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Thread: [Need Help with Divi Builder](#)

Sacred Symmetry - February 25, 2020, 11:22 am

Hey guys, Long time since ive posted on HF.

I seem to have an issue with Divi Builder crashing wordpress, the moment i activate the theme its bombs out and spits either an HTTP 500 error on both front/back end or "critical error on your website"

i have tested this with a fresh wp isntall and 9/10 times this happens. what do?

passCODE - February 25, 2020, 11:27 am

It's probably the memory limit.

Go to your cPanel, find where all your files are and look for .htaccess file. Sometimes it's hidden so you'll need to check "show hidden files". Click edit on .htaccess it will open it in text editor, and make sure to add this line:

Code php_value memory_limit xxxM
You can play around with all of these:

Code php_value upload_max_filesize 64M
php_value post_max_size 64M
php_value max_execution_time 300
php_value max_input_time 300

James Burnham - February 25, 2020, 11:28 am

This may be is an issue with memory limit. Go to wp-config and paste the code below before the "/* That's all, stop editing! Happy blogging. */" comment.

Code define('WP_MEMORY_LIMIT', '256M');
Should look like that

Sacred Symmetry - February 25, 2020, 11:46 am

Thanks Guys Seems to have stopped the crashing, however. everything is Uber slow haha. might just be my hosting provider in this instance