

Forum:[Hack Forums](#)

Thread: [Computer freezing on games.](#)

Aristan - March 20, 2018, 4:05 pm

<https://hastebin.com/obajacafuj.sql> malwarebytes.
<https://hastebin.com/gudewuxilo.tex> frst (addition.txt at bottom)
<https://hastebin.com/witepuxoja.sql> rogue

Hey guys, i have a ryzen 1700 and a radeon 580, 16gb ram etc, brand new pc build built about 4 weeks ago.

I stream fortnite at twitch.tv/aristant (if you want to see the issue)

When playing fortnite i will freeze on the loading screen, if im in voice comms with someone they will chop up and the sound from other things will also. When i die i will freeze.

How can i fix this?

Sigma - March 20, 2018, 4:52 pm

(Mar 20, 2018 04:05 PM)Aristan Wrote: [\[CITE\]](#) <https://hastebin.com/obajacafuj.sql> malwarebytes.
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Farbar Recovery Scan Tool (FRST) - Fix

Follow the instructions below to execute a fix on your system using FRST, and provide the log in your next reply. Open Notepad and copy/paste the following into notepad:

Code creatorstorepoint:

closeprocesses:

HKLM-x32\...\Run: [] => [X]

2018-03-05 23:21 - 2018-03-19 22:36 - 000065536 _____ C:\Windows\system32\spu_storage.bin

S0 EasyAntiCheatSys; no ImagePath

emptytemp:

Save the file as fixlist.txt, and save it on your Desktop (or wherever your FRST.exe/FRST64.exe executable is located)

Right-click on the FRST executable and select Run as Administrator (for Windows Vista, 7, 8, 8.1 and 10 users)

Click on the Fix button

On completion, a message will come up saying that the fix has been completed and it'll open a log in Notepad

Copy and paste its content into your next reply

I noticed you have alot of programs running all at one time. Are you running those on purpose or are they included in the startup?

Aristan - March 20, 2018, 5:38 pm

(Mar 20, 2018 04:52 PM)Sigma????? Wrote: [\[CITE\]](#) Farbar Recovery Scan Tool (FRST) - Fix

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Sigma - March 20, 2018, 6:20 pm

Teamviewer, Discord, 3 Dropbox clients, 4 Spotify processes, 10 Chrome windows

All that running plus playing a game will cause series lag.

Aristan - March 20, 2018, 7:49 pm

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huh, i only have one dropbox open and one chrome and one spotify o.o

<https://hastebin.com/riniwadaza.php> fix log

Sigma - March 21, 2018, 11:27 am

(Mar 20, 2018 07:49 PM)Aristan Wrote: [\[CITE\]](#) huh, i only have one dropbox open and one chrome and one spotify o.o

<https://hastebin.com/riniwadaza.php> fix log

Check your startup processes in command prompt using the command: msconfig

Disable the ones you do not need when starting your computer.

Post a fresh FRST log for me.

Aristan - March 21, 2018, 1:09 pm

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<https://hastebin.com/ajokuzofuw.tex> here you are

Sigma - March 21, 2018, 2:52 pm

You aren't showing any signs of malware. I just think your computer doesn't have the right specs to handle all of those processes at once. You have numerous things runnings still.

GreyOwl - March 21, 2018, 3:00 pm

(Mar 21, 2018 02:52 PM)Sigma????? Wrote: [\[CITE\]](#) You aren't showing any signs of malware. I just think your computer doesn't have the right specs to handle all of those processes at once. You have numerous things runnings still.

He should clear the startup process by hiding all default Microsoft and then un-checking all the non Microsoft process. this way it would work faster, Also try creating virtual ram, It works in some systems.

Gt403cyl - March 21, 2018, 3:13 pm

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From a hardware standpoint a 1700 with 16GB ram and a 580, there shouldn't be any issue running the game.

There is a software bug/issue or something running that is causing the problem.

I unfortunately am not a software expert so I don't know where to start there.

Are the drives fragmented?

Are the drives from an old build?

Did you completely uninstall graphics drivers before installin the new drivers?

Is it a fresh OS?

Aside from that I don't believe it to be a hardware problem.

Aristan - March 21, 2018, 5:01 pm

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That was if it was not a fresh install, if you used the OS from an old build.

Sounds like it's not a driver issue.

Could be a bug with Epic or Fortnite...

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its a fresh install.

Anybody have any idea ;s this really sucks.

It happens when i change my settings in game to, it will freeze for a second, and Sometimes when i open epic games launcher.

Aristan - June 24, 2018, 2:12 pm

Still having this issue, it is when i am loading anything. opening a program, loading screens, etc.

My computer just stutters, lags.

anyone;s

Aristan - June 26, 2018, 9:04 am

still need some opinions;)