

Forum:[Hack Forums](#)

Thread: [Brave - My Brave Rewards 24 word phase doesn't work?](#)

duplex - March 28, 2020, 11:56 am

I'm pissed, I enter my 24 word phase into the recovery section (I wiped my PC) and it doesn't recognize it?

"Please re-enter keys or try different keys."

What am I doing wrong? Is there anything I can do?? I have a decent bit of BAT on there I don't want to lose!

SIM-1729678 - March 28, 2020, 11:57 am

Contact Brave? I mean, what else is there to do?

duplex - March 28, 2020, 11:59 am

(Mar 28, 2020 11:57 AM)ScreemS Wrote: [\[CITE\]](#) Contact Brave? I mean, what else is there to do? What's the way to go about this? Thanks for replying!

SIM-1729678 - March 28, 2020, 12:01 pm

(Mar 28, 2020 11:59 AM)duplex Wrote: [\[CITE\]](#) What's the way to go about this? Thanks for replying! Google is your best friend.

<https://support.brave.com/hc/en-us/articles/360020673191-How-do-I-back-up-or-Restore-my-Wallet-in-Brave->

Quote:If you would like to request further assistance, get more information or this article didn't address your issue, please reach out to us on our Brave Community website.

<https://community.brave.com/>

duplex - March 28, 2020, 12:02 pm

(Mar 28, 2020 12:01 PM)ScreemS Wrote: [\[CITE\]](#) Google is your best friend.

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Thank you! ?