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Thread: [Restore Moto E \(2015\) Stock Firmware](#)

nicodemo - March 6, 2019, 3:11 am

Good evening,

I do not know why my XT1524 does not turn on. it lights up only if connected in recharge but it shows me this: <https://pasteboard.co/I44Kkfh.jpg>

I followed this guide

<https://forum.xda-developers.com/moto-e-2015/general/guide-restore-moto-e-2015-stock-firmware-t3044936> but it does not work, only the last 3 commands do not work:

```
Quote:C:\Users\aulaz\Downloads\XT1524_RETEUALL_MOTOE2(4G-LTE)_5.0..
ubsidy-DEFAULT_CFC.xml>mfastboot erase customize
erasing 'customize'...
(bootloader) Invalid partition name customize
FAILED (remote failure)
finished. total time: 0.008s
```

```
C:\Users\aulaz\Downloads\XT1524_RETEUALL_MOTOE2(4G-LTE)_5.0..
ubsidy-DEFAULT_CFC.xml>mfastboot oem config carrier vzw
...
FAILED (remote failure)
finished. total time: 0.016s
```

```
C:\Users\aulaz\Downloads\XT1524_RETEUALL_MOTOE2(4G-LTE)_5.0..
ubsidy-DEFAULT_CFC.xml>mfastboot oem fb_mode_clear
...
FAILED (remote failure)
finished. total time: 0.012s
```