

Forum:[Hack Forums](#)

Thread: [Cancelled matches refunds on Sportbook](#)

SIM-3587630 - March 12, 2020, 8:48 am

I had betted on Sacramento - New Orleans & City - Arsenal but they both got cancelled. On the "Wager" section it says Bytes +/- 0

Will the bytes refund be automatic, as both competitions will probably not being played in the next days?

Xerotic - March 12, 2020, 12:12 pm

The byte refund will not be automatic. I'll have to go thru the results manually and process them. We will make sure nobody loses any Bytes over cancelled matches.

SIM-3587630 - March 12, 2020, 12:37 pm

(Mar 12, 2020 12:12 PM)Xerotic Wrote: [\[CITE\]](#) The byte refund will not be automatic. I'll have to go thru the results manually and process them. We will make sure nobody loses any Bytes over cancelled matches.

If needed I could link you all the cancelled matches via PM or convo :)

Xerotic - March 12, 2020, 12:39 pm

(Mar 12, 2020 12:37 PM)Kendrick Wrote: [\[CITE\]](#) If needed

If needed I could link you all the cancelled matches via PM or convo :)
Feel free to shoot me a PM, thanks.

SIM-3587630 - March 12, 2020, 12:44 pm

(Mar 12, 2020 12:39 PM)Xerotic Wrote: [\[CITE\]](#) Feel free to shoot me a PM, thanks.
sent you a msg, thanks again ?

flavoral - March 12, 2020, 1:38 pm

[Xerotic](#) You might just wanna temporarily lock the SportsBook as as days go by most (if not all) sports matches will be cancelled or postponed.

Lorem Ipsum - March 13, 2020, 3:07 am

(Mar 12, 2020 01:38 PM)flavoral Wrote: [\[CITE\]](#) [Xerotic](#) You might just wanna temporarily lock the SportsBook as as days go by most (if not all) sports matches will be cancelled or postponed.
Already done? Try to place a bet.. you'll see this;

Xerotic - March 13, 2020, 11:04 am

FYI... anyone that placed a bet on a recently cancelled match should be refunded. You won't see that refund information in sports book, but you can see it in your Bytes log as a donation from Stanley with the reason being "Sportsbook Refund".

SIM-3587630 - March 13, 2020, 11:08 am

(Mar 13, 2020 11:04 AM)Xerotic Wrote: [\[CITE\]](#) FYI... anyone that placed a bet on a recently cancelled match should be refunded. You won't see that refund information in sports book, but you

can see it in your Bytes log as a donation from Stanley with the reason being "Sportsbook Refund".
Yeah I got the refund, thanks again ?