

Forum:[Hack Forums](#)

Thread: [iPhone 7 wont charge help](#)

Top 3! - March 1, 2019, 12:04 am

I literally just bought my iPhone 7 back in November and won't charge or turn on the pas month any idea? I bring it to Best Buy gear squad thru apple support but since I have a small crack screen on the top left they won't replace it or I have to pay 319\$ any help?

D3vilish - March 1, 2019, 4:07 pm

(Mar 1, 2019 01:04 AM)Sorry! Wrote: [\[CITE\]](#) I literally just bought my iPhone 7 back in November and won't charge or turn on the pas month any idea? I bring it to Best Buy gear squad thru apple support but since I have a small crack screen on the top left they won't replace it or I have to pay 319\$ any help?

If you bought it as used phone and the screen already cracked, then I guess when it fell, maybe the battery connector got disconnected from the board due the fall,

Watch YouTube video on how to replace iPhone 7 battery to know how to open your iPhone, you don't need to replace the battery, just check the battery connector ..

If the battery connector is fine then other issues might to check em, like replacing battery, ic charge, short circuit, but those are for maintenance professionals, but for now just check the battery connector

Top 3! - March 4, 2019, 12:10 am

(Mar 1, 2019 05:07 PM)D3vilish Wrote: [\[CITE\]](#) If you bought it as used phone and the screen already cracked, then I guess when it fell, maybe the battery connector got disconnected from the board due the fall,

Watch YouTube video on how to replace iPhone 7 battery to know how to open your iPhone, you don't need to replace the battery, just check the battery connector ..

If the battery connector is fine then other issues might to check em, like replacing battery, ic charge, short circuit, but those are for maintenance professionals, but for now just check the battery connectorLast month the iPhone charged really slow and dies quick do you think replacing the battery would turn it on?

And would it help if I replace the motherboard w charging connected work?

Mr.Magnificent - March 4, 2019, 12:16 am

(Mar 4, 2019 01:10 AM)Sorry! Wrote: [\[CITE\]](#) Last month the iPhone charged really slow and dies quick do you think replacing the battery would turn it on?

And would it help if I replace the motherboard w charging connected work?
first try replacing chargers and stuff, also try wireless charging if available.

edit: it's not available unfortunately.. replace chargers with original apple chargers before taking anything apart.

Top 3! - March 4, 2019, 11:17 am

(Mar 4, 2019 01:16 AM)Mr.Magnificent Wrote: [\[CITE\]](#) first try replacing chargers and stuff, also try wireless charging if available.

edit: it's not available unfortunately.. replace chargers with original apple chargers before taking anything apart.

I've already try this 3 oem charger w wall adapter and computer it sucks cause I literally bought this brand new in November for 480\$ on apple website they said won't replace cause of a small cracked screen

Mr.Magnificent - March 4, 2019, 11:36 pm

(Mar 4, 2019 12:17 PM)Sorry! Wrote: [\[CITE\]](#) I've already try this 3 oem charger w wall adapter and computer it sucks cause I literally bought this brand new in November for 480\$ on apple website they said won't replace cause of a small cracked screen

I'd check if replacing the screen isn't cheaper than replacing the battery... I'm not sure.. Seems like you're out of luck OP.

That's your own fault for buying an apple :p

Just kidding..

Top 3! - March 5, 2019, 2:22 pm

(Mar 5, 2019 12:36 AM)Mr.Magnificent Wrote: [\[CITE\]](#) I'd check if replacing the screen isn't cheaper than replacing the battery... I'm not sure.. Seems like you're out of luck OP.

That's your own fault for buying an apple :p

Just kidding..

Damn if I didn't have any wear n tear they would've fixed it for free guess it is my fault

Ahmad - March 5, 2019, 4:50 pm

Hey I had this issue a while back, use a q tip with rubbing alcohol and clean the inside of the port. Worked for me

Top 3! - March 5, 2019, 4:55 pm

(Mar 5, 2019 05:50 PM)Ahmad Wrote: [\[CITE\]](#) Hey I had this issue a while back, use a q tip with rubbing alcohol and clean the inside of the port. Worked for me

Fashooo I'll try this thanks any other solution if it doesn't?

SIM-1224560 - March 5, 2019, 4:57 pm

Hi pal.

I had to same problem. I bought my iPhone 7 November 2017. I had the same issue in November 2018, wouldn't charge or turn on. Unsure as to what it was but it was still in warranty so I took it to one of the apple stores and they ran two tests. One I can't remember but the second one basically gave it a status of "its never going to turn on again" I think is how the apple guy described it. They were still researching the error at the time.

They just gave me a brand new one out the box like it was nothing, it was great.

Take it into the store. Don't speak to them online or over the phone because they just palmed me off. You might have to go twice if you need an appointment.

Ahmad - March 5, 2019, 4:57 pm

(Mar 5, 2019 05:55 PM)Sorry! Wrote: [\[CITE\]](#) Fashooo I'll try this thanks any other solution if it doesn't?

That is really it, something like that doesn't happen from nowhere tbh so it's probably dirt, it's a 2.5 year old phone so it been used for that long. Ive had phones have that issue after 1-1.5 years of use, and this always did the trick. If not just look into fixing the port either yourself or get someone to do it. If it doesnt work post here again and quote me Ill look for something for you

Top 3! - March 5, 2019, 5:03 pm

(Mar 5, 2019 05:57 PM)Kyou04 Wrote: [\[CITE\]](#) Hi pal.

I had to same problem. I bought my iPhone 7 November 2017. I had the same issue in November 2018, wouldn't charge or turn on. Unsure as to what it was but it was still in warranty so I took it to one of the apple stores and they ran two tests. One I can't remember but the second one basically gave it a status of "its never going to turn on again" I think is how the apple guy described it. They were still researching the error at the time.

They just gave me a brand new one out the box like it was nothing, it was great.

Take it into the store. Don't speak to them online or over the phone because they just palmed me off.Did you have a cracked screen or was the iPhone still like brand new W your broken phone?

SIM-1224560 - March 5, 2019, 5:05 pm

(Mar 5, 2019 06:03 PM)Sorry! Wrote: [\[CITE\]](#) Did you have a cracked screen or was the iPhone still like brand new W your broken phone?No mate, I'm not sure why that would matter? Bizarre they would ask that. I know it sounds daft but take it to the store and they'll run tests if it's still in warranty.

PerfectStorm - March 5, 2019, 5:19 pm

(Mar 5, 2019 05:55 PM)Sorry! Wrote: [\[CITE\]](#) Fashooo I'll try this thanks any other solution if it doesn't?

Nope none that I know of. Any luck?

Top 3! - March 5, 2019, 6:06 pm

(Mar 5, 2019 06:05 PM)Kyou04 Wrote: [\[CITE\]](#) No mate, I'm not sure why that would matter? Bizarre they would ask that. I know it sounds daft but take it to the store and they'll run tests if it's still in warranty.

It's cause the told me they wouldn't replace it cause it has a crack screen they were asking 319\$ plus tax for a replacement

(Mar 5, 2019 06:19 PM)Oblivion Wrote: [\[CITE\]](#) Nope none that I know of. Any luck?
Naaa didn't work

PerfectStorm - March 5, 2019, 6:09 pm

(Mar 5, 2019 07:06 PM)Sorry! Wrote: [\[CITE\]](#) It's cause the told me they wouldn't replace it cause it has a crack screen they were asking 319\$ plus tax for a replacement

Naaa didn't work

Man well I suggest maybe you buy a new one or replace the battery

Top 3! - March 5, 2019, 6:37 pm

(Mar 5, 2019 07:09 PM)Oblivion Wrote: [\[CITE\]](#) Man well I suggest maybe you buy a new one or replace the battery

Does the iPhone turn on while charging and the battery removed?

PerfectStorm - March 5, 2019, 6:38 pm

(Mar 5, 2019 07:37 PM)Sorry! Wrote: [\[CITE\]](#) Does the iPhone turn on while charging and the battery removed?

I am not too sure to be honest ...

Mr.Magnificent - March 6, 2019, 1:45 am

Don't do the q-tip thing at first.

There might be dust in the slot, if you push something in it will only get more stuck.

Use some pliers/toothpick to remove any dust from the charging slot. after that clean it with a q-tip. Make sure it's dry and then try to charge it again.