

Forum:[Hack Forums](#)

Thread: [How do I resolve a dispute with a member that has been banned?](#)

AMGTech - February 13, 2020, 12:47 pm

Hi,

So I have a member that disputed a contract because he is an r tard and couldn't figure out a simple task, didn't even ask me for help.. Just disputed the contract.

Now his profile has been banned, what am I supposed to do?

Member:

<https://hackforums.net/member.php?action=profile&uid=4514230>

SoulZeh - February 13, 2020, 1:21 pm

That's the question, you don't actually sort it.

TheChaosKiller - February 13, 2020, 1:23 pm

I would either wait for an admin to see it and clear it, or politely request that one of them look into it.

AMGTech - February 13, 2020, 1:23 pm

(Feb 13, 2020 02:21 PM)SoulZeh Wrote: [\[CITE\]](#) That's the question, you don't actually sort it. So it's going to be on my profile forever?

Surely there is something admin can do.. That is ridiculous

(Feb 13, 2020 02:23 PM)TheChaosKiller Wrote: [\[CITE\]](#) I would either wait for an admin to see it and clear it, or politely request that one of them look into it. I will ask thank you for your advice

SoulZeh - February 13, 2020, 1:24 pm

(Feb 13, 2020 02:23 PM)AMGTech Wrote: [\[CITE\]](#) So it's going to be on my profile forever?

Surely there is something admin can do.. That is ridiculous

I will ask thank you for your advice

It's all up to Omniscient on what happens I guess, but good luck.

AMGTech - February 13, 2020, 1:57 pm

(Feb 13, 2020 02:24 PM)SoulZeh Wrote: [\[CITE\]](#) It's all up to Omniscient on what happens I guess, but good luck. I even messaged him and posted on the thread saying to contact me for support and I will help you, there was no need for dispute, but then he got banned :(

Thanks for wishing good luck, thanks for replying, left you +rep :)

Grizzly - February 13, 2020, 2:03 pm

Hes closed so whats the point?

AMGTech - February 13, 2020, 2:16 pm

(Feb 13, 2020 03:03 PM)Grizzly Wrote: [\[CITE\]](#) Hes closed so whats the point? Because I don't want open disputes on my profile?

It looks bad and scares members away from dealing with me

Grizzly - February 13, 2020, 2:17 pm

(Feb 13, 2020 03:16 PM)AMGTech Wrote: [\[CITE\]](#) Because I don't want open disputes on my profile?

It looks bad and scares members away from dealing with me
Oh my bad he disputed you. It will probably get marked invalid.

Tesla - February 13, 2020, 2:18 pm

Ya I have the same problem. One of them the person opened a contract and didnt pay, then opened a dispute demanding a refund for the product he didnt even pay for. He ended up getting banned a day later and the dispute remains open today

Grizzly - February 13, 2020, 2:19 pm

(Feb 13, 2020 03:18 PM)Stoned™ Wrote: [\[CITE\]](#) Ya I have the same problem. One of them the person opened a contract and didnt pay, then opened a dispute demanding a refund for the product he didnt even pay for. He ended up getting banned a day later and the dispute remains open today
Maybe you have to contact omni about it?

AMGTech - February 13, 2020, 2:22 pm

(Feb 13, 2020 03:17 PM)Grizzly Wrote: [\[CITE\]](#) Oh my bad he disputed you. It will probably get marked invalid.I hope so.. I hope admin sees this thread, or you think I should contact him?

(Feb 13, 2020 03:18 PM)Stoned™ Wrote: [\[CITE\]](#) Ya I have the same problem. One of them the person opened a contract and didnt pay, then opened a dispute demanding a refund for the product he didnt even pay for. He ended up getting banned a day later and the dispute remains open today
Wow that is so bad, I am sorry to hear..

Asking you for refund when he didn't even pay ?

There is some problems with contract system, I got one guy dispute me because I didn't reply for 5 mins because I was attending to my family.. It's unfair

It makes me look bad for no reason and I see people all around the forum think you are scammer so whenever you are mentioned they say he is scammer.. It is joke

Even after you resolve it!

Grizzly - February 13, 2020, 2:23 pm

(Feb 13, 2020 03:22 PM)AMGTech Wrote: [\[CITE\]](#) I hope so.. I hope admin sees this thread, or you think I should contact him?

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You may want to.

Tesla - February 13, 2020, 2:41 pm

(Feb 13, 2020 03:23 PM)Grizzly Wrote: [\[CITE\]](#) You may want to.

Nothing will happen, staff members don't get involved in disputes so there's nothing they can do.
Have already tried before :/

AMGTech - February 13, 2020, 3:11 pm

(Feb 13, 2020 03:41 PM)Stoned™ Wrote: [\[CITE\]](#) Nothing will happen, staff members don't get involved in disputes so there's nothing they can do. Have already tried before :/So we are just going to have open dispute with banned member forever? That is so unfair..

Tesla - February 13, 2020, 3:21 pm

(Feb 13, 2020 04:11 PM)AMGTech Wrote: [\[CITE\]](#) So we are just going to have open dispute with

banned member forever? That is so unfair..
Ya I don't agree with it at all but it is what it is

NoSuchAgency - February 13, 2020, 3:32 pm

I got scammed and the guy got closed and left a negative b rating, i think you're just gonna have to live with it.

No one hesitates to deal with me for mine, but I guess it was clear that I was the one who was scammed.

Goodluck with it though

Cyber Rick - February 13, 2020, 3:41 pm

(Feb 13, 2020 03:18 PM)Stoned™ Wrote: [\[CITE\]](#) Ya I have the same problem. One of them the person opened a contract and didnt pay, then opened a dispute demanding a refund for the product he didnt even pay for. He ended up getting banned a day later and the dispute remains open today

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Next time before complaining about staff not giving a shit maybe do your due diligence and spend 2 mins to read Omni's threads in the vendor's subforum section.

While I think a better/automated process should be implemented, in the meantime give Omni credit where credit is due. I'm sure he doesn't enjoy spending his time reviewing disputes/contracts to ensure they are valid.

<https://hackforums.net/showthread.php?tid=5948609> (Only vendors can view this thread)

SCREENSHOT OF PART OF OMNIS POST:

Spoiler [\(Click to View\)](#)

AMGTech - February 13, 2020, 3:48 pm

(Feb 13, 2020 04:41 PM)HQIT Wrote: [\[CITE\]](#) Next time before complaining about staff not giving a Clay Davis maybe do your due diligence and spend 2 mins to read Omni's threads in the vendor's subforum section.

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I do think he is doing very good work, this is the best forum I have been on and they always add cool features.

Maybe he should get a staff member dedicated to contracts/disputes, it would save him and us a lot of ball ache.

It looks so unprofessional on my profile and now I hear there is nothing I can do about it even though the member is banned and I already helped him fix his problem, maybe when members get banned all their contracts should get deleted too, don't think it would be hard to do

Cyber Rick - February 13, 2020, 3:49 pm

(Feb 13, 2020 04:48 PM)AMGTEch Wrote: [\[CITE\]](#) I do think he is doing very good work, this is the best forum I have been on and they always add cool features.

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In regards to contracts being deleted when a user is banned, this has been suggested in the past and was declined by Omni. And for a good reason. What if they were really scammed and the DD was legitimate? Why should it be removed just because they got closed/banned for an unrelated reason?

Pyro - February 13, 2020, 3:52 pm

I think I've read somewhere from Omni that u may have negative b-rating with closed member, it still might be legit if member is closed for another reasons which are not marketplace related.

Correct me if I'm wrong

Grizzly - February 13, 2020, 4:07 pm

(Feb 13, 2020 03:41 PM)Stoned™ Wrote: [\[CITE\]](#) Nothing will happen, staff members don't get involved in disputes so there's nothing they can do. Have already tried before :/

Oh well, sorry to hear that.

AMGTEch - February 13, 2020, 4:17 pm

(Feb 13, 2020 04:49 PM)HQIT Wrote: [\[CITE\]](#) In regards to contracts being deleted when a user is banned, this has been suggested in the past and was declined by Omni. And for a good reason. What if they were really scammed and the DD was legitimate? Why should it be removed just because they got closed/banned for an unrelated reason? Ah that is good point, maybe when they are banned they should be able to log in just to view their contracts/disputes and nothing else, or like I said get a staff member dedicated to this sort of thing and if you provide him proof that you have resolved with the banned user he could close, because it seems I am not the only one with problems with this.. I know how skilled admins/developers here are there must be something that could be done to prevent this

Omniscient - February 13, 2020, 5:47 pm

His new account.

<https://hackforums.net/member.php?action=profile&uid=4386931>

AMGTEch - February 13, 2020, 5:49 pm

(Feb 13, 2020 06:47 PM)Omniscient Wrote: [\[CITE\]](#) His new account.

<https://hackforums.net/member.php?action=profile&uid=4386931> isn't it against the rules to have multi accounts?

but how do I get the dispute off my profile because I have already helped him on jabber

and surely he cannot close it from his new account?

EDIT: I just noticed it has gone from my profile, did you do this? thank you so so much you are good man