

Forum:[Hack Forums](#)

Thread: [START HERE - Free Virus Removal on HackForums](#)

AsSaSs@iN - December 21, 2017, 10:48 pm

Keywords: free virus removal, virus support, computer repair, computer virus removal software, laptop virus removal, computer virus help.

START HERE FREE MALWARE REMOVAL Provided by the members of...

How to receive free help on HackForums.net to remove computer malware and resolve tech issues.

Am I Infected?

Symptoms of infection: Crazy advertisements popping up everywhere - difficult to escape from.

Odd computer behavior.

Slower than normal internet processing - not relating to your ISP.

Error messages.

Freezing and crashing of software and the computer.

Outgoing messages, PM's, DM's, emails, tweets etc from your account that you did not send.

Oddly named files, names and locations.

Software that you did not install, installed or popping up - including antivirus programs telling you you're infected.

Hardware or accessory problems.

Ransom notes and encrypted files.

If you are infected it's wise you seek to rectify this issue. A fantastic starting point is this forum and thread! Continue reading to receive free help.

Some important information from the highly reputed [Aura](#): [\[Read\] What you need to know when receiving assistance in the White Hat Help section](#)

Is your PC just running slow? Visit: [PC Running Slow or Think You're Infected? Read This!](#)

Get Free Help on HackForums

Common Malware related issues and fixes:

CLICK HERE >> [SCANNERS WON'T WORK](#) |or| [COMPUTER WON'T BOOT](#) <<CLICK HERE

STEP 1 - Create Account

Register a free account on HackForums.net and confirm your email address.

[CLICK HERE TO REGISTER FOR FREE](#)

STEP 2 - Scan

Download and run FRST, an analysis tool that allows our trained helpers to clean your computer.

Download the right version of FRST for your system (if you're unsure, most newer machines are 64bit):[FRST 32-bit](#)

[FRST 64-bit](#)

Note: Only the right version will run on your system, the other will throw an error message. So if you don't know what your system's version is, simply download both of them, and the one that works is the one you should be using.

Move the executable (FRST.exe or FRST64.exe) on your Desktop

Right-click on the executable and select Run as Administrator (for Windows Vista, 7, 8, 8.1 and 10 users)

Accept the disclaimer by clicking on Yes, and FRST will then do a back-up of your Registry which should take a few seconds

Make sure the Addition.txt box is checked

Click on the Scan button

On completion, two message box will open, saying that the results were saved to FRST.txt and Addition.txt, then open two Notepad files with some really long logs.

You'll notice the logs are pretty big and you won't be able to post a reply containing it all. Please use ONLY either: <https://hastebin.com> - here you can upload the .txt file directly. <- I prefer this. <http://pasted.co/> - here you can set a password if you wish to protect your data. Just PM me the password.

And paste the link to the logs in your thread you are about to create (step 3). Post each log (FRST.txt and addition.txt) separately on either hastebin or pasted (each with a separate link). If you're a new member and can't paste links you can fool the forums system by removing the beginning of the link.

e.g. If you can't post this: <https://hastebin.com/raw/epaduvuyic>

Post: I used hastebin, here is the ending /raw/epaduvuyic

If you need to post an image, please use a service like <https://imgur.com> and paste the link in your thread.

STEP 3 - Create a New Thread

Create a new thread in the [White Hat Malware, Virus, and Rat Removal Help](#) forum.

[CLICK HERE TO CREATE A NEW THREAD](#)

Subject

In the Subject, select the appropriate prefix either 'Checkup' or 'Infected' and then a title related to your issue. E.g. 'Can't Boot' or 'Task manager disabled'.

What to Post

In the main text area, please describe the issues with your system in as much detail as you can. You should then paste the links (hastebin or pasted) to your uploaded logs from FRST (step 2).

It's as easy as 1, 2, 3! ... 4

Volunteers will be on their way ASAP. Please allow 48hrs before you receive a response from a trained helper.

Who is a trained helper? Look for this icon on their posts:

Keywords: free virus removal, virus support, computer repair, computer virus removal software, laptop virus removal, computer virus help.

AsSaSs@iN - December 21, 2017, 10:51 pm

Scanners Don't Work

Is the malware blocking our tools from running? Give these methods a go, then return to STEP 2 above.

METHOD 1 - Rename FRST

Try renaming FRST.exe to explorer.exe Right click FRST.exe

Click rename

Rename it to: explorer.exe

Attempt to launch.

SUCCESS: Complete STEP 2 above.

FAIL: Continue to METHOD 2.

METHOD 2 - Run Rkill

NOTE: If your security software warns about Rkill, ignore & allow the download to continue.

Download RKill by Grinler from [Here](#) & save it to your Desktop.

Alternate download links (use these if the first file is blocked by your system):

[Two](#)

[Three](#)

[Four](#) Double click Rkill to run it

A command window will open then disappear upon completion, this is normal If this does not happen... delete the file, then download & use the next link provided

If it does not work, repeat the process & attempt to use one of the remaining links until the tool runs

Do not reboot your machine until asked to do so. If no version of Rkill would run, please let me know

When finished, Notepad will open with a log file, automatically saved at C:\rkill.log

Copy/paste the contents of the rkill.log file in your thread.

Leave Rkill on the Desktop unless instructed otherwise

Note: If you get an alert that Rkill is infected, ignore it. The alert is a fake warning given by the rogue software, trying to "protect" itself from being terminated or removed. If you see such a warning, leave the warning on the screen, then run Rkill again. By not closing the warning, this sometimes allows you to bypass the malware's attempt to protect itself, so that Rkill can perform its routine.

After running RKill continue to STEP 2 above, it is important in this time you do not reboot your PC.

METHOD 3 - Run a renamed Rkill

Try downloading either of these versions of RKill that have been renamed:

[uSeRiNiT.exe](#)

[WiNiOgOn.exe](#) Double click the renamed version of Rkill to run it

A command window will open then disappear upon completion, this is normal If this does not happen... delete the file, then download & use the next link provided

If it does not work, repeat the process & attempt to use one of the remaining links until the tool runs

Do not reboot your machine until asked to do so. If no version of Rkill would run, please let me know

When finished, Notepad will open with a log file, automatically saved at C:\rkill.log

Copy/paste the contents of the rkill.log file in your thread.

Leave Rkill on the Desktop unless instructed otherwise

Note: If you get an alert that Rkill is infected, ignore it. The alert is a fake warning given by the

rogue software, trying to "protect" itself from being terminated or removed. If you see such a warning, leave the warning on the screen, then run Rkill again. By not closing the warning, this sometimes allows you to bypass the malware's attempt to protect itself, so that Rkill can perform its routine.

After running RKill continue to STEP 2 above, it is important in this time you do not reboot your PC.

METHOD 4 - Ask Us!

The steps above may not solve the issue, but don't worry, we still have a few tricks up our sleeve. Just create a new thread and we'll guide you through some additional methods of obtaining the scans. ?

Wander - December 21, 2017, 11:43 pm

Placeholder for my best friend AsSaSs@in.

AsSaSs@iN - December 21, 2017, 11:45 pm

Computer Won't Boot

METHOD 1 - Recovery Environment

Item(s) required: USB Flash Drive (size depend on if you have to create a USB Recovery or Installation media)

CD/DVD (optional: only needed if you need to create a Recovery or Installation media and your USB Flash Drive is too small)

Another computer (optional: only needed if you cannot work from the infected computer directly)

Preparing the USB Flash Drive Download the right version of FRST for your system: [FRST 32-bit](#)
[FRST 64-bit](#)

Note: Only the right version will run on your system, the other will throw an error message. So if you don't know what your system's version is, simply download both of them, and the one that works is the one you should be using.

Move the executable (FRST.exe or FRST64.exe) on your USB Flash Drive

Boot in the Recovery Environment Plug your USB Flash Drive in the infected computer

To enter the Recovery Environment with Windows Vista and Windows 7, follow the instructions below: Restart the computer

Once you've seen your BIOS splashscreen (the computer manufacturer logo), tap the F8 key repeatedly until the Advanced Boot Options menu appears

Use the arrow keys to select Repair your computer, and press on Enter

Select your keyboard layout (US, French, etc.) and click on Next

Click on Command Prompt to open the command prompt

Note: If you can't access the Recovery Environment using the F8 method above, you'll need to create a Windows installation or repair media. It can be made on the computer itself or another one running the same version of Windows as the one you plan to use it on. For more information, check out [this tutorial](#) on SevenForums.

To enter the Recovery Environment with Windows 8 or Windows 8.1, follow the instructions in [this tutorial](#) on EightForums

Note: If you can't access the Recovery Environment using the method above, you'll need to create a Windows installation or repair media. It can be made on the computer itself or another one running the same version of Windows as the one you plan to use it on. For more information, check out [this](#)

[tutorial](#).

To enter the Recovery Environment with Windows 10, follow the instructions in [this tutorial](#) on TenForums

Note: If you can't access the Recovery Environment using the method above, you'll need to create a Windows installation or repair media. It can be made on the computer itself or another one running the same version of Windows as the one you plan to use it on. For more information, check out [this tutorial](#) on TenForums.

Once in the command promptIn the command prompt, type notepad and press on Enter

Notepad will open. Click on the File menu and select Open

Click on Computer/This PC, find the letter for your USB Flash Drive, then close the window and Notepad

In the command prompt, type e:\frst.exe (for the x64 version, type e:\frst64.exe and press on Enter

Note: Replace the letter e with the drive letter of your USB Flash Drive

FRST will open

Click on Yes to accept the disclaimer

Click on the Scan button and wait for the scan to complete

A log called FRST.txt will be saved on your USB Flash Drive.

Return to STEP 3 at the top of this thread.

METHOD 2 - Ask Us!

The method above might not work, but we still have a few tricks up our sleeve. Just ask us in your thread ?

Leo Mikaelson - December 21, 2017, 11:46 pm

Good luck with the service, Nice to see the new colours in the thread format.

T3h Hack3r - December 22, 2017, 1:38 am

Very nice my friend. Maybe I can lend the occasional bit of assistance. ?

Not Your Average Orange - December 22, 2017, 7:23 am

Looks good.

Although your register link isn't working, I believe you've got the wrong url. Here is the correct one:

<https://hackforums.net/member.php?action=register>

Sparkfear - December 22, 2017, 7:38 am

Big vouch for AsSaSs@iN, he knows what he does and won't mess up your computer.

KhaosBringer - March 20, 2018, 12:04 am

Always nice to see someone offering free help in a crap situation.