

Forum:[Hack Forums](#)

Thread: [Sports Book Issue?](#)

Prepper - February 9, 2020, 8:20 am

So I did multiple bets on West Ham @ Manchester City

And I check and all the bets went to +/-? 0 I spent a total of 276 Bytes on 4 bets

I look to see whats up with the match and it says it was postponed do to extreme weather.

Anyways I did not receive the bytes back, I am not sure if this is intentional or not but wouldn't it make sense that if a match is postponed or tied or whatnot that a person receives there bytes back?

SIM-3587630 - February 9, 2020, 8:34 am

When it comes to bookmakers, they usually keep the bet active until the new match date is announced. If the new match date is not more than x days later since the bet was made (it really depends on the bookmaker) bet is refunded. If not, bet is kept active until match is played. (sorry for my poor explanation/grammar)

Now I don't know how it works with the sportsbook here though.

Prepper - February 9, 2020, 8:49 am

(Feb 9, 2020 09:34 AM)Kendrick Wrote: [\[CITE\]](#) When it comes to bookmakers, they usually keep the bet active until the new match date is announced. If the new match date is not more than x days later since the bet was made (it really depends on the bookmaker) bet is refunded. If not, bet is kept active until match is played. (sorry for my poor explanation/grammar)

Now I don't know how it works with the sportsbook here though.

Yea it moved it to bet history for me. This is not the first time I got a +/-? 0 and no refund of bytes. Also happened with Crystal Palace (+2342) @ Manchester City I do not believe I was refunded for them either.

flavoral - February 9, 2020, 8:54 am

(Feb 9, 2020 09:49 AM)Prepper Wrote: [\[CITE\]](#) Yea it moved it to bet history for me. This is not the first time I got a +/-? 0 and no refund of bytes. Also happened with Crystal Palace (+2342) @ Manchester City I do not believe I was refunded for them either.

the one that ended 2:2? You don't get refunded if the match ends in Tie

Soaaponarope - February 9, 2020, 9:21 am

Originally you use to be refunded for when teams tied but that was changed after like a month. If you think about it, You're betting on a team to win. Not to tie or lose. I do however think that if you bet on a game and they don't play that you should be refunded as the game did not play out. Possibly message omni in regards to that. Maybe he'll see it the same or maybe he wont.

Pyro - February 9, 2020, 9:41 am

(Feb 9, 2020 09:49 AM)Prepper Wrote: [\[CITE\]](#) Also happened with Crystal Palace (+2342) @ Manchester City I do not believe I was refunded for them either.

why would u wanna refund for that ?

Lorem Ipsum - February 9, 2020, 9:46 am

(Feb 9, 2020 09:54 AM)flavoral Wrote: [\[CITE\]](#) the one that ended 2:2? You don't get refunded if the match ends in Tie

This is exactly the point. I think OP expected a refund, but Omniscient clearly stated that it wouldn't in one of the Sportsbook threads I assume. Will back up my post with a referral to the thread of Omni.

Pyro - February 9, 2020, 9:49 am

(Feb 9, 2020 10:46 AM)Loremlpsum Wrote: [\[CITE\]](#) This is exactly the point. I think OP expected a refund, but Omniscient clearly stated that it wouldn't in one of the Sportsbook threads I assume. Will back up my post with a referral to the thread of Omni.

<https://hackforums.net/showthread.php?tid=6035350>

Loremlpsum - February 9, 2020, 9:51 am

(Feb 9, 2020 10:49 AM)Pyro Wrote: [\[CITE\]](#) <https://hackforums.net/showthread.php?tid=6035350>

I just found it, too haha. Thank you! Exactly my point @OP.

flavoral - February 9, 2020, 9:56 am

(Feb 9, 2020 10:46 AM)Loremlpsum Wrote: [\[CITE\]](#) This is exactly the point. I think OP expected a refund, but Omniscient clearly stated that it wouldn't in one of the Sportsbook threads I assume. Will back up my post with a referral to the thread of Omni.

His main issue is about a match which was postponed. He then gave a second example where the match was played buy ended in a tie.

Loremlpsum - February 9, 2020, 9:58 am

(Feb 9, 2020 10:56 AM)flavoral Wrote: [\[CITE\]](#) His main issue is about a match which was postponed. He then gave a second example where the match was played buy ended in a tie.

Thank you for elaborating OP's issues with the Sportsbook.

Prepper - February 9, 2020, 11:11 am

(Feb 9, 2020 10:56 AM)flavoral Wrote: [\[CITE\]](#) His main issue is about a match which was postponed. He then gave a second example where the match was played buy ended in a tie.

Yes this is the main issue the match was postponed due to extreme whether it was not tied.

As for the tied matches now that I know then that is no issue for me. But now the issue remains with postponed matches, hopefully a staff member can give a clear answer on that specific issue.