

Forum:[Hack Forums](#)

Thread: [\[Bugs\] New notification system](#)

SIM-4086413 - *October 25, 2019, 10:32 am*

The new notification looks and works great btw i really prefer this a lot more than the old one however i found 2 smaller bugs.

When i open the notification system on mobile i can't enter the menu that usually pops up when clicking on my avatar on the left top corner.

And sometimes when i receive a new post on one of my threads for example and i get a notification and i open the menu and click on it the notification doesn't disappear, sometimes i even have to click 2 or 3 times on it before it disappears and moves to viewed notifications.

This might be coincidence but it appears that when you click the title of the notification, it doesn't disappear until you click on the notification area outside the text.

I'm using Chrome on my Galaxy Note 10.

Great job tho guys, a true improvement of the old system!

xitoxic - *October 25, 2019, 11:59 am*

I'd say give them some time. It's a work in progression

The new notification tab looks slick

SIM-4086413 - *October 25, 2019, 12:08 pm*

(Oct 25, 2019 11:59 AM)xitoxic Wrote: [\[CITE\]](#) I'd say give them some time. It's a work in progression

The new notification tab looks slick

Yeah ofcourse im giving them time, i wouldn't even care if they never fix it, its not a complaint its just a bug report.

Lavish Living - *October 25, 2019, 12:28 pm*

It's an additional pop up now. So to view the menu when you click on your profile you have to minimize the alerts pop up.

The alert not disappearing is a nuisance, not sure the work around for that one.

??????? - *October 25, 2019, 12:30 pm*

One more thing, you can't empty the notifications...

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SIM-4086413 - *October 25, 2019, 12:52 pm*

(Oct 25, 2019 12:28 PM)Lavish Living Wrote: [\[CITE\]](#) It's an additional pop up now. So to view the menu when you click on your profile you have to minimize the alerts pop up.

The alert not disappearing is a nuisance, not sure the work around for that one.

Ahh yes i see thanks!

Nyugen3 - October 26, 2019, 6:10 am

The new notification system does not work for me.

I get told I have new notifications, but when I click on it, nothing shows up.

I get the "Notifications" text label, the settings icon and the close icon. That's it.

No actual notifications are showing up for me.

It would be nice if compatibility for the old notifications system was added back, so I can right click and open in new tab, and view my notifications... since this popup one isn't working and hunting down the mystery bug is either going to take a lot of time or will never happen unless the developers can reproduce the issue, and it seems I am the only one with the issue.

I'm using Brave browser on private browsing.

ririki - October 26, 2019, 7:18 am

(Oct 26, 2019 06:10 AM)Nyugen3 Wrote: [\[CITE\]](#) The new notification system does not work for me.

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I'm using Brave browser on private browsing.

Yeah this has happened to me too, plenty of times.

I guess they're just still working on it.

Omniscient - October 26, 2019, 11:55 am

It's new and does have some bugs. We have error logs and will continue to fix things going forward. Please be patient but also feel free to use Convo to report your bugs to @Xerotic@.

Charger - October 26, 2019, 5:40 pm

(Oct 26, 2019 11:55 AM)Omniscient Wrote: [\[CITE\]](#) to report your bugs to @Xerotic@.

That didn't work

[Xerotic](#)

@Xerotic@.

Trees - October 26, 2019, 5:52 pm

Ya seems neat but would love to have the prompt go away by clicking anywhere on screen not only back on icon