

Forum:[Hack Forums](#)

Thread: [Ever a chance of this coming back?](#)

Fredo . - April 15, 2019, 10:08 am

Is there ever a chance of account recoveries coming back? I know Omni completely shut them down, but is revisiting them at one point out of the question?

Dorrance - April 15, 2019, 10:23 am

Why are you awaiting to be recovered

AuroraProducts - April 15, 2019, 10:26 am

This won't be coming back at all.

Omniscient - April 15, 2019, 10:38 am

Suppose a slim chance but honestly my life is a lot easier just not bothering with it. If you've lost your account credentials that sucks but it was your responsibility to secure them. Often it's because members lose 2FA and didn't do the backup we advised them to do. Or use Authy which has backup. Sometimes members forget what their account email is or even lose access to their account email. They don't know their password and can't do a reset.

It's a hassle dealing with lost accounts. I was fine accepting a fee for the trouble. I felt it was justified penalizing members \$10-\$20 for their own lack of security. But all too often I'd get a lot of attitude about it.

I see no reason to allow recovery at all anymore. I know in a few cases HF might be losing a good member and I feel bad about that. But policies have to apply to everyone.

Fredo . - April 15, 2019, 11:11 am

(Apr 15, 2019 10:38 AM)Omniscient Wrote: [\[CITE\]](#) Suppose a slim chance but honestly my life is a lot easier just not bothering with it. If you've lost your account credentials that sucks but it was your responsibility to secure them. Often it's because members lose 2FA and didn't do the backup we advised them to do. Or use Authy which has backup. Sometimes members forget what their account email is or even lose access to their account email. They don't know their password and can't do a reset.

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(Apr 15, 2019 10:23 AM)Dorrance Wrote: [\[CITE\]](#) Why are you awaiting to be recovered Yea but honestly just wanted to confirm it was hopeless.

(Apr 15, 2019 10:26 AM)AuroraProducts Wrote: [\[CITE\]](#) This won't be coming back at all.?

Vitani - April 15, 2019, 1:16 pm

If Omni does decide to bring it back I'm sure F8 wouldn't mind taking up the job again. Would be good to give members a way to recover accounts, even if losing access to it was their own fault.

Biggy - April 15, 2019, 3:09 pm

(Apr 15, 2019 10:38 AM)Omniscient Wrote: [\[CITE\]](#) Suppose a slim chance but honestly my life is a lot easier just not bothering with it. If you've lost your account credentials that sucks but it was your responsibility to secure them. Often it's because members lose 2FA and didn't do the backup we advised them to do. Or use Authy which has backup. Sometimes members forget what their account email is or even lose access to their account email. They don't know their password and can't do a reset.

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I see no reason to allow recovery at all anymore. I know in a few cases HF might be losing a good member and I feel bad about that. But policies have to apply to everyone. Just say fuck the cry babies and charge a fee lol.

tim - April 15, 2019, 3:34 pm

(Apr 15, 2019 11:11 AM)Fredo . Wrote: [\[CITE\]](#) Well I can definitely understand that. It sucks cause I had no fucking issue with the fee. Crazy that people really talked poorly that much about a service.

Yea but honestly just wanted to confirm it was hopeless.

?

the fee is fine.

more than fair to charge a fee especially when it's our own responsibility to secure what we have.

just like how every airline charges to rebook a flight. it's your fault for not making sure you booked your tickets appropriately. if it's the airlines fault, they'll handle it, but if not, it's on you.

more than fair to charge

Game - April 16, 2019, 6:28 am

To be honest, Account recoveries would have saved my life a long time ago when my account was stolen due to a RAT infection.

I just appreciate after discussion, I was allowed to make a new account.

That stolen account was closed though, so there was nothing more I could do other than start fresh.

This would be a good return, a fee is reasonable too.

GnosticPlayers - April 16, 2019, 7:12 am

How the fuck can someone forget to backup their data? Retards lol

Pain - April 16, 2019, 7:14 am

I remember this happened to me before when I lost access to my 2FA because my phone was lost. I paid the fee without any hesitation. Glad I did.

Fredo . - April 16, 2019, 8:12 am

(Apr 16, 2019 06:28 AM)Volt Wrote: [\[CITE\]](#) To be honest, Account recoveries would have saved my life a long time ago when my account was stolen due to a RAT infection.

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This would be a good return, a fee is reasonable too.Yeah, a gauth reset had saved my life before and account recovery now would be amazing. Never really got the chance to have a discussion about it.

(Apr 16, 2019 07:12 AM)GnosticPlayers Wrote: [\[CITE\]](#) How the fuck can someone forget to backup their data? Retards lolJust didn't plan on my 2FA device breaking.

(Apr 16, 2019 07:14 AM)Pain Wrote: [\[CITE\]](#) I remember this happened to me before when I lost access to my 2FA because my phone was lost. I paid the fee without any hesitation. Glad I did.I would gladly pay the fee, I don't understand how people could complain about it when they fucked up

GnosticPlayers - April 16, 2019, 8:26 am

(Apr 16, 2019 08:12 AM)Fredo . Wrote: [\[CITE\]](#) Yeah, a gauth reset had saved my life before and account recovery now would be amazing. Never really got the chance to have a discussion about it.

Just didn't plan on my 2FA device breaking.

I would gladly pay the fee, I don't understand how people could complain about it when they fucked upOhhhh fairs. Sorry man, I'm a bit of a tard kek

DOG - April 16, 2019, 11:58 am

You should just allow it for a \$100 fee. If your account is worth it, \$100 is nothing for what HF is worth it. I'm always afraid to forget something or do a bad manipulation or loose the backup.

Fredo . - April 16, 2019, 12:03 pm

(Apr 16, 2019 08:26 AM)GnosticPlayers Wrote: [\[CITE\]](#) Ohhhh fairs. Sorry man, I'm a bit of a tard kek All good lol

(Apr 16, 2019 11:58 AM)DOG Wrote: [\[CITE\]](#) You should just allow it for a \$100 fee. If your account is worth it, \$100 is nothing for what HF is worth it. I'm always afraid to forget something or do a bad manipulation or loose the backup.Honestly although it's a little steep, it's something I'd pay. But I don't think the price of the fee was any issue in the first place to Omni and more of a way to enforce proper security.

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(Apr 16, 2019 12:03 PM)Fredo . Wrote: [\[CITE\]](#) All good lol

Honestly although it's a little steep, it's something I'd pay. But I don't think the price of the fee was any issue in the first place to Omni and more of a way to enforce proper security.

Yes I totally agree but a fee of 100\$ will take off all the trolls.

Fredo . - April 16, 2019, 12:33 pm

(Apr 16, 2019 12:12 PM)DOG Wrote: [\[CITE\]](#) Yes I totally agree but a fee of 100\$ will take off all the

trolls.I'd certainly agree with that. Oh well, I guess we just gotta see if Omni ever has a change of heart.

Omniscient - April 16, 2019, 1:44 pm

Quote:Just didn't plan on my 2FA device breaking.

Are you kidding? Do you mean your phone? Because broken phones are common. So are lost phones. So are OS resets which blank out your 2FA. So fucking stupid NOT to backup your 2FA device. Not only do I have 2FA software on multiple devices but I found a way to export ALL my 2FA secret keys and have those in 2 different places as well. I just want to yell directly in your face "STUPID FUCKER" as loud as I can with spit coming out of my mouth like a drill sergeant over and over again.

Quote:I'd certainly agree with that. Oh well, I guess we just gotta see if Omni ever has a change of heart.

If I could ban you from the internet, I would.

int - April 16, 2019, 1:54 pm

(Apr 15, 2019 03:09 PM)Biggy Wrote: [\[CITE\]](#) Just say fuck the cry babies and charge a fee lol. double the fee for crybabies

Fredo . - April 16, 2019, 1:55 pm

(Apr 16, 2019 01:44 PM)Omniscient Wrote: [\[CITE\]](#) Are you kidding? Do you mean your phone? Because broken phones are common. So are lost phones. So are OS resets which blank out your 2FA. So fucking stupid NOT to backup your 2FA device. Not only do I have 2FA software on multiple devices but I found a way to export ALL my 2FA secret keys and have those in 2 different places as well. I just want to yell directly in your face "STUPID FUCKER" as loud as I can with spit coming out of my mouth like a drill sergeant over and over again.

If I could ban you from the internet, I would.I mean fair enough, I had already accepted I didn't prepare properly enough and that it's my fault lol. Just didn't plan on that device undergoing issues at that moment.

Xerotic - April 16, 2019, 1:58 pm

(Apr 16, 2019 01:55 PM)Fredo . Wrote: [\[CITE\]](#) I mean fair enough, I had already accepted I didn't prepare properly enough and that it's my fault lol. Just didn't plan on that device undergoing issues at that moment.

Nobody expects their device to randomly fail.

SIM-403479 - April 16, 2019, 2:01 pm

(Apr 16, 2019 01:55 PM)Fredo . Wrote: [\[CITE\]](#) I mean fair enough, I had already accepted I didn't prepare properly enough and that it's my fault lol. Just didn't plan on that device undergoing issues at that moment.

Always plan for the worst.

If your house exploded and you didn't have insurance, do you think the gov would be like oh well you didn't plan for that here's a free house. You just gotta start again.

Sorry for your loss.

DOG - April 16, 2019, 2:18 pm

(Apr 16, 2019 02:01 PM)Halo Wrote: [\[CITE\]](#) Always plan for the worst.

If your house exploded and you didn't have insurance, do you think the gov would be like oh well you didn't plan for that here's a free house. You just gotta start again.

Sorry for your loss.

lets just have a HF insurance ?

Cyber Coder - April 16, 2019, 2:26 pm

is so easy to backup, dont even need something like authy . when you are given the QR code or in plain text just screenshot the QR code and store it somewhere safe then you can retrieve it whenever you want . I don't trust authy because of their privacy policy , there are open source alternatives

TCP - April 16, 2019, 2:35 pm

I saved 2FA key and uid and use a simple authenticator when I need to generate a code, I don't get how you can lose it

(Apr 16, 2019 02:01 PM)Halo Wrote: [\[CITE\]](#) If your house exploded and you didn't have insurance, do you think the gov would be like oh well you didn't plan for that here's a free house. You just gotta start again.Huh, in my country the government can give you a free house if you endure a calamity

Omniscient - April 16, 2019, 2:49 pm

Quote:Nobody expects their device to randomly fail.

I do. That's the whole reason for backups. Random fails do happen. I could wake up and my phone, my computer, the HF server or any device could just stop working. It can happen and it has happened.

SIM-403479 - April 16, 2019, 3:20 pm

(Apr 16, 2019 02:18 PM)DOG Wrote: [\[CITE\]](#) lets just have a HF insurance ? insurance; "a thing providing protection against a possible eventuality."
Backing up your stuff is insurance.

flavoral - April 16, 2019, 4:04 pm

(Apr 16, 2019 02:49 PM)Omniscient Wrote: [\[CITE\]](#) I do. That's the whole reason for backups. Random fails do happen. I could wake up and my phone, my computer, the HF server or any device could just stop working. It can happen and it has happened.

I can vouch for this! Literally happened to me last semester 1 week before my finals, the week where I should've submitted my projects. Had to go buy a Driver and work with what backup I had and running everywhere getting needed documents for the exams...

test - April 16, 2019, 6:54 pm

Why not an Uber and groups above perk + fee. This could be queue based too.

I feel like regular upgraded members are more likely to secure their account (less overall recovery requests for you) and they won't give you attitude regarding it. Plus you get money from it.

Have a purchase link the same as account upgrades that can only be access by the aforementioned groups. They pay the \$20 fee upfront, insert all evidence such as proof of email and IP address, and get added to a queue of others wanting to recover their account. Provide a 1 or 2 week turnaround period so you basically can do this in your own time.

Just an idea.

Omniscient - April 16, 2019, 7:00 pm

(Apr 16, 2019 06:54 PM)test Wrote: [\[CITE\]](#) Why not an Uber and groups above perk + fee. This could be queue based too.

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Just an idea.

That's more or less what we did. I had Xerotic build a full recovery system for us.

VoIPv2 - April 16, 2019, 7:12 pm

(Apr 15, 2019 10:38 AM)Omniscient Wrote: [\[CITE\]](#) Suppose a slim chance but honestly my life is a lot easier just not bothering with it. If you've lost your account credentials that sucks but it was your responsibility to secure them. Often it's because members lose 2FA and didn't do the backup we advised them to do. Or use Authy which has backup. Sometimes members forget what their account email is or even lose access to their account email. They don't know their password and can't do a reset.

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What about accounts that have been closed for inactivity?

Omniscient - April 16, 2019, 7:15 pm

(Apr 16, 2019 07:12 PM)VoIPv2 Wrote: [\[CITE\]](#) What about accounts that have been closed for inactivity?

What about them? For a very long time the policy on closed accounts is that they are permanently closed. I will not be changing that.

Fredo . - April 16, 2019, 9:39 pm

(Apr 16, 2019 06:54 PM)test Wrote: [\[CITE\]](#) Why not an Uber and groups above perk + fee. This could be queue based too.

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Just an idea.The system they had in place was something similar I believe. Either way I don't understand how members were giving attitude.

