

Forum:[Hack Forums](#)

Thread: [PC Running Slow / Infection Suspicion](#)

The Melted Monk - October 31, 2018, 10:01 am

I bought a laptop a couple of months ago from a person on craigslist. The machine seemed fine for the first hour or so, until I started using it normally. When I confronted the person, they told me that the drivers may need to be updated, and to do so. So I did. It has gotten better since then, but it unfortunately still seems off. During startup, it freezes and lags like no other. Randomly it will freeze up during use. It is a newer machine so there isn't a logical reason that I can think of explaining why it would be acting the way it is. I have done all to my knowledge that I can, and am now reaching out for further help.

?Apocalypse - October 31, 2018, 10:03 am

(Oct 31, 2018 10:01 AM)Jeeves Wrote: [\[CITE\]](#) I bought a laptop a couple of months ago from a person on craigslist. The machine seemed fine for the first hour or so, until I started using it normally. When I confronted the person, they told me that the drivers may need to be updated, and to do so. So I did. It has gotten better since then, but it unfortunately still seems off. During startup, it freezes and lags like no other. Randomly it will freeze up during use. It is a newer machine so there isn't a logical reason that I can think of explaining why it would be acting the way it is. I have done all to my knowledge that I can, and am now reaching out for further help.

Did you do a fresh installation ??

The Melted Monk - October 31, 2018, 10:04 am

(Oct 31, 2018 10:03 AM)?Apocalypse Wrote: [\[CITE\]](#) Did you do a fresh installation ??
Indeed I did.

?Apocalypse - October 31, 2018, 10:12 am

(Oct 31, 2018 10:04 AM)Jeeves Wrote: [\[CITE\]](#) Indeed I did.
Is your device manager without any conflict ??

The Melted Monk - October 31, 2018, 10:16 am

(Oct 31, 2018 10:12 AM)?Apocalypse Wrote: [\[CITE\]](#) Is your device manager without any conflict ??

Will you please rephrase your question? I guess I am unsure of what you mean by this.

?Apocalypse - October 31, 2018, 10:18 am

(Oct 31, 2018 10:16 AM)Jeeves Wrote: [\[CITE\]](#) Will you please rephrase your question? I guess I am unsure of what you mean by this.

Go to device manager and verify there is no conflict with any driver, like in the picture I posted.

The Melted Monk - October 31, 2018, 10:35 am

(Oct 31, 2018 10:18 AM)?Apocalypse Wrote: [\[CITE\]](#) Go to device manager and verify there is no conflict with any driver, like in the picture I posted.

It doesn't look like it.

?Apocalypse - October 31, 2018, 10:38 am

(Oct 31, 2018 10:35 AM)Jeeves Wrote: [\[CITE\]](#) It doesn't look like it.

Looks there are no conflicts.

Try running Malwarebytes and CCleaner

The Melted Monk - October 31, 2018, 10:41 am

(Oct 31, 2018 10:38 AM)?Apocalypse Wrote: [\[CITE\]](#) Looks there are no conflicts.

Try running Malwarebytes and CCleaner
Already done.

Bastille - November 1, 2018, 2:58 am

Hello there !

Did you checked the Startup Tab in the Taskmanager ?

- > Type Windows Key + R
- > Type taskmgr
- > Click on "Show more"
- > Go in the "Startup" tab

You maybe have some software launched at the startup of Windows which could be involved in your issue.

By default, lot of software are launched at the boot, like iTunes. And most of the time you don't need it and it can make your computer boot slower.

Sigma - November 1, 2018, 5:41 am

Download the right version of FRST for your system:[FRST 32-bit](#)
[FRST 64-bit](#)

Note: Only the right version will run on your system, the other will throw an error message. So if you don't know what your system's version is, simply download both of them, and the one that works is the one you should be using.

Move the executable (FRST.exe or FRST64.exe) on your Desktop

Right-click on the executable and select Run as Administrator (for Windows Vista, 7, 8, 8.1 and 10 users)

Accept the disclaimer by clicking on Yes, and FRST will then do a back-up of your Registry which should take a few seconds

Make sure the Addition.txt box is checked

Click on the Scan button

On completion, two message box will open, saying that the results were saved to FRST.txt and Addition.txt, then open two Notepad files

Copy and paste the content of both FRST.txt and Addition.txt in your next reply

The Melted Monk - November 1, 2018, 10:26 am

Each notepad has too many characters to copy and paste in a reply. So I uploaded them here.

FRST - <https://ufile.io/gplnr>
Addition - <https://ufile.io/867tx>

