

Forum:[Hack Forums](#)

Thread: [Marketplace Violation](#)

skipmaster82 - February 26, 2020, 4:47 pm

You have violated our Marketplace policies.

<https://hackforums.net/misc.php?action=help&hid=35>

I am the official HF Help Bot. You might get an automated PM from me with some helpful information.

Please read our [Help Docs](#).

I just got this and read through the [Help Docs](#), but still don't understand how I violated the rules. I gave one comment on the marketplace thread giving a testimonial for the service. I've also done 5 or 6 purchases with the seller and gave him a good rating every contract. Can someone shed a little light on this for me? I just want to make sure I don't violate the rules again. Thanks.

Grizzly - February 26, 2020, 4:47 pm

Marketplace Violation (+25 points)

.. Post: RE: YOUTUBE VIEWS | ALL COUNTRIES | 100% Genuine | All Proofs Provided | HQ Real Views

No need to make a thread about it? ask webdevv

rsx - February 26, 2020, 4:48 pm

Just PM the staff member who gave you the warning and ask what exactly it was for. No need to make a thread.

skipmaster82 - February 26, 2020, 4:50 pm

(Feb 26, 2020 05:47 PM)Grizzly Wrote: [\[CITE\]](#) Marketplace Violation (+25 points)

.. Post: RE: YOUTUBE VIEWS | ALL COUNTRIES | 100% Genuine | All Proofs Provided | HQ Real Views

No need to make a thread about it? ask webdevv

You see that it was a "bot" right? Can I pm a bot? I'm seriously wondering.. I don't know a lot of HF yet.

Grizzly - February 26, 2020, 4:51 pm

(Feb 26, 2020 05:50 PM)skipmaster82 Wrote: [\[CITE\]](#) You see that it was a "bot" right? Can I pm a bot? I'm seriously wondering.. I don't know a lot of HF yet.

It was not a bot. Bots do not give out warnings.

This was who gave you a warning: <https://hackforums.net/member.php?action=profile&uid=947940>

skipmaster82 - February 26, 2020, 4:53 pm

(Feb 26, 2020 05:50 PM)skipmaster82 Wrote: [\[CITE\]](#) You see that it was a "bot" right? Can I pm a bot? I'm seriously wondering.. I don't know a lot of HF yet.

"I am the official HF Help Bot."

Well that's not confusing.. ok.

"We are sorry but we require 25 quality posts to send a PM."
So I guess that's not happening yet.

Grizzly - February 26, 2020, 4:55 pm

(Feb 26, 2020 05:53 PM)skipmaster82 Wrote: [CITE](#) "I am the official HF Help Bot."
Well that's not confusing.. ok.

"We are sorry but we require 25 quality posts to send a PM."
So I guess that's not happening yet.
The help bot alerted you that you received a warning. The bot did not issue the warning.

Try the Convo feature.

SUI-3183372 - February 26, 2020, 5:34 pm

1. Did you ever ask for a vouch copy of a product on someone's thread? Begging for vouch copies with land you a marketplace violation.
2. You can not leave a vouch on a sales thread without being a verified contracted customer. You may have had a contracted with the OP and had a successful deal with them, but if you did not put the Thread ID into the contract, then when you post on that thread you will not be viewed as a verified contracted customer. Only if the Thread ID into your contract will you display the "contracted customer" badge above your post. I've highlighted what that looks like in this image:

<https://i.imgur.com/8lvNACV.png>

If you leave a vouch on a thread and do not have that "Contracted Customer" badge, your post will be removed and you will receive a marketplace violation warning.

Eagle 95 - February 27, 2020, 12:54 am

You can't vouch for someone if the contract doesn't contain thread ID in it which gives you that "contracted customer" tag. That's exactly what you did and got warned.

4. All vouches in threads must be related to a Contract and from a verified "Contracted Customer".
<https://hackforums.net/misc.php?action=help&hid=35>