

Forum: [Hack Forums](#)

Thread: [Forum subscription](#)

Ninja™ - July 17, 2018, 7:47 pm

I don't have any active forum subscription, yet I keep receiving emails for new threads created in CE section.

I tried to subscribe and unsubscribe.

Forum subscription in usercp shows no forum subscribed.

RainSpider3000 - July 17, 2018, 8:04 pm

I noticed the same thing a while ago... At some point all my subscriptions were randomly removed, and now I get updates for them yet they aren't even in my list.

Ninja™ - July 17, 2018, 8:59 pm

So what you did to fix it?

Nuworld - July 17, 2018, 9:12 pm

(Jul 17, 2018 08:04 PM)RainSpider3000 Wrote: [\[CITE\]](#) I noticed the same thing a while ago... At some point all my subscriptions were randomly removed, and now I get updates for them yet they aren't even in my list.

Omni Reset all Forum and Thread Subscriptions last week.

You can read about here.

<https://hackforums.net/showthread.php?tid=5861400>

Omniscient - July 17, 2018, 9:55 pm

Next email you get please PM it to me.

simswap - July 17, 2018, 10:19 pm

or you could just block the email

Omniscient - July 17, 2018, 10:34 pm

(Jul 17, 2018 10:19 PM)simswap Wrote: [\[CITE\]](#) or you could just block the email

That is not recommended and can have problematic effects on account recovery.

TB12 - July 17, 2018, 10:41 pm

(Jul 17, 2018 09:55 PM)Omniscient Wrote: [\[CITE\]](#) Next email you get please PM it to me.

I have just received an email for a subscription to the gaming section. I am not subscribed however, will PM you

Omniscient - July 17, 2018, 10:53 pm

I'm just wondering if these are emails that are delayed from before we did the purge.

Nuworld - July 17, 2018, 11:08 pm

(Jul 17, 2018 10:53 PM)Omniscient Wrote: [\[CITE\]](#) I'm just wondering if these are emails that are delayed from before we did the purge.

I believe this is what's happening for I'm still getting email notifications

From old subscriptions.

I'll subscribe to this thread and see how long it takes to get a notification.
I have cleared all subscriptions in user control panel except this thread.

However I have found the alert system works well for notifications for me.

Omniscient - *July 17, 2018, 11:53 pm*

As for the delayed emails for notifications I started a support ticket. I need someone to send me headers of a delayed email.

Nuworld - *July 18, 2018, 12:25 am*

(Jul 17, 2018 11:53 PM)Omniscient Wrote: [\[CITE\]](#) As for the delayed emails for notifications I started a support ticket. I need someone to send me headers of a delayed email.

I'll be sending you a few in a minute

Omniscient - *July 18, 2018, 9:42 am*

The delayed emails should be resolved now. I found the problem.