

Forum:[Hack Forums](#)

Thread: [Problem upgrading via bitcoin](#)

Accord - January 25, 2020, 6:43 am

I am trying to upgrade my account, the button keeps on loading and i check the developer option > network and i get the 404 result.

Is there anything i can do? the bitcoin was just donated to me. thanks.

VIXV - January 25, 2020, 7:02 am

Potentially try a different browser for a temporary fix?
Although it's saying the user doesn't exist?

Accord - January 25, 2020, 7:06 am

(Jan 25, 2020 08:02 AM)Kit Wrote: [\[CITE\]](#) Potentially try a different browser for a temporary fix?
Although it's saying the user doesn't exist?
Im using firefox, is this website not good with firefox? ill try to use chrome.
and yes, but i dont really get why i dont exist because i totally a registered user here.

VIXV - January 25, 2020, 7:07 am

(Jan 25, 2020 08:06 AM)Dionysus. Wrote: [\[CITE\]](#) Im using firefox, is this website not good with firefox? ill try to use chrome.
and yes, but i dont really get why i dont exist because i totally a registered user here.
I use firefox all the time and it works.
If all else fails find a trusted user, open a contract and send them the BTC and make their offer the upgrade and they can purchase you the upgrade through UID.

PEN01 - January 25, 2020, 7:10 am

(Jan 25, 2020 08:07 AM)Kit Wrote: [\[CITE\]](#) I use firefox all the time and it works.
If all else fails find a trusted user, open a contract and send them the BTC and make their offer the upgrade and they can purchase you the upgrade through UID.

Can confirm just went over to the upgrade page out of curiosity and sure enough I get an endless loading wheel on the BTC upgrade option. Might be something to do with the GET request its trying to send to a webpage I'm assuming?

VIXV - January 25, 2020, 7:11 am

(Jan 25, 2020 08:10 AM)PEN01 Wrote: [\[CITE\]](#) Can confirm just went over to the upgrade page out of curiosity and sure enough I get an endless loading wheel on the BTC upgrade option. Might be something to do with the GET request its trying to send to a webpage I'm assuming?
I would assume that's correct yeah. Let me have a look.

(Jan 25, 2020 07:43 AM)Dionysus. Wrote: [\[CITE\]](#) I am trying to upgrade my account, the button keeps on loading and i check the developer option > network and i get the 404 result.

Is there anything i can do? the bitcoin was just donated to me. thanks.
If you want open up a contract with me and I'll upgrade you.

Accord - January 25, 2020, 7:12 am

(Jan 25, 2020 08:07 AM)Kit Wrote: [\[CITE\]](#) I use firefox all the time and it works.

If all else fails find a trusted user, open a contract and send them the BTC and make their offer the upgrade and they can purchase you the upgrade through UID.

I dont want to try sending money to others, this btc was just donated and i dont want it to get scam. ill just wait on staff response, thanks for the suggestion.

VIXV - January 25, 2020, 7:14 am

(Jan 25, 2020 08:12 AM)Dionysus. Wrote: [\[CITE\]](#) I dont want to try sending money to others, this btc was just donated and i dont want it to get scam. ill just wait on staff response, thanks for the suggestion.

I would of happily gone first.

Not to worry.

b0drii - January 25, 2020, 8:31 am

Where did you get it donated?

Lorem Ipsum - January 25, 2020, 8:37 am

(Jan 25, 2020 08:12 AM)Dionysus. Wrote: [\[CITE\]](#) I dont want to try sending money to others, this btc was just donated and i dont want it to get scam. ill just wait on staff response, thanks for the suggestion.[Xerotic](#)

@OP;

you can tag Staff members if you weren't aware of that. Not to 'SPAM' the Staff, but it's a bigger chance on being seen I think.

Weird that your upgrade got a problem, it went fine for me and I paid with BTC too. Congratulations on the upgrade in advance! ?

Omniscient - January 25, 2020, 9:31 am

We have a new payment system in-place. Others have upgraded fine. Do you use any incognito or private mode on the browser?

Xerotic - January 25, 2020, 10:49 am

Thank you for the report. The problem has been resolved. Please post here again or contact me directly if you experience any more issues with the site. Thank you.

Accord - January 25, 2020, 5:03 pm

(Jan 25, 2020 09:31 AM)b0drii Wrote: [\[CITE\]](#) Where did you get it donated?i have an ongoing project here, <https://hackforums.net/showthread.php?tid=6024614>

(Jan 25, 2020 10:31 AM)Omniscient Wrote: [\[CITE\]](#) We have a new payment system in-place. Others have upgraded fine. Do you use any incognito or private mode on the browser?Yes, im always using private mode in firefox.

(Jan 25, 2020 11:49 AM)Xerotic Wrote: [\[CITE\]](#) Thank you for the report. The problem has been resolved. Please post here again or contact me directly if you experience any more issues with the site. Thank you.

Thank you!! now im able to see the modal and paid the invoice. your work is great for this website.