

Forum:[Hack Forums](#)

Thread: [Computer running slow, and emails keep getting compromised.](#)

akamidnight - April 2, 2019, 4:38 pm

I used hastebin here's the ending line /raw/juyunoyece

about 6 months ago, I had my netflix, 6 emails, hulu and many other accounts compromised and changed to fake emails, which I had eventually gotten back and secured them (or so I thought)

I had reset my entire pc which seemed to have worked for a couple of months, and then my PC started running slow and my accounts to this day have continuously gotten stolen, I had enough when last night they had ordered \$800 worth of amazon gift cards through my amazon. Yes, the banks will refund me but I want this done and over with, and I can't afford to reset my PC as I am an editor so I have a lot of valuable work to lose if I did so. I'm just wondering if there's anything I can do to fix this. I will be offering a payment if it is severe enough and someone can definitely help me out, but for now, any help or opinion will mean a lot.

Thank you.

5chn4pp - April 3, 2019, 11:00 am

(Apr 2, 2019 04:38 PM)akamidnight Wrote: [\[CITE\]](#) I used hastebin here's the ending line /raw/juyunoyece

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Thank you.

C:\Program Files\SoftwareUpdater\SoftwareUpdater.Bootstrapper.exe

This file is suspicious, could you please upload that to virustotal.com and post the result here?

Also, the frst.txt is missing, I can only see the addition.txt

Bastille - April 3, 2019, 12:32 pm

We need more helpful people like you ! ?

Did you asked for a FRST report ? Where did you learned to read the reports ? I will be intereted about it, does some tutorials exist ? ?

Thanks 5chn4pp

G0dzSoldiers - April 4, 2019, 3:49 pm

This might not be a option but if you still are having issues i recommend backing up everything and reinstalling windows man

Eccentric - April 5, 2019, 12:04 am

I agree with G0dz here. The only true way to get rid of malware is by reformatting!

akamidnight - April 10, 2019, 1:15 am

(Apr 4, 2019 03:49 PM)G0dzSoldiers Wrote: [\[CITE\]](#) This might not be a option but if you still are having issues i recommend backing up everything and reinstalling windows man damn.. guess thats what i have to do. thank you!

(Apr 3, 2019 11:00 AM)5chn4pp Wrote: [\[CITE\]](#) C:\Program Files\SoftwareUpdater\SoftwareUpdater.Bootstrapper.exe

This file is suspicious, could you please upload that to virustotal.com and post the result here?

Also, the frst.txt is missing, I can only see the addition.txt
I cant even find that folder in my c drive

Tom Cruise - April 10, 2019, 4:26 pm

Before you do that, I want you to open up task-manager and then post on HF (this thread) any filename that is running that looks suspicious to you.

There is a chance the malware hides from task-manager if it does then just reformat your hard drive.

1 more thing, sorry for multi-posting but if that does not work download glasswire or wireshark and sniff for incoming packets, use glasswire for a friendlier GUI.

akamidnight - July 8, 2019, 12:29 am

(Apr 10, 2019 04:26 PM)Tom Cruise Wrote: [\[CITE\]](#) Before you do that, I want you to open up task-manager and then post on HF (this thread) any filename that is running that looks suspicious to you.

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i know this is a super late reply, but i really appreciate the tips. thank you