

Forum: [Hack Forums](#)

Thread: [ExpressVPN for FREE! \(Method\)](#)

?ytes - January 14, 2019, 10:49 am

Don't try to fuck their site. It's bit of social engineering!

Step 1- Login to Your ExpressVPN Account

The natural place to start was by visiting ExpressVPN's My account page , where users can view a list of all their active subscriptions with ExpressVPN.

First thing's first, I wanted to cancel the automatic renewal payment, as you can never know what will be your preference in a year from now. This is fairly easy to do. Simply click on "manage settings" and then click the blue line at the bottom that says "Turn automatic renewal off and cancel my service on the expiration date".

1. Click on "Turn off automatic Renewal"

2. Click again...

3. And again...

4. You would see this message:

Following this action, I received an email from paypal confirming that the automatic renewal option is off for my subscription.

So far so good. But what if I wanted to cancel the subscription right now?

Step 2- Live Chat

Since I couldn't find that option anywhere, I went ahead and opened the live chat option at the bottom right corner of the screen.

I was asked to provide my account email address and wait for a moment, but in reality, it felt slightly longer than that. The agent asked to know the reason for my cancellation, however it didn't take much to get him to prepare my refund request. Again I had to wait a little longer until finally I got the following reply:

"I have gone ahead and forwarded your cancel and refund request to our billing department. Please wait for 5-7 business days for this to get processed."

I have to say i did not like that answer, so to be on safe side and make sure i'm actually going to get refunded, i asked a few more questions:

The good part was that meanwhile, I was able to continue using their service, free of charge.

****Update.** We consistently check ExpressVPN and other VPN cancellation policies to ensure our information is up to date. Regarding ExpressVPN, once the automatic payment is suspended, there is no need to cancel the account. See the message in chat:

Step 3- Cancellation Email

When a customer support rep tells me I'll get refunded, I always wait for an email to confirm that's really the case. It's not clear why cancelling a subscription should take that long, but anyway, 5 days later the email arrived and indeed, my account had been canceled and refunded.

Well done ExpressVPN!

Sir.Business - January 14, 2019, 11:16 am

These images are from 2017, is this a public method leaked by you?
Are you sure it still works?

LoveOverFear - January 14, 2019, 12:19 pm

Can anyone verify it works, its along as hell...

Ram - January 14, 2019, 4:11 pm

Have you tested this? If it works thanks for this!

?ytes - January 14, 2019, 5:11 pm

(Jan 14, 2019 12:16 PM)Sir.Business Wrote: [\[CITE\]](#) These images are from 2017, is this a public method leaked by you?

Are you sure it still works?

(Jan 14, 2019 01:19 PM)6ix_ Wrote: [\[CITE\]](#) Can anyone verify it works, its along as hell...

(Jan 14, 2019 05:11 PM)Ram Wrote: [\[CITE\]](#) Have you tested this? If it works thanks for this!

They have still their 30 Days money back guarantee policy intact. So it should work.

PerfectStorm - January 14, 2019, 10:10 pm

Awesome thanks for sharing this !

good stuff

justlovethemoni - January 14, 2019, 11:33 pm

Isn't it cheaper to just buy a \$1 account from HF Marketplace?

OziHF - January 15, 2019, 12:37 pm

thanks for sharing! appreciate it.