

Forum:[Hack Forums](#)

Thread: [Cant receive Private Messages](#)

Sheriff1337 - November 26, 2018, 9:19 am

Says my folders are empty even checked my trash can but I am not able to receive any private messages....

0% used.

Is anyone else getting the same issue? ?

TB12 - November 26, 2018, 9:21 am

What do you mean you can't receive private messages? What error are you getting?

Xingularity - November 26, 2018, 9:21 am

Check if your trash can is emptied also.

realsunjester - November 26, 2018, 9:22 am

says you have reached your quota for pm's

Sheriff1337 - November 26, 2018, 9:37 am

Well yea that's the problem... as said trash cash is empty af.

Im only getting emails saying my private message quota is filled. However I can not delete any PM's since I have none lol.

Triangle Eye - November 26, 2018, 10:19 am

(Nov 26, 2018 10:37 AM)Sheriff1337 Wrote: [\[CITE\]](#) Well yea that's the problem... as said trash cash is empty af.

Im only getting emails saying my private message quota is filled. However I can not delete any PM's since I have none lol.

Have you deleted your "Sent Private Messages" aswell?

<https://hackforums.net/private.php?fid=2>

Vitani - November 26, 2018, 10:49 am

Check if every folder is indeed empty, just to be sure. If the problem persists it's something that the admins will have to look at.

Sheriff1337 - November 26, 2018, 10:53 am

I have checked every single folder even the sent messages and the trashcan itself.

I just wanna use the PM system....

If an admin reads this feel free to flush my PMs

Regards

Triangle Eye - November 26, 2018, 11:18 am

(Nov 26, 2018 11:53 AM)Sheriff1337 Wrote: [\[CITE\]](#) I have checked every single folder even the sent messages and the trashcan itself.

I just wanna use the PM system....

If an admin reads this feel free to flush my PMs

Regards

Maybe you should contact Vitani, he afterall replied to your thread letting you know they would look into it if the problem continues to happen.

Bluffer - November 26, 2018, 11:23 am

Wonder if this could be a wider Mybb bug. Very strange that you can't receive any PMs when you've completely cleared all folders.

If PMs are important, just upgrade your account here.

?elevision - November 26, 2018, 1:21 pm

You need to empty your folders

<https://hackforums.net/private.php?action=empty>

Check-mark everything you need gone and hit "Delete".

Omniscient - November 26, 2018, 1:53 pm

(Nov 26, 2018 02:21 PM)?elevision Wrote: [\[CITE\]](#) You need to empty your folders

<https://hackforums.net/private.php?action=empty>

Check-mark everything you need gone and hit "Delete".

That should work. Your PM folder does show 50 but I don't really see them in the database. Could be a glitch.

Try to delete them all. It should do a folder recount.

Sheriff1337 - November 27, 2018, 6:19 am

I think it works now...I used <https://hackforums.net/private.php?action=empty> and it worked. Can be closed. Thank you.