

# Forum:[Hack Forums](#)

Thread: [Convo isn't working](#)

**Zexture** - April 11, 2020, 2:05 pm

Not sure if this is only me

**Eagle 95** - April 11, 2020, 2:07 pm

Same here, it's not only you.

**SIM-2263652** - April 11, 2020, 2:25 pm

Neither are notifications.

**SIM-3395440** - April 11, 2020, 2:39 pm

same here it doesn't working

**flavoral** - April 11, 2020, 2:55 pm

CC-ing [Xerotic](#) and [Omniscient](#) into this thread

**Nuworld** - April 11, 2020, 2:57 pm

(Apr 11, 2020 02:55 PM)flavoral Wrote: [\[CITE\]](#) CC-ing [Xerotic](#) and [Omniscient](#) into this thread  
Seems to be working fine for me.

**Blogger** - April 11, 2020, 2:58 pm

Convos and notifications aren't working so far. It usually happens when there's maintenance going on. I'm sure it'll be up and running in a couple of hours or so.

**Lakai** - April 11, 2020, 2:58 pm

Was just coming to here to say my notifications arent working.

**Charger** - April 11, 2020, 3:20 pm

The node server crashes like every 12 hours.

**SIM-2263652** - April 11, 2020, 3:24 pm

(Apr 11, 2020 03:20 PM)Charger Wrote: [\[CITE\]](#) The node server crashes like every 12 hours.  
True, convo was made with Node.Js

**TripleG** - April 11, 2020, 4:07 pm

Its me too hence my close thread

**Velma** - April 11, 2020, 4:08 pm

yh my notifications aint showing either not quite sure why this is.

**Yanix** - April 11, 2020, 4:23 pm

(Apr 11, 2020 02:05 PM)Zexture Wrote: [\[CITE\]](#)

Not sure if this is only me

Same here...I thought it was only me or my internet is not working great.

Notification and convo is not working great for almost 5 hrs now I guess

**eXceptional** - April 11, 2020, 4:47 pm

It probably will be fixed within the next 2-3 hours as soon as Xero or Omni would come online.

Just a suggestion - Since this issue comes up frequently, there should be a script for it in the UserCP which would work systemwide and can be authorized to V3ND0RS or maybe a specific user group or maybe trusted users like [flavoral](#) . I'm sure authorizing such a script would be dangerous and people would randomly click on it but if a few people confirm it not working then probably the button appears. Voting on the convo page which triggers the button after 10-20 thumbs up.

**Disease** - April 11, 2020, 4:57 pm

(Apr 11, 2020 04:47 PM)eXceptional Wrote: [\[CITE\]](#) It probably will be fixed within the next 2-3 hours as soon as Xero or Omni would come online.

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I like where you're going, but you're actually overthinking it. I assume the Node app is crashing- that there's no server issue per se. In which case, they need to set up a process manager like PM2 or forever. It's just a fact of life when putting Node applications in production. A tool like PM2, when setup, will monitor the process and relaunch it should it crash. No need for us users to get involved at all. And no need for Xerotic or Omni to manually restart the app unless it's unable to relaunch due to a recurring problem on boot.

**Charger** - April 11, 2020, 5:07 pm

(Apr 11, 2020 04:47 PM)eXceptional Wrote: [\[CITE\]](#) It probably will be fixed within the next 2-3 hours as soon as Xero or Omni would come online.

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Nah. 2 options.

1. Fix the issue.
2. Use a process monitor that will automatically restart it (like game servers do).

**eXceptional** - April 11, 2020, 5:17 pm

(Apr 11, 2020 04:57 PM)Disease Wrote: [\[CITE\]](#) I like where you're going, but you're actually overthinking it. I assume the Node app is crashing- that there's no server issue per se. In which case, they need to set up a process manager like PM2 or forever. It's just a fact of life when putting Node applications in production. A tool like PM2, when setup, will monitor the process and relaunch it should it crash. No need for us users to get involved at all. And no need for Xerotic or Omni to manually restart the app unless it's unable to relaunch due to a recurring problem on boot.

(Apr 11, 2020 05:07 PM)Charger Wrote: [\[CITE\]](#) Nah. 2 options.

1. Fix the issue.
2. Use a process monitor that will automatically restart it (like game servers do).

I'm actually overthinking. Any of the above solutions would obviously fix the recurring issue. I just tried to give something instead of nothing. I've also seen some cases where the convo and notifications work for a few and doesn't for the others.

**Lavish Living** - April 11, 2020, 6:22 pm

still not fixed?

hmmm

[Xerotic](#)

easter holiday i guess

**DylH4ck** - April 11, 2020, 6:27 pm

Have the same problem also on notifications, you also have that?

**Cooligan** - April 11, 2020, 6:51 pm

Both Convo's and notifications are down for me as well.

It'll most likely be fixed very soon as it usually is.  
They also could be updating/changing something.

**Yanix** - April 11, 2020, 7:07 pm

(Apr 11, 2020 06:51 PM)Cooligan Wrote: [\[CITE\]](#) Both Convo's and notifications are down for me as well.

It'll most likely be fixed very soon as it usually is.  
They also could be updating/changing something.  
It's been down for almost 7 hours now I guess, hoping it will be up soon =)

**Motusora** - April 11, 2020, 7:09 pm

same here , probably under maintenance ?

**Cooligan** - April 11, 2020, 8:03 pm

(Apr 11, 2020 07:07 PM)Yanix26 Wrote: [\[CITE\]](#) It's been down for almost 7 hours now I guess, hoping it will be up soon =)  
Then it's most likely some form of maintenance I'd assume.

Let's just be patient while they resolve it. :)

**jfm-8** - April 11, 2020, 8:30 pm

Yeah Xerotic is online so he's probably fixing it or doing some maintenance.

**SaintJimmy** - April 11, 2020, 8:44 pm

(Apr 11, 2020 07:07 PM)Yanix26 Wrote: [\[CITE\]](#) It's been down for almost 7 hours now I guess, hoping it will be up soon =)

I'm sure it'll be back up once Omni or Xero take a look at it. They've got lives outside the forum and are probably busy. Both notification and convo work for me at times and at other's, they don't.

Let's be patient while they fix it.

**Omniscient** - April 11, 2020, 10:17 pm

Is it on mobile or desktop? It does appear to be behaving poorly on mobile. Xerotic made some changes Friday.

[Xerotic](#)

**Disease** - April 12, 2020, 10:18 am

(Apr 11, 2020 10:17 PM)Omniscient Wrote: [\[CITE\]](#) Is it on mobile or desktop? It does appear to be behaving poorly on mobile. Xerotic made some changes Friday.

[Xerotic](#)

It's working fine for me on mobile right now. From desktop last night it wasn't working though. I can't confirm whether desktop is working for me right now, but will when I get home.

**HLAB** - April 12, 2020, 10:30 am

It is working find now both in mobile and desktop for me , didn't work last night .

**SaintJimmy** - April 12, 2020, 10:40 am

Seems to be working fine on mobile for now. Thanks for the fix if any, Xerotic.

**Grim** - April 12, 2020, 10:41 am

Seems to be working good on mobile for me now