

Forum:[Hack Forums](#)

Thread: [Cashapp permanently closed my account](#)

funtela - May 24, 2019, 9:06 am

Has anyone there been closed my Cashapp? My account was fully verified for years with no issues. I woke up to this email this morning:

Code After a recent review of your transfer of funds, we detected the use of Cash App for activity in violation of Cash App's Terms of Service. As a result, you will no longer be able to use Cash App to send or receive payments.

We are also exercising our discretion under Sections 4 and 5 of the Cash App Terms of Service in the decision to block or reverse your transfer of funds. For security reasons, unfortunately we cannot provide more details regarding our decision.

Visit the Cash App Terms of Service for more information.

Thank you,
Cash Support

Kinda sucks since I use Cashapp daily. As well as their debit card.

ShinyThings - May 24, 2019, 9:07 am

Yep. Had mine closed the other day. Verified for at least a year. No warning or anything.

Bill Gates - May 24, 2019, 9:09 am

And were you violating their terms? Seems odd that they shut you down without cause.

ShinyThings - May 24, 2019, 9:10 am

(May 24, 2019 09:09 AM)Bill Gates Wrote: [\[CITE\]](#) And were you violating their terms? Seems odd that they shut you down without cause.I was buying bitcoin from the app. I live in NY. That's about all I can think of.

funtela - May 24, 2019, 9:10 am

(May 24, 2019 09:09 AM)Bill Gates Wrote: [\[CITE\]](#) And were you violating their terms? Seems odd that they shut you down without cause.

I was only using cashapp to send to and from my roommate and family. No sketchy activity.

campusminger - May 24, 2019, 9:11 am

as far as I know, cash app often does this

funtela - May 24, 2019, 9:12 am

(May 24, 2019 09:10 AM)ShinyThings Wrote: [\[CITE\]](#) I was buying bitcoin from the app. I live in NY. That's about all I can think of.

Same. I live in FL. We are allowed to purchase bitcoin, and I never went anywhere near the purchase limit. I've probably purchased about \$500 worth of BTC maximum with Cashapp in a span of 6+ months.

Dorrance - May 24, 2019, 9:15 am

(May 24, 2019 09:12 AM)funtela Wrote: [\[CITE\]](#) Same. I live in FL. We are allowed to purchase bitcoin, and I never went anywhere near the purchase limit. I've probably purchased about \$500 worth of BTC maximum with Cashapp in a span of 6+ months.

I purchased 5k BTC and a week later of receiving payments I was closed for the same reasons. They said something like violated their terms or sum... I tried contacting to see why else they blacklisted all my cards & my name. So getting BTC at 1:1 has sadly stopped ? .

UnoOne - May 24, 2019, 9:15 am

(May 24, 2019 09:06 AM)funtela Wrote: [\[CITE\]](#) Has anyone there been closed my Cashapp? My account was fully verified for years with no issues. I woke up to this email this morning:

Code After a recent review of your transfer of funds, we detected the use of Cash App for activity in violation of Cash App's Terms of Service. As a result, you will no longer be able to use Cash App to send or receive payments.

We are also exercising our discretion under Sections 4 and 5 of the Cash App Terms of Service in the decision to block or reverse your transfer of funds. For security reasons, unfortunately we cannot provide more details regarding our decision.

Visit the Cash App Terms of Service for more information.

Thank you,
Cash Support

Kinda sucks since I use Cashapp daily. As well as their debit card.
do you have any balance left in the account ?

funtela - May 24, 2019, 9:16 am

(May 24, 2019 09:15 AM)Dorrance Wrote: [\[CITE\]](#) I purchased 5k BTC and a week later of receiving payments I was closed for the same reasons. They said something like violated their terms or sum... I tried contacting to see why else they blacklisted all my cards & my name. So getting BTC at 1:1 has sadly stopped ? .

Yea it was so easy to buy. Now I feel so lost ?

(May 24, 2019 09:15 AM)UnoOne Wrote: [\[CITE\]](#) do you have any balance left in the account ?
No I don't believe I did.

Swip3r - May 24, 2019, 9:16 am

(May 24, 2019 09:15 AM)Dorrance Wrote: [\[CITE\]](#) I purchased 5k BTC and a week later of receiving payments I was closed for the same reasons. They said something like violated their terms or sum... I tried contacting to see why else they blacklisted all my cards & my name. So getting BTC at 1:1 has sadly stopped ? .

Just use Gemini, 1% fee I believe.

funtela - May 24, 2019, 9:17 am

(May 24, 2019 09:16 AM)Swip3r Wrote: [\[CITE\]](#) Just use Gemini, 1% fee I believe.
Oh shit. Didn't know about this. Thanks man.

Porn - May 24, 2019, 9:21 am

I've been using cashapp to buy btc at one point was buying 1k everyday but I stopped using it I wonder if my account is closed lol

funtela - May 24, 2019, 9:24 am

(May 24, 2019 09:21 AM)Porn Wrote: [\[CITE\]](#) I've been using cashapp to buy btc at one point was buying 1k everyday but I stopped using it I wonder if my account is closed lol
It would be kinda dumb if that was the reason for closure. They literally allow it lol.

Bill Gates - May 24, 2019, 9:27 am

(May 24, 2019 09:10 AM)funtela Wrote: [\[CITE\]](#) I was only using cashapp to send to and from my roommate and family. No sketchy activity.
That's a bit shit then, what platform are you gonna use now?

Hitler - May 24, 2019, 9:29 am

The connection seems to be users purchasing BTC and having their account closed. I believe mines still open and I've never bought BTC through them.

funtela - May 24, 2019, 9:32 am

(May 24, 2019 09:27 AM)Bill Gates Wrote: [\[CITE\]](#) That's a bit shit then, what platform are you gonna use now?
For buying BTC, I'm not sure. I can still use Venmo to transfer payments to friends and family.

A member above mentioned an app "Gemini". Gonna check that out.

(May 24, 2019 09:29 AM)Hitler Wrote: [\[CITE\]](#) The connection seems to be users purchasing BTC and having their account closed. I believe mines still open and I've never bought BTC through them.
It doesn't make any sense though. Why allow it then?

Bill Gates - May 24, 2019, 9:36 am

(May 24, 2019 09:32 AM)funtela Wrote: [\[CITE\]](#) For buying BTC, I'm not sure. I can still use Venmo to transfer payments to friends and family.

A member above mentioned an app "Gemini". Gonna check that out.

It doesn't make any sense though. Why allow it then?
Ahh well, at least you're not completely fucked for transferring money easily.

funtela - May 24, 2019, 9:42 am

(May 24, 2019 09:36 AM)Bill Gates Wrote: [\[CITE\]](#) Ahh well, at least you're not completely fucked for transferring money easily.
Yea that's true. I have Paypal as well. But it's like my 4th account in the past 6 years. Same SSN and info, surprised they haven't caught on lol.

Bill Gates - May 24, 2019, 9:44 am

(May 24, 2019 09:42 AM)funtela Wrote: [\[CITE\]](#) Yea that's true. I have Paypal as well. But it's like my 4th account in the past 6 years. Same SSN and info, surprised they haven't caught on lol.
Heh, they are usually quite sharp when it comes to closing accounts, so that surprises me. I don't get the hate on it tbh, my wife and I both have accounts over 10 years old and have had no problems with them other than their fees.

Hitler - May 24, 2019, 9:48 am

(May 24, 2019 09:32 AM)funtela Wrote: [\[CITE\]](#) For buying BTC, I'm not sure. I can still use Venmo to transfer payments to friends and family.

A member above mentioned an app "Gemini". Gonna check that out.

It doesn't make any sense though. Why allow it then? I have a feeling it has something to do with federal regulations. If it's not just a problem only happening to you but a select few others, maybe your state(s) have changed some laws thus not allowing you to buy BTC anymore hence why they closed your account.

Dorrance - May 24, 2019, 10:01 am

(May 24, 2019 09:16 AM)Swip3r Wrote: [\[CITE\]](#) Just use Gemini, 1% fee I believe.
I know I have been referenced by it before

BlackShadow - May 24, 2019, 10:11 am

Sorry for your loss mate
Have you had any funds inside your account (not familiar with cashapp)

funtela - May 24, 2019, 11:37 am

(May 24, 2019 10:11 AM)AmHereToHelp Wrote: [\[CITE\]](#) Sorry for your loss mate
Have you had any funds inside your account (not familiar with cashapp)
I did not thankfully.

Porn - May 24, 2019, 11:41 am

(May 24, 2019 11:37 AM)funtela Wrote: [\[CITE\]](#) I did not thankfully.
lol if they locked me out of the app with funds in it I would simply lawyer up, there should be no reason they close this many accounts I believe it has to do with your linked bank policies.

edit: I know if you send someone money and then call the bank up saying you didn't authorize that payment cashapp will close your account after some time to prevent fraud.

Im High - May 24, 2019, 12:02 pm

I know you said you don't have any money in the account but "IF" you happen to live in California..

California Money Transmission Act reads: "Every licensee or its agent shall forward all money received for transmission or give instructions committing equivalent money to the person designated by the customer within 10 days after receiving that money, unless otherwise ordered by his or her customer."

CPA Exposé - May 24, 2019, 12:51 pm

They are kinda like coinbase in the sense that when you buy bitcoins from them, they will ban you if they think the bitcoins are being used for illegal things like gambling, etc.

Rezar - May 24, 2019, 12:57 pm

(May 24, 2019 09:06 AM)funtela Wrote: [\[CITE\]](#) Has anyone there been closed my Cashapp? My account was fully verified for years with no issues. I woke up to this email this morning:

Code After a recent review of your transfer of funds, we detected the use of Cash App for activity in violation of Cash App's Terms of Service. As a result, you will no longer be able to use Cash App to send or receive payments.

We are also exercising our discretion under Sections 4 and 5 of the Cash App Terms of Service in the decision to block or reverse your transfer of funds. For security reasons, unfortunately we cannot provide more details regarding our decision.

Visit the Cash App Terms of Service for more information.

Thank you,
Cash Support

Kinda sucks since I use Cashapp daily. As well as their debit card.
Ehm, the thing that happened to you happened with me in paypal. Fully verified with phone/bank/card/name/bank statement and everything else and i got permanently limited for recieving F&F payments...

Grey Knight365 - May 24, 2019, 2:00 pm

cashapp does sell BTC but think about this logically;

The more you buy BTC ; The higher risk every other payment you do is. BTC is irreversible, your payments buying it are not.

Everytime you buy BTC via cashapp you become a bigger liability, wouldnt suprise me if they randomly limit accounts that buy BTC based on demographics and other data just to minimize their business model risk.

VISA - May 24, 2019, 2:12 pm

Yup happened to me before, I changed banks and got a new card. No problems since.

Btw dont bother contacting support. They don't care lol.

funtela - May 24, 2019, 2:24 pm

(May 24, 2019 02:12 PM)OCLOUT Wrote: [\[CITE\]](#) Yup happened to me before, I changed banks and got a new card. No problems since.

Btw dont bother contacting support. They don't care lol.

You haven't had an issue after creating a new account? How long has it been?

Aithan - May 24, 2019, 2:26 pm

Yeah, as others suggested I would get Gemini and Coinbase pro

Hopsin - May 24, 2019, 5:07 pm

Is this legit ? <https://www.trustpilot.com/review/cash.app>

Banana - May 24, 2019, 7:30 pm

cashapp is known to do this, boost and i had this happen to us a month or two ago

Porn - May 24, 2019, 7:52 pm

(May 24, 2019 05:07 PM)Hopsin Wrote: [\[CITE\]](#) Is this legit ?

<https://www.trustpilot.com/review/cash.app>

LOL wtf

stantheman25 - May 24, 2019, 7:55 pm

Thats a bummer man you should try to contact them further.

funtela - May 26, 2019, 9:35 am

(May 24, 2019 05:07 PM)Hopsin Wrote: [\[CITE\]](#) Is this legit ?

<https://www.trustpilot.com/review/cash.app>

Holy crap. If I make a new account I'll just stick to small transactions and make sure I never keep a balance. Just in case.

Fugg - May 26, 2019, 9:57 am

(May 26, 2019 09:35 AM)funtela Wrote: [\[CITE\]](#) Holy crap. If I make a new account I'll just stick to small transactions and make sure I never keep a balance. Just in case.

Were you business account?

So I hear, if you set business account, they won't ban you because they make money off your transactions.

I've been business account for quite some time and had no issues. Plus, you get a cool little business building icon next to your name!

funtela - May 26, 2019, 10:07 am

(May 26, 2019 09:57 AM)Kapuas Wrote: [\[CITE\]](#) Were you business account?

So I hear, if you set business account, they won't ban you because they make money off your transactions.

I've been business account for quite some time and had no issues. Plus, you get a cool little business building icon next to your name!

No I wasn't.

I'm wondering if I should attempt to make a new account. And make it a business one.

Fugg - May 26, 2019, 10:10 am

(May 26, 2019 10:07 AM)funtela Wrote: [\[CITE\]](#) No I wasn't.

I'm wondering if I should attempt to make a new account. And make it a business one.

Hm. I wonder how I would go about making two accounts with two separate bank accounts. Blustacks?

I wonder if they would notice if I sent money from one account to the other occasionally?

funtela - May 26, 2019, 10:13 am

(May 26, 2019 10:10 AM)Kapuas Wrote: [\[CITE\]](#) Hm. I wonder how I would go about making two accounts with two separate bank accounts. Blustacks?

I wonder if they would notice if I sent money from one account to the other occasionally?

I wouldn't risk that haha. Unless you can put it under a family member's name with their permission.

Fugg - May 26, 2019, 10:18 am

(May 26, 2019 10:13 AM)funtela Wrote: [\[CITE\]](#) I wouldn't risk that haha. Unless you can put it under a family member's name with their permission.

<https://squareup.com/help/us/en/article/5225-create-multiple-square-point-of-sale-accounts>

Square is such a popular company. Many local business around me use them to accept payments. I don't really see them scamming people illegally per-se. However, you have to be very careful about where you are withdrawing your BTC etc. They are able to see if BTCs are being withdrawn into marketplace wallets etc. I always withdraw my coins to compatibility wallet, and then transfer to segwit wallet. After that, anything that is done with the coins cash app doesn't seem to really pick up on. However, I had a friend who was buying BTC with cash app and withdrawing into a erm... dirty address, and after about a month his account was banned and they "stole" his funds.

I have another friend with a similar story. But, I think you get the picture.