Forum:Hack Forums

Thread: Limited Paypal, documents on review for over 2 months

Purest. - *January 8, 2018, 4:16 am*

Hello,
My paypal was recently limited as I was using it in a different country as I was on vacation, This was no issue for me as I submitted the documents they needed within the same week, however since then they have just said that the documents are "on review" and its been over 2 months, I have tried contacting them several times via email and only get a botted reply, I would like to know if anyone here has faced anything similar as I have heard peoples accounts have been limited for years, what can I do to solve this as I need those funds ASAP.
Thanks HF ?

James Burnham - *January 8, 2018, 5:12 am*

They don't read your emails unless you reply to the automated response they send you.

Meow - *January 8, 2018, 7:41 am*

Why don't you call them? Its 10 times easier if you call them rather than waiting for their emails.

macabi - *January 8, 2018, 1:22 pm*

have you fixed it by now?

?Nuski - *January 8, 2018, 3:37 pm*

Call them and they review right there on the phone with you

Crowley - *January 8, 2018, 4:17 pm*

(Jan 8, 2018 04:37 PM)?Nuski Wrote: *[CITE]* Call them and they review right there on the phone with you
Do what this guy says.
I usually call them when I got limited and they solved it instantly and unlimited me.

The Unknown Coder - *January 8, 2018, 4:29 pm*

Call them and ask for a limitation specialist to call you, ask for the appeals limitation email also helps.

klapriezx - *January 8, 2018, 4:59 pm*

I waited 2 weeks and didn't get a verification unless I called them, I suppose they intentionally do this so you call them ?

Meow - *January 8, 2018, 5:01 pm*

(Jan 8, 2018 06:12 AM)? Mr. Burnham ? Wrote: *[CITE]* They don't read your emails unless you reply to the automated response they send you.
Yeah, this happened to me too. I guess OP didn't read the entire email he got.

Neighbor - *January 10, 2018, 8:50 am*

Should be able to call them up and ask whats taking so long, I submitted my documents and within 24 hours my account was unlimited.

Purest. - *January 12, 2018, 10:21 am*

Thanks so much guys, I called them and they unfreezed it right there :O

System[X] - *January 12, 2018, 10:26 am*

It will take longer if its been passed over to paypals fraud team for review for whatever reason, but do as others have stated and call them, 2 mins on the phone and it maybe resolved.

Thanks

EDIT: Pleased you got it sorted.