

Forum:[Hack Forums](#)

Thread: [Scammed by Twitch Helper uid=3951321 for \\$200](#)

Hollow™ - August 22, 2018, 3:25 am

Update:

TwitchHelper is making more accounts to vouch for his product: <http://prntscr.com/klsebw> + <http://prntscr.com/klseuu>

Please deal with caution!

Update 2:

Seems like TwitchHelper did a few exchanges to keep his Marketplace B-Rating high and also made another account to vouch for his threads. Everyone please deal with caution, as he's been ignoring this thread and continues to do business like nothing happened.

More exchanges and ratings to come once they're done: <http://prntscr.com/kmwuto>

Contract Link: <https://hackforums.net/contracts.php?action=view&cid=6404>

Got scammed by [TwitchHelper](#) for his unworking [Twitch Subscriber](#).

Here's the story;

I purchase his Twitch Subscriber the other day since it seemed like a promising product.

I've gone ahead and paid and downloaded the program, to my surprise, it was stuck at multiple phases.

[Proof of purchase and errors](#)

The Issue:

I soon realized the Twitch Subscriber bot was riddled with problems so what did I do? Easy, I sent him a Private Message on discord regarding the issues at hand but low and behold he takes days to respond to me. When he finally got around to send me a response he went ahead and sent me a new version of the bot, I've downloaded that and it ended up not working also.

Later on, he said he'll help me fix it via TeamViewer, which hey not a problem as I just wanted a working product and at the time was even considering asking for a refund.

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But surprising each time when I'm online, he's offline. He would tell me that he'll be home in 1-2 hours. Which I stay up and wait even though I have work the next day. In the end, I never get a response from him when he's home or not. Been pretty fed up with this, bought it only 8/15/2018, which been a whole week that I couldn't get it to work or even have any type of support. I was even nice enough to let him know that if he doesn't feel well, rest up I can wait a day.

Here's the screenshot of the conversations:

Downloaded the bot testing some things, was nice told him to rest up: [Telling him to rest up](#)

Downloaded the bot testing some things, was nice told him to rest up Part 2: [Rest up part 2](#)

Downloaded the new bot file (Had to add his new Discord for this, because he got banned): [Adding his new Discord](#)

The conversation where I've added his new discord and told him that the new bot version is still stuck: [New Bot \(Not working\)](#)

Waiting for him to respond, time gap Pt1: [time gap Pt1](#)

Waiting for him to respond, time gap Pt2: [time gap Pt2](#)

Claims that he needs to make a sale before he can give me a refund: [Saying he can't refund "Right now"](#)

Got sick of the 7-day wait, so gave him a warning for my refund: [Giving him more time](#)

Tells me he sent me a message, where he tells me he be home in an hour when he never got back to me: [No response from him](#)

Tells me he has another life, so instead of giving me a response of discord, he went ahead and posted on his threads: [Post 1](#) + [Post 2](#)

Claims that an HWID change will change the problem: [Stalling and claiming HWID will fix the problem](#)

Disables my License because of refusing to refund for a nonworking product also claims that they won't be giving refunds now because it's in their policy which it wasn't stated in his thread (He edited his thread immediately to add his policy): [No refund Part 1](#) + [No refund part 2](#) (His un-edited thread, took the screenshot on August 18, 2018.)

And no, I'm not going to settle with a HWID change due to the fact it takes him so long just to reply or even try to get it working on my side. He only responded fast after i told him I'm writing this Deal Dispute.

Arctic Wolf - August 22, 2018, 3:37 am

Legit report and I sincerely this user comes to his senses and give you what you deserve.

Hate kids like this UGH

fdsa4532432 - August 22, 2018, 3:44 am

Our product is the only product that works at the market (Just look at the vouches)

All this BS about product not working is complete lies. I can show anyone on this community that this works! (Even on your computer)

User did not want to have an HWID reset.

Gave the user an hour which I will be able to team-view him, he never replied.

We don't give refunds, gave him the option to sell the license, he refused.

Disabled his license after he continued threatening the life span of our product.

You can judge me but I respect this community and this is the first member who have been doing me true problems.

I love my customers and I will continue supporting them.

Have a lovely day everyone!

Hollow™ - August 22, 2018, 3:47 am

(Aug 22, 2018 03:44 AM)TwitchHelper Wrote: [\[CITE\]](#) Our product is the only product that works at the market (Just look at the vouches)

User did not want to have an HWID reset.

Gave the user an hour which I will be able to team-view him, he never replied. Please provide screenshot of this, which I didn't reply. I don't want a HWID reset, where am I going to download the new program onto? Do you want me to go buy another computer just for this?

(Aug 22, 2018 03:44 AM)TwitchHelper Wrote: [\[CITE\]](#) We don't give refunds, gave him the option to sell the license, he refused.

Disabled his license after he continued threatening the life span of our product. Please also provide screenshots of where it states you do not give refunds, where you gave me the options to sell my license and also where I threaten the life span of your product.

Thank you.

fdsa4532432 - August 22, 2018, 3:55 am

Clearly I have been waiting for you here. You never came back.

I have always let you know when I am online, I have always tried to communicate with you. You always reply 1 day after I send a message and complain that I am not online - ask any customer how much I support them.

You keep threatening towards the lifespan of our product and behavior like this won't be tolerated!

Leaking the program and doing stuff like this won't bring you a refund! (We have top notch security anyways)

We have disabled your license and clearly gave you a lot of chances.

Have a lovely day!

My last reply to this thread.

Theocritus - August 22, 2018, 3:55 am

Hmm for that price you should indeed have a fully working program with no issues imo. Hope you get it resolved

Arctic Wolf - August 22, 2018, 3:57 am

(Aug 22, 2018 03:44 AM)TwitchHelper Wrote: [\[CITE\]](#) Our product is the only product that works at the market (Just look at the vouches)

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What the hell are you smoking?

1. You did not address any of the issues he stated he had
2. If you really did "Give him a hour" and never replied why would he open this dispute?
3. "We don't give refunds, gave him the option to sell the license, he refused." Why would he want

to sell a product that wasn't working for him?

4. Why would he want a "User did not want to have an HWID reset." if the issue should have been resolved the moment he confronted you with the issue he had at hand.

5. "Disabled his license after he continued threatening the life span of our product." Do you have proof he "Threatened the lifespan of your product"?

6. "We don't give refunds," that is probably the stupidest thing I've ever heard since you offer "License Keys" to activate the product which means you have absolutely no reason to not offer a refund (Essentially what you are saying is if I don't like you I can cancel your subscription and not refund).

7. You keep saying "Our" who is "our" is there an invisible third-party involved?

8. Nothing you are stating makes any sense from a business stand point.

9. If he's unhappy with your level of customer service and your product he is entitled to a refund and if you're making as much money as your say you are why would he need to wait for a refund?

10. "Claims that he needs to make a sale before he can give me a refund: Saying he can't refund "Right now"" this indicates you did in fact offer him a Refund then and I don't see you disputing this fact.

Deal Dispute is valid!

Hollow™ - August 22, 2018, 3:58 am

(Aug 22, 2018 03:55 AM)TwitchHelper Wrote: [\[CITE\]](#)

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We have disabled your license and clearly gave you a lot of chances.

Have a lovely day!

My last reply to this thread.

Screenshot shows, in an hour.

Where was your reply of I'm ready to support? Get on top of yourself, I don't need to be messaging you every hour to get a damn program that cost \$200 working. If you promise you be home in an hour, message me and let me know.

Where was the screenshots for the other statements you've made? Such as your no refund policy.

Leaking the program, how did I leak the program, it's HWID like you stated. Show proof that the program was leaked from my end.

Aficionado - August 22, 2018, 4:06 am

Wow, sad. Wish you luck OP. Waiting on response from twitch.

SIM-1097664 - August 22, 2018, 4:17 am

(Aug 22, 2018 03:44 AM)TwitchHelper Wrote: [\[CITE\]](#) Our product is the only product that works at

the market (Just look at the vouches)

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(Aug 22, 2018 03:55 AM)TwitchHelper Wrote: [\[CITE\]](#) [img]Cut for space[/img]

Clearly I have been waiting for you here. You never came back.

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Leaking the program and doing stuff like this won't bring you a refund! (We have top notch security anyways)

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My last reply to this thread.

Going to go in order

1. So its impossible that this work work on a certain computer? 100% compatibility across every version of Windows?

2. After this clusterfuck, I wouldn't want a new HWID either. So your solution is to keep trying new computers or VPSs until one works?

3. You told him an hour and never got back to him. So he's supposed to message you 24/7 to get some answers?

4. Why is it so hard to give a refund? Everything is based off HWID, so block his and give him his money back. Easy.

4b. Why and how should he resell a product that he never even got to work? He could be honest and tell potential buyers that it didn't work for him and might work for them, but who the hell is going to take that chance? He could lie and say it works great, then what if a buyer runs into the same issue and it doesn't work for them? Is that buyer then fucked? Just keep passing a non working program onto other members? If I buy a TV and the picture works randomly 20% of the time, I take it back to the store. I don't try to sell it to someone else to get my money back.

5. What exactly is this "Threaten life span", nobody knows what the fuck that means lol

6. So now you're accusing him of leaking this? Why exactly, run out of actual arguments?

7. Cut out the "Have a lovely day" shit, it's not making anybody like you more.

You're handling this like a child. Good job on banning his HWID to a non working program, good for you on that one, you really showed him lmao

??????? - August 22, 2018, 4:44 am

Guys, just a side note.

This is old Rus3000 with TwitchHeaven.

Im not sure why he quitted the program, but is was decent and working...

I can believe twitchhelper tht its a HWID problem, he had issues wih it earlier on TwitchHaven.

And he has the same discord language/spelling/etc..

Beamer Boy - August 22, 2018, 4:50 am

Even if it worked, you will probably get banned before you get your first payout. It takes 3 months to get paid for those exact subs after all.

Im High - August 22, 2018, 8:44 am

Legit DD imo.

This kid seems like quite the scumbag.

I hope you get your money back and this is resolved.

Contract system ftw ?

Hollow™ - August 22, 2018, 2:12 pm

Updating this thread, seems like TwitchHelper started making accounts to vouch for his own products. I advise everyone to not deal with him, as you can see he's irresponsible when it comes to problems customers have and has many fake vouches.

Host - August 22, 2018, 4:15 pm

Hollow is pretty legit and I doubt he would lie about this situation, even made time to make this bad ass thread i'm really curious on how long it took you to gather all that up but sorry for the lost.

furija - August 23, 2018, 2:28 am

Seems like a legit dispute. Hope it get's resolved good luck !

Hollow™ - August 25, 2018, 5:51 pm

Seems like TwitchHelper did a few exchanges to keep his Marketplace B-Rating high and also made another account to vouch for his threads. Everyone please deal with caution, as he's been ignoring this thread and continues to do business like nothing happened.

Zack Fair - August 25, 2018, 5:55 pm

(Aug 25, 2018 05:51 PM)Hollow™ Wrote: [\[CITE\]](#) Seems like TwitchHelper did a few exchanges to keep his Marketplace B-Rating high and also made another account to vouch for his threads. Everyone please deal with caution, as he's been ignoring this thread and continues to do business like nothing happened.

Quoting this because it's important and can't be missed.

Aok357 - August 25, 2018, 5:57 pm

(Aug 25, 2018 05:51 PM)Hollow™ Wrote: [\[CITE\]](#) Seems like TwitchHelper did a few exchanges to keep his Marketplace B-Rating high and also made another account to vouch for his threads. Everyone please deal with caution, as he's been ignoring this thread and continues to do business

like nothing happened.

Thank you for alerting the community to this. This is highly shady and ridiculous. Hopefully you can get your money back.

Hollow™ - August 25, 2018, 6:01 pm

Just checked his Market Profile past exchanges;

<http://prntscr.com/kmwuto>

Seems like he did A LOT. His B-Ratings going to go up so he can cover up for this. Like I said I advise everyone to deal with caution with this user. Please also spread the word so that no one will get scammed by him like me in the future.

Lync - August 25, 2018, 6:14 pm

(Aug 25, 2018 06:01 PM)Hollow™ Wrote: [\[CITE\]](#) Just checked his Market Profile past exchanges;

<http://prntscr.com/kmwuto>

Seems like he did A LOT. His B-Ratings going to go up so he can cover up for this. Like I said I advise everyone to deal with caution with this user. Please also spread the word so that no one will get scammed by him like me in the future.

Hey man,

sorry too see this happened too you.

I have been watching this product for awhile and it's quite laughable how this user handles himself. Hopefully he finds his senses soon and you receive the correct treatment.

DamienVC - September 16, 2018, 5:41 pm

I was wondering, how does his thread even have several posts (mind you, some by l33ts and ub3rs) saying the product "works" while it doesn't?

I'm pretty sure there's something like vouch buying going on

(Aug 25, 2018 06:01 PM)Hollow™ Wrote: [\[CITE\]](#) Just checked his Market Profile past exchanges;

<http://prntscr.com/kmwuto>

Seems like he did A LOT. His B-Ratings going to go up so he can cover up for this. Like I said I advise everyone to deal with caution with this user. Please also spread the word so that no one will get scammed by him like me in the future.

Also idiot apparently charged back one of his exchanges, others can expect the same tbh

GramHQ - September 19, 2018, 2:24 pm

Can confirm I bought this bot yesterday and it doesn't work. Scammed me \$200

Arctic Wolf - September 19, 2018, 3:25 pm

Why is this kid still here and how is he still getting sales?

DamienVC - September 19, 2018, 11:48 pm

(Sep 19, 2018 03:25 PM)Arctic Wolf Wrote: [\[CITE\]](#) Why is this kid still here and how is he still getting sales?

Since hes a broke fuck and the product (if functional) is really good.

vGospel - September 20, 2018, 12:03 am

Shame the product doesn't work. I'd pay big for one.

Arctic Wolf - September 20, 2018, 11:37 am

(Sep 19, 2018 11:48 PM)DamienVC Wrote: [\[CITE\]](#) Since hes a broke fuck and the product (if functional) is really good.

Obviously, he has no intention of fixing it.

Hollow™ - September 20, 2018, 11:48 am

What I don't get is why do people still purchase from him when he has 2 open disputes via the Market CP.

Arctic Wolf - September 20, 2018, 12:47 pm

He has more than just two disputes open.

DamienVC - September 20, 2018, 6:11 pm

(Sep 20, 2018 11:48 AM)Hollow™ Wrote: [\[CITE\]](#) What I don't get is why do people still purchase from him when he has 2 open disputes via the Market CP.

He'll actually get some sales as long as the thread is alive due to the lucrative nature of the product. Twitch Prime gens seem like a myth anyway these days. Never seen a single one work. TwitchHelper & UPSOfficial were both scammers.

Ice. - September 20, 2018, 6:13 pm

Giving 50% off to those affected by this

Satisfied customers = <3

Biggy - September 20, 2018, 6:14 pm

(Sep 20, 2018 06:13 PM)Ice. Wrote: [\[CITE\]](#) Giving 50% off to those affected by this

Satisfied customers = <3

Resolve your community alert first.

<https://hackforums.net/showthread.php?tid=5886914>

Ice. - September 20, 2018, 6:15 pm

(Sep 20, 2018 06:14 PM)Biggy Wrote: [\[CITE\]](#) Resolve your community alert first.

<https://hackforums.net/showthread.php?tid=5886914>

get off my dick please, thx

Biggy - September 20, 2018, 6:16 pm

(Sep 20, 2018 06:15 PM)Ice. Wrote: [\[CITE\]](#) get off my dick please, thx

Nah, won't let you jip anyone like TwitchHelper did.

vGospel - September 21, 2018, 2:48 am

(Sep 20, 2018 06:11 PM)DamienVC Wrote: [\[CITE\]](#) He'll actually get some sales as long as the thread is alive due to the lucrative nature of the product. Twitch Prime gens seem like a myth anyway these days. Never seen a single one work. TwitchHelper & UPSOfficial were both scammers.

I can gladly say I've seen one thats a work in progress but has sucessfully done 5 subs to my channel automatically.

Itll work faster eventually :)