

Forum:[Hack Forums](#)

Thread: [Commerce Coinbase - Failed Transaction](#)

bader6100 - May 21, 2020, 2:37 pm

Hello guys,

I sent a transaction 4 days ago from my wallet at <https://commerce.coinbase.com>.

The fast fees were \$8 so I used the mid-speed with \$4, after 2 days I got failed transaction:
<http://prntscr.com/slc500>

I got \$355 in my balance, I'm not able to send more than \$14 it says I have no enough funds.
<http://prntscr.com/slc709>

My funds with the failed transaction, \$500
<http://prntscr.com/slc75v>

I really can't understand coinbase, why I can't send another transaction, and why They are not replying to my ticket.

this is the worst BTC wallet I have ever used.

Looking to get your advice.

The Continental - May 21, 2020, 2:55 pm

Probably the only way to fix it is waiting, or contacting support.
Last time I opened a ticket on Coinbase Pro, it took them 1 day to reply.

Good luck with this OP

bader6100 - May 21, 2020, 3:04 pm

(May 21, 2020 02:55 PM)The Continental Wrote: [\[CITE\]](#) Probably the only way to fix it is waiting, or contacting support.

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I sent multi tickets

I have been waiting for 4 days, I can't withdraw my current funds, and I don't know when I will get my failed transaction back.

this is really bad service.

The Continental - May 21, 2020, 3:12 pm

(May 21, 2020 03:04 PM)bader6100 Wrote: [\[CITE\]](#) I sent multi tickets

I have been waiting for 4 days, I can't withdraw my current funds, and I don't know when I will get my failed transaction back.

this is really bad service.

Feels bad bro.

I was planning to use Coinbase Commerce in some future projects, but it seems that I'll have to find an alternative

Porn - May 21, 2020, 3:29 pm

I think coinbase does this to prevent double spending, you sent btc to someone with a low fee which has become stuck in the network and they don't want you sending out more btc. Coinbase support is actually really good compared to other wallets like bitpay.

† **S A V A G E** † - May 22, 2020, 7:25 am

That's because you need to use BCH instead of BTC ?

De??oid - May 22, 2020, 7:33 am

(May 21, 2020 02:37 PM)bader6100 Wrote: [\[CITE\]](#) Hello guys,

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Seems like they want you to be a Pro member or you are already one? Try calling them may be.

Charger - May 22, 2020, 8:04 pm

First of all, Commerce is not meant to be used as a web wallet.

Second of all, see above.

Giga - May 22, 2020, 8:44 pm

Not sure how to help you with your situation now, but in the future I'd recommend using Coinbase pro. The transfers there are completely free and I've never had one take longer than 30 minutes. I use it all the time with amounts varying from a few bucks to a couple thousand.

Kill Joy has a couple threads that might help you:

<https://hackforums.net/showthread.php?tid=5773191>

<https://hackforums.net/showthread.php?tid=5625650>

JJinxy - May 22, 2020, 9:01 pm

Same thing happened to me once. It took about 21 days for my funds to become available.

I switched to crypto.com to buy my currencies (no fee for debit/credit purchase), and I exchange them on Jaxx. (Very nice exchange rates).

Coinbase crashed on me so many times when seconds were very essential. I'll never use CB again.

Good luck.

bader6100 - May 23, 2020, 12:35 am

(May 22, 2020 07:33 AM)Osprey Wrote: [\[CITE\]](#) Seems like they want you to be a Pro member or you are already one? Try calling them may be.

I'm not a pro member, calls is not available.

I sent a ticket 5 days ago.

(May 22, 2020 08:44 PM)Hypnotix Wrote: [\[CITE\]](#) Not sure how to help you with your situation now, but in the future I'd recommend using Coinbase pro. The transfers there are completely free and I've never had one take longer than 30 minutes. I use it all the time with amounts varying from a few bucks to a couple thousand.

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thanks for your recommendation, I will try Coinbase pro

(May 22, 2020 09:01 PM)JJinxy Wrote: [\[CITE\]](#) Same thing happened to me once. It took about 21 days for my funds to become available.

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Good luck.

Damn, please don't tell me that I have to wait for 21 days to get my \$500

Charger - May 23, 2020, 6:14 pm

I woulda used Coinbase Commerce if I knew about it. I made my own?