

Forum:[Hack Forums](#)

Thread: [Monitor doesnt work](#)

PICwarrior381 - June 14, 2019, 3:44 am

Hello, so yesterday before sleeping I turned off my pc but it had a windows update in it so I went to sleep and did it.

So today I turn on my computer but there's a problem the monitor doesn't respond for some reason, I checked the cables replaced the cables, tried on my tv but still doesn't work can you guys help me please?

Spec: intel core i7-8700
DDR4 8gb
Nvidia GeForce GTX1060 6gb
HDD 1 tb
SSD 256 gb (m2)

Thank you

(And also when I turn on my computer the lights of my mouse and keyboard work but the thing is I can't activate the caps lock or num lock nothing)

Yac1ne - June 14, 2019, 4:17 am

(Jun 14, 2019 03:44 AM)mrpker9 Wrote: [\[CITE\]](#) Hello, so yesterday before sleeping I turned off my pc but it had a windows update in it so I went to sleep and did it.

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Open up the case and check the internal components , i'd say it's most likely the RAM , but still ,you need to check everything , and don't forget to try the motherboard's display output instead of the graphics card's , it might as well be the graphics card

PICwarrior381 - June 14, 2019, 1:00 pm

(Jun 14, 2019 04:17 AM)Yac1ne Wrote: [\[CITE\]](#) Open up the case and check the internal components , i'd say it's most likely the RAM , but still ,you need to check everything , and don't forget to try the motherboard's display output instead of the graphics card's , it might as well be the graphics card
I've checked everything you said but still doesn't work and btw I just noticed the fan on the back

doesn't work too

Yac1ne - June 14, 2019, 1:08 pm

(Jun 14, 2019 01:00 PM)mrpker9 Wrote: [\[CITE\]](#) I've checked everything you said but still doesn't work and btw I just noticed the fan on the back doesn't work too
Have you tried the motherboard's display output ?

Bastille - June 14, 2019, 2:33 pm

Hello there !

Foremost, can you give us more information about :

- the considered update ? (if you know it)
- your system
- your computer (laptop, desktop)
- if it's a desktop, then which monitor do you have

Are you able to boot on the safe mode or even access to the bios ? Can you plug an external monitor ?

iKinky - June 14, 2019, 2:49 pm

if random components are no longer working, there's a pretty good chance that your MOBO has malfunctioned in some way. A more common issue is it not receiving enough power; this can be caused by a faulty power supply/power cord, connector pin on the actual motherboard rattled loose (most of the time near the CPU, depending on what brand), or in rare occasions something short circuited (which can prevent the pc from properly booting & not showing anything on your monitor/TV).

edit: Just noticed you said you already checked the power cables. In my opinion, the fans not working on the back indicate that the input voltage for the power supply is incorrect.

If everything still looks intact, you can try booting the PC only using the essential hardware needed to boot. If that doesn't work, a different power supply (or if you're using a power strip/surge protector, try plugging it directly into a wall outlet. Beyond that, you may need to have it looked at.