

Forum:[Hack Forums](#)

Thread: [old phone broke with authenticator on it - lost access to account](#)

kareems2ndaccount - February 23, 2019, 12:07 pm

Hi guys, my account Kareem was basically only signed in on one device since I had lost access to the authenticator app a few months ago. Last weekend I opened HF on my pc and realized it got signed out somehow. I was wondering is there any other way for me to be able to regain access to my account if I lost 2FA? Thanks in advance.

Elysium - February 23, 2019, 12:18 pm

Unfortunately the staff no longer does account recovery so I think you're out of luck.

Cammy - February 23, 2019, 1:36 pm

So your phone broke months ago and you had all this time to disable 2fa yet you didn't
Your accounts a goner lol sorry brah

kareems2ndaccount - February 23, 2019, 2:59 pm

(Feb 23, 2019 02:36 PM)Cammy Wrote: [\[CITE\]](#) So your phone broke months ago and you had all this time to disable 2fa yet you didn't
Your accounts a goner lol sorry brah
how do I disable 2fa?

I wasnt active on the forum

Cammy - February 23, 2019, 3:21 pm

(Feb 23, 2019 03:59 PM)kareems2ndaccount Wrote: [\[CITE\]](#) how do I disable 2fa?

I wasnt active on the forum

Right here i think <https://hackforums.net/gauth.php>

Click clear/reset code

Bluffer - February 23, 2019, 3:27 pm

This is a big fear of mine re: my HF account.

Reset your 2 factor authentication

kareems2ndaccount - February 23, 2019, 8:32 pm

all nice things in this world die eventually. RIP Kareem 2017-2019

Pikachu - February 24, 2019, 12:58 am

Yeah, you basically lost your account man.

PerfectStorm - February 24, 2019, 2:37 am

I doubt you will get your account back sadly. They no longer support the recovery of accounts.

Omniscient - February 24, 2019, 7:41 am

Quote:This is a big fear of mine re: my HF account.

All you have to do is keep a backup of the key. Authy does it but you can just write down the key somewhere too. If you value your HF account then you'll value the security of the credentials.

Nick (Name) - *February 24, 2019, 9:31 am*

I prefer Authy for my 2FA as you're able to easily transfer your Authy account to other phones.