, 7:57 am

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You could just wing it and attach that screenshot, it says deactivated (ToS violation on dispute anyway) - who cares anyway.

The usage of the product is clear on the HWID logs.

The thing with virtual products is PayPal generally gives the seller the advantage and closes it in favor of the seller as virtual products cannot be returned back to the owner after they've been used. Be it a program, a text file, or anything else. Which is why PayPal favors sellers on such payments, giving an easy win on such disputes for sellers

Every single chargeback can be won in PayPal as a seller, its just a matter of whether you care or not.

Personally I'd recommend sellers to do this so people know that the seller isn't to be fucked with.

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On the matter of Virtual products and Paypals Purchaser/Seller protection thing.

I find it really is a crap shoot for the seller, depends on the argument you make, and the person making the decision.

I make and provide the same proof everytime to paypal.

SOMETimes I win, sometimes they side with the seller.

Might just be the person making the decision on how they feel that day. IDK what their MOP is back end to making a decision, but I dont ever count on winning a dispute, nor do I really care. Way I look at this, its just part of business.

Technically speaking, according to TOS and EULA I am not obligated to refund anyone once the software registers a HWID to our license server, but many times when I have been contacted by buyers, explaining Orcus was not specifically what they were looking for I generally grant a refund without any issue. I want happy customers, not a bunch of people pissed I took their money and they got nothing that they thought they would.

ganstephanos - December 10, 2017, 8:26 am

(Dec 10, 2017 09:07 AM)Armada Wrote: [\[CITE\]](#) On the matter of Virtual products and Paypals Purchaser/Seller protection thing.

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Oh really? Strange. I've found it very easy for sellers to win all kinds of disputes, which makes it harder for the buyers to actually claim their money back if they were scammed

& absolutely yeah, but not everyone chargeback over a legitimate concern with the product. There are people who purchase monthly licenses of products, and chargeback after the month is over - and they've used their license entirely.

Not all cases are where the buyer is a dickhead trying to just get free usage of the product + you

can't do anything by banning their products as the license is over anyway.

Sometimes people dont get how to operate the product (considering you sell a RAT, with portforwarding, DNSes & all) - some people find it really hard for doing it on their own, so they request a refund. That's not an issue

Maybe someone has issues with running it on their RDPs due to the .NET requirement (having to manually install it in the servers). Maybe it doesnt work for someone based on his/her location, or they dont have a PC at all, or dont want to keep running it on a VM on their Mac. They're all legitimate reasons - where nice sellers actually provide refunds.

I'm focusing on those peoppe who take this good nature of the sellers for granted, use PayPal as a coward's shield and waste a hell lot of time for both sides. Or those who just buy with fraudulent funds, or with the intent to chargeback in the near future.

Such people are not "real" customers and definitely don't deserve the leniency the seller provides in terms of refunds

Just my 2c, no offense intended

Theocritus - December 10, 2017, 9:11 am

another day in chargeback city.. ah this reminds me, i have a chargeback i should get back to winning as well xd ?

Armada - December 11, 2017, 7:13 am

(Dec 10, 2017 09:26 AM)ganstephanos Wrote: [\[CITE\]](#) Oh really? Strange. I've found it very easy for sellers to win all kinds of disputes, which makes it harder for the buyers to actually claim their money back if they were scammed

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Again a moot argument.

We allow 3x machine HWID registrations before the system locks out. Then all users have to do is contact me for a license reset and they can register 3 new machines per license.

To argue he charged back because he was unable to port the software is moot because he never even utilized the 3 available slots every license is allocated for HWID registration.

I again note this dispute is to make a point, he has since been online and totally ignored the dispute claim even though the forum system notifies users of dispute claims automatically.

This Further goes to prove he simply does not give a flying fuck about who he is dealing with and wants to scam hard working sellers out of their products and services for free like a scum bag that he is.

Danny boy, Your lower than the remnants of a porta potty at a concert.

Armada - *December 12, 2017, 9:47 am*

Dick monkey is clearly aware of the dispute, but chooses to ignore it, like a pussy little bitch that he is.

Do not deal with this user, ONLY accept BTC from them if you do.

Armada - *April 4, 2018, 1:44 pm*

This dispute remains unresolved, DWC.