

Forum:[Hack Forums](#)

Thread: [\[Idea\] Deal Dispute/ Scam Report Mediator](#)

Arkane21 - June 16, 2018, 9:23 pm

Often when I look at a deal dispute thread, only one side of the story is given. Then, even if the other side of the story is provided, sometimes gaps in the story remain and members do not know who to believe.

Therefore, I plan to launch a Skype Account where both parties, the claimant and the defendant, will be invited to give their side of the story in a civil discussion, mediated by me. My task as the mediator will be to allow both parties to give their side of the story, to clear up any discrepancies or missing details and to maintain the peace during the discussion.

Obviously, both parties must be willing to participate for this to work. If someone knowingly scams another user they would be unlikely to accept the invite to participate in a discussion. I am more than willing to respond to requests for discussion from either claimant or defendant. After I receive a request from either party, I will invite the other party to a conference call which will be recorded and posted to the deal dispute thread for other members to see.

This thread may just get buried in the lounge and go unnoticed or it may be the start to something that will root out scammers/false accusers and keep the Marketplace buzzing.

I will contact HF News authors and see if they consider this as newsworthy to get the word out.

If anyone wants to contribute to this idea, feel free to post below or PM me.

Outlaw. - June 16, 2018, 9:25 pm

I believe this is in the wrong section.

thales - June 16, 2018, 9:26 pm

Staff do not get involved in deal disputes.

Arkane21 - June 16, 2018, 9:27 pm

(Jun 16, 2018 09:26 PM)thales Wrote: [\[CITE\]](#) Staff do not get involved in deal disputes. I am flattered you thought I was staff, but I'm just a regular ol' L33T.

thales - June 16, 2018, 9:29 pm

(Jun 16, 2018 09:27 PM)Arkane21 Wrote: [\[CITE\]](#) I am flattered you thought I was staff, but I'm just a regular ol' L33T.

The new mediator is the contract system in place...

Arkane21 - June 16, 2018, 9:32 pm

(Jun 16, 2018 09:29 PM)thales Wrote: [\[CITE\]](#) The new mediator is the contract system in place... Yes, I understand that and I was actually a very strong supporter of the contract system when it was being implemented while other members were whining about losing their reputation.

The reason I want to do this is to start an actual discussion which allows both members to provide their side of the story.

PerfectStorm - June 16, 2018, 9:46 pm

(Jun 16, 2018 09:23 PM)Arkane21 Wrote: [\[CITE\]](#) Often when I look at a deal dispute thread, only one side of the story is given. Then, even if the other side of the story is provided, sometimes gaps in the story remain and members do not know who to believe.

Therefore, I plan to launch a Skype Account where both parties will be invited to give their side of the story in a civil discussion, mediated by me. My task as the mediator will be to allow both parties to give their side of the story, to clear up any discrepancies or missing details and to maintain the peace during the discussion.

Obviously, both parties must be willing to participate for this to work. If someone knowingly scams another user they would be unlikely to accept the invite for the discussion. I am willing to respond to requests from either scam victims or falsely accused members. I will invite the other party to start a discussion which will be recorded and posted to the deal dispute thread for other members to see.

This thread may get just get buried in the lounge and go unnoticed or it may be the start to something that will root out the scammers and keep the Marketplace buzzing.

I will contact HF News authors and see if they can spread the word in their next edition.

If anyone wants to contribute to this idea, feel free to post below or PM me.
so your job is simply cleaning up after the fact, when its too late?

Arkane21 - June 16, 2018, 9:52 pm

(Jun 16, 2018 09:46 PM)PerfectStorm Wrote: [\[CITE\]](#) so your job is simply cleaning up after the fact, when its too late?

If you got scammed and your scammer is claiming he isn't at fault, wouldn't you want to have a discussion with them? I know I would love to hear that conversation.

Juffar - June 17, 2018, 4:00 pm

I mean the idea in theory was okay but it will never work.

Arkane21 - June 17, 2018, 4:12 pm

(Jun 17, 2018 03:16 PM)xadamxk Wrote: [\[CITE\]](#) This is what the contract system allows.
It allows both parties to defend their side of the claim.
If that's the case then this won't be needed.

(Jun 17, 2018 04:00 PM)Juffar Wrote: [\[CITE\]](#) I mean the idea in theory was okay but it will never work.

Thank you for the feedback. I'll still keep an eye out for any opportunities that could make this a possibility in the future.