

Forum:[Hack Forums](#)

Thread: [Downtime](#)

Omniscient - April 30, 2018, 3:05 pm

I hate having to type these up sometimes.

First off, I'm feeling under-the-weather. I'm a bit ill, headache, sore throat, and cough. I just don't feel very good at all.

This morning I got up around 9pm. For the second day in a row it appeared the server went offline for 30 minutes from midnight to 12:30am which is when there are some cron jobs which restarts the server and does some log rotating. I figured I would look into it and I took it as a good time to do some server updates.

After running a couple updates, one of which was Apache, the HTTPD process wouldn't start. It gave me an APR error.

Quote:/usr/sbin/httpd: Undefined symbol "apr_bucket_alloc_aligned_floor"

After some digging it appears to be related to the APR (Apache Portable Runtime) which is basically a set of tools for Apache. Seems we have some issue on the server with our library and having the apache build properly. Not a lot of help online related to the problem. I did a lot of updating of various server packages and tried different configurations to get it working but nothing.

And please note that I plan on moving us to a new server within the next week and so this failure on the old server was pushing me to just move on if I couldn't get it fixed right away. I told myself I'd give it 3-4 hours and I would just give-up and move us. A move at this time would mean 24-48 hours of downtime because I still have some configuring to do on the new server.

So on top of all this I'm sick and rather upset that I have to deal with this crap right now. If I was an employee instead of the boss I'd just call out sick and sit on the couch. I really don't want to make any mistakes in the move or setting up the new server. It requires 100% mental focus. Something I do not have right now.

Well, after 4 hours and just about to give-up I got it working. I basically removed ever single trace of the existing APR libs and on the next build of Apache it installed all the libs required without conflict. So bingo, down for 4 hours but at least I don't have to move us yet.

We will be moving soon and that will be a day of downtime.

Sorry about this today. Shit happens I suppose. Still not sure if that midnight server crash is fixed or not either but I suppose we'll just live with it until we move.

New server has more resources and will not be FreeBSD. I'm hoping it will be more stable and easier to configure and update.

Thank you.

Consecvent - April 30, 2018, 3:06 pm

Thanks for all the effort you are doing for Hackforums.

You are doing a great job Omni.

Hope you will feel better soon!

Juice. - April 30, 2018, 3:09 pm

I was wondering if it was a problem on my side or not! Glad it's working now and I hope you start feeling better.

Omniscient - April 30, 2018, 3:10 pm

(Apr 30, 2018 03:09 PM)Juice. Wrote: [\[CITE\]](#) I was wondering if it was a problem on my side or not! Glad it's working now and I hope you start feeling better.

Best option is to follow the official Twitter. I do update it for a lot of HF related news.

<https://twitter.com/hackforumsnet>

Woes - April 30, 2018, 3:10 pm

Wow, I really hope you feel better soon.

Thanks for the update Dad.

Tesla - April 30, 2018, 3:11 pm

(Apr 30, 2018 03:10 PM)Omniscient Wrote: [\[CITE\]](#) Best option is to follow the official Twitter. I do update it for a lot of HF related news.

<https://twitter.com/hackforumsnet>

Hell ya! That's the first place I went ?

Bluffer - April 30, 2018, 3:12 pm

Been wondering why site crashes around the same time the last few days thanks for explaining that.

Mr. Robot - April 30, 2018, 3:13 pm

Yup recommend everyone to follow the twitter, it's great for updates and shit.

Go get yourself some sleep, 4 hours of fucking pain at the worst possible time - fuck that shit. Get some rest, recover and get better soon.

I'll be a mini mod in the lounge till you're better.

Mr Kewl - April 30, 2018, 3:13 pm

(Apr 30, 2018 03:10 PM)Omniscient Wrote: [\[CITE\]](#) Best option is to follow the official Twitter. I do update it for a lot of HF related news.

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I think you should make a blog kinda thing, with such important updates.

Or a side bar with announcements.

Will reach more people like that imho.

That's how all major brands give updates on big issues (if mobile app, they got push notifications) but a blog for updates could work as well.

Eccy - April 30, 2018, 3:14 pm

Hope you get better man :)

Biggy - April 30, 2018, 3:15 pm

Now that the site is up go and rest up, you deserve that for all the work recently. Take care of your health boss.

Thanks for the updates and getting the site back up and fast as you could.

ZeroOne - April 30, 2018, 3:16 pm

I'm glad you got us back online, thank you for the time you spent dealing with this. I hope you feel better soon and the move next week goes smoothly.

Juice. - April 30, 2018, 3:17 pm

(Apr 30, 2018 03:10 PM)Omniscient Wrote: [\[CITE\]](#) Best option is to follow the official Twitter. I do update it for a lot of HF related news.

<https://twitter.com/hackforumsnet>

Oh sweet didn't even know about that! That's really helpful.

Angel - April 30, 2018, 3:25 pm

Get some sleep, better to work 100% focused.

Thanks for the update boss ?

TB12 - April 30, 2018, 3:32 pm

Hope you feel better, thanks for your hard work

WageWolf - April 30, 2018, 3:49 pm

Glad the forum is back online, thank you for your service Omni! ?

Geatzo - April 30, 2018, 3:55 pm

Thanks for all the effort .

You are doing an amazing job .

I Hope you will feel better soon.

Makaveli The Don - April 30, 2018, 4:00 pm

Best to rest and have a couple days of good sleep. Thanks for the update Boss!

000 - April 30, 2018, 4:13 pm

(Apr 30, 2018 03:13 PM)Mr Kewl Wrote: [\[CITE\]](#) I think you should make a blog kinda thing, with such important updates.

Or a side bar with announcements.

Will reach more people like that imho.

That's how all major brands give updates on big issues (if mobile app, they got push notifications) but a blog for updates could work as well.

Good idea but then again if the server is down so will be the blog. Sure it could be on a different server but why bother when you have twitter for that. (:

Evanescence - April 30, 2018, 4:52 pm

These hiccups are becoming more frequent. Hope you get better and move to new servers.

Best part was, it was night for me and didn't had to face the downtime.

Omniscient - April 30, 2018, 5:07 pm

Quote:These hiccups are becoming more frequent. Hope you get better and move to new servers. The more work that we do the more chance of things going wrong. I don't think we'll be stable for 6 more months imho. There is still so much that has to get done to fix MyBB. The idea of moving to a new server is to help us stay updated and more stable. Currently the server we have now often breaks on any update. We have errors in the logs for the MySQL. It won't allow us to upgrade the MariaDB or the php version either. Thankfully Apache, Nginx, and a couple other services upgrade well enough but more than a few refuse to work.

Right now I'm testing the time it will take to import just the posts table into the new server. On HF it took about 15-16 hours I think and so far I think the new server is going to be about the same. I will continue to test and build the new server hoping to improve that downtime to something manageable like 5-6 hours but it just may not be possible.

Old server expires on the 7th. So I hope to move by then so I don't have to pay another month on the server bill.

Vitani's Mate - April 30, 2018, 5:09 pm

Thanks for the update Omni. :D

Always good to see that you are hard at work.

Mr. Robot - April 30, 2018, 6:22 pm

(Apr 30, 2018 05:07 PM)Omniscient Wrote: [CITE](#) The more work that we do the more chance of things going wrong. I don't think we'll be stable for 6 more months imho. There is still so much that has to get done to fix MyBB. The idea of moving to a new server is to help us stay updated and more stable. Currently the server we have now often breaks on any update. We have errors in the logs for the MySQL. It won't allow us to upgrade the MariaDB or the php version either. Thankfully Apache, Nginx, and a couple other services upgrade well enough but more than a few refuse to work.

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If you need extra cash might I recommend eos :)

All jokes aside, a quick banner up top 'server change 7th-8th' or something wouldn't be amiss but i'll bump my thread for the xmpp chat now.

Sir-Teabag - April 30, 2018, 6:31 pm

I did notice some downtime yesterday. Hopefully it all gets resolved soon, take it easy mate.

trauma - April 30, 2018, 6:36 pm

Your commitment to this site will always be appreciated.

Bear - April 30, 2018, 6:42 pm

Thanks alot for the tireless work you put in man. Its a thankless job. Get some rest, put meds in you and get back to the move when you are 100% better.

Vegeta - April 30, 2018, 6:50 pm

Glad it's back up for now. Hopefully it doesn't go down again a little after midnight.

Thanks and hope you feel better soon Omni.

N1I0c - May 1, 2018, 4:05 am

I love when you post technical stuff like this.

REEEEERRRE - May 1, 2018, 5:05 pm

I understand how stressful it can be when people are depending on the forum to be up. Since you are sick, hopefully you arent being too hard on yourself!

Blazin - May 2, 2018, 2:27 pm

I think we were all expecting the downtime sooner or later. The database on here alone would be a nightmare. Take your time and take care of your personal health. The new server should be awesome we are happy for that. Upgrades :D