

Forum:[Hack Forums](#)

Thread: [any staff to assist?](#)

lolsonlols1 - February 22, 2018, 3:09 pm

I am looking to get my old profile back from 2007 but cannot access outlook as the "someone may have accessed your account" message appears and it's tied to an old mobile so i cannot reset it, sending requests to microsoft is hopeless so I'm wondering if it's possible i can get my password reset for my old account?

thales - February 22, 2018, 3:10 pm

there is a contact form you know?

lolsonlols1 - February 22, 2018, 3:15 pm

I have used this now thanks. Have not used this site in many years

Biggy - February 22, 2018, 3:19 pm

I highly doubt you will gain access to the account without proof that it's yours, especially since someone recently hijacked a ton of 2007 accounts.

You can probably consider that account lost and can continue on your new account. Omni will not recover that account for you without proof, nor will Factor8 (recovery admin) when he gets instated.

Saltpeter - February 22, 2018, 3:25 pm

The contact form is your best bet on getting your old account back. That or if Omniscient sees this thread.

Prophet Banana - February 22, 2018, 3:25 pm

What use do you have in that account if you haven't actively used it in years? Why not just start new?

Alice Dee - February 22, 2018, 3:27 pm

(Feb 22, 2018 04:25 PM)Prophet Banana Wrote: [\[CITE\]](#) What use do you have in that account if you haven't actively used it in years? Why not just start new?

Because you can say you've been on HF since the beginning.

Bluffer - February 22, 2018, 3:38 pm

Welcome back.

Keep in mind the site has changed a lot (or so I hear) since 2007. Account security is taken very seriously by the staff so it's unlikely you will get your account back without being able to verify all the information related to it.

All the best with that process though.

Omniscient - February 22, 2018, 4:11 pm

What's the profile link? And also, very unlikely you'll get it back.

Elitas - February 22, 2018, 4:11 pm

If your account was closed "for inactivity" then you may be able to get it back by paying a fee (See [Account Recovery Changes](#)). Otherwise, just use the [Contact Us](#).

Feel free to PM me BTW!!

Armada - February 23, 2018, 12:31 am

(Feb 22, 2018 05:11 PM)Omniscient Wrote: [CITE](#) What's the profile link? And also, very unlikely you'll get it back.

I was JUST gonna reply asking what UID it is, but okay, Big dude beat it...

Decade old account lost in transaction, man not hopeful...