

Forum:[Hack Forums](#)

Thread: [NGINX Optimization?!](#)

Rorschach. - February 12, 2018, 10:05 am

Can anyone help? PM ME! NEED TO HIRE SOMEONE ASAP (MODS MOVE THIS TO THE MARKETPLACE)

kawaii - February 12, 2018, 10:13 am

(Feb 12, 2018 11:05 AM)Rorschach. Wrote: [\[CITE\]](#) Can anyone help? PM ME! NEED TO HIRE SOMEONE ASAP

What do you need help with configuring exactly?

Rorschach. - February 12, 2018, 10:49 am

Okay so I have a site hosted on an offshore and they're being ridiculously difficult to work with so I have to go outside of them. My site which is a wordpress site keeps crashing and the offshore site is saying it's a Nginx optimization issue but I don't have any detailed reason on the issue.

(Feb 12, 2018 11:13 AM)Escrow Wrote: [\[CITE\]](#) What do you need help with configuring exactly?
^.....

Nachfolger - February 12, 2018, 10:55 am

(Feb 12, 2018 11:49 AM)Rorschach. Wrote: [\[CITE\]](#) Okay so I have a site hosted on an offshore and they're being ridiculously difficult to work with so I have to go outside of them. My site which is a wordpress site keeps crashing and the offshore site is saying it's a Nginx optimization issue but I don't have any detailed reason on the issue. Did you mess with the HTACCESS recently?

kawaii - February 12, 2018, 11:00 am

(Feb 12, 2018 11:49 AM)Rorschach. Wrote: [\[CITE\]](#) Okay so I have a site hosted on an offshore and they're being ridiculously difficult to work with so I have to go outside of them. My site which is a wordpress site keeps crashing and the offshore site is saying it's a Nginx optimization issue but I don't have any detailed reason on the issue.

Do you have access to any logs at all? "WordPress crashing" sounds like it is much more likely to be PHP actually crashing, and not nginx itself.

(Feb 12, 2018 11:55 AM)Nachfolger Wrote: [\[CITE\]](#) Did you mess with the HTACCESS recently? nginx does not use or parse .htaccess files, they are Apache exclusive IIRC.

Rorschach. - February 12, 2018, 11:19 am

(Feb 12, 2018 11:55 AM)Nachfolger Wrote: [\[CITE\]](#) Did you mess with the HTACCESS recently? No I haven't done anything. I rarely even touch the back end stuff.

(Feb 12, 2018 12:00 PM)Escrow Wrote: [\[CITE\]](#) Do you have access to any logs at all? "WordPress crashing" sounds like it is much more likely to be PHP actually crashing, and not nginx itself.

nginx does not use or parse .htaccess files, they are Apache exclusive IIRC.

It's not just the wordpress crashing. Everything shuts down. I have access now and can look at

logs. Tell me what I should look for in whm/cpanel?

kawaii - February 12, 2018, 11:29 am

(Feb 12, 2018 12:19 PM)Rorschach. Wrote: [\[CITE\]](#) It's not just the wordpress crashing. Everything shuts down. I have access now and can look at logs. Tell me what I should look for in whm/cpanel? Error logs is what you're looking for, they should be timestamped too. Check around the time "everything shut down" and see if there's anything obvious around that time. If your host can't help you with basics like this, or even tell you why it's happening then that is a good sign you need to move on.

Elitas - February 12, 2018, 11:32 am

(Feb 12, 2018 12:19 PM)Rorschach. Wrote: [\[CITE\]](#) No I haven't done anything. I rarely even touch the back end stuff.

It's not just the wordpress crashing. Everything shuts down. I have access now and can look at logs. Tell me what I should look for in whm/cpanel?

What error are you getting/what page are you seeing when it crashes?

Rorschach. - February 12, 2018, 12:31 pm

(Feb 12, 2018 12:19 PM)Rorschach. Wrote: [\[CITE\]](#) No I haven't done anything. I rarely even touch the back end stuff.

It's not just the wordpress crashing. Everything shuts down. I have access now and can look at logs. Tell me what I should look for in whm/cpanel?

(Feb 12, 2018 12:29 PM)Escrow Wrote: [\[CITE\]](#) Error logs is what you're looking for, they should be timestamped too. Check around the time "everything shut down" and see if there's anything obvious around that time. If your host can't help you with basics like this, or even tell you why it's happening then that is a good sign you need to move on. Site is down again. This is a joke.

(Feb 12, 2018 12:29 PM)Escrow Wrote: [\[CITE\]](#) Error logs is what you're looking for, they should be timestamped too. Check around the time "everything shut down" and see if there's anything obvious around that time. If your host can't help you with basics like this, or even tell you why it's happening then that is a good sign you need to move on. I can't even get into WHM/CPanel now.

kawaii - February 12, 2018, 1:43 pm

Typing this from my cell phone so it'll be short, but those errors look like either your hosting account or the server I assume is shared, has run out of disk space.

Rorschach. - February 12, 2018, 1:51 pm

(Feb 12, 2018 02:43 PM)Escrow Wrote: [\[CITE\]](#) Typing this from my cell phone so it'll be short, but those errors look like either your hosting account or the server I assume is shared, has run out of

disk space.

So it's NOT a Nginx issue?

kawaii - February 12, 2018, 2:23 pm

(Feb 12, 2018 02:51 PM)Rorschach. Wrote: [\[CITE\]](#) So it's NOT a Nginx issue?

Certainly doesn't look like it from those error messages. Find a new hosting company who know what they're actually doing. ?

Rorschach. - February 12, 2018, 5:33 pm

(Feb 12, 2018 03:23 PM)Escrow Wrote: [\[CITE\]](#) Certainly doesn't look like it from those error messages. Find a new hosting company who know what they're actually doing. ?

I knew they were full of shit. I've seen "NGINX" appear on screen in the past few years when it HAS been a NGINX issue. Correct me if I'm wrong but aren't APACHE and NGINX closely related?

Still need help with this

Now this dumbass host is saying we have to get Nginx license

Nachfolger - February 13, 2018, 4:02 am

Sounds like your host is stupid, unless it's a VPS. In which case, I would agree it's your issue.

Time for you to grab all your files and move to a different host.

Owl - February 13, 2018, 5:14 am

I had a similar problem with a host claiming I used up my "resources". They won't budge on this so your best course is to migrate to a new host.