

Forum:[Hack Forums](#)

Thread: [Can't see my notifications](#)

Morphine - June 9, 2020, 6:03 am

When i open hf it pop up in notification icon showing me i have some new notification and it dosen't load it

I have tried to reopen the site or reopen the browser but still it isn't working!

Dotexe - June 9, 2020, 6:15 am

I used to have this problem, turned out I had some extensions blocking it, make sure to check that

Yanix - June 9, 2020, 6:27 am

(Jun 9, 2020 06:03 AM)Morphine Wrote: [\[CITE\]](#) When i open hf it pop up in notification icon showing me i have some new notification and it dosen't load it

I have tried to reopen the site or reopen the browser but still it isn't working!

It happened to me earlier but so far now it's back for good I guess :)

Morphine - June 9, 2020, 6:30 am

(Jun 9, 2020 06:15 AM)Dotexe Wrote: [\[CITE\]](#) I used to have this problem, turned out I had some extensions blocking it, make sure to check that
i disabled the extensions and still same for me!

Dotexe - June 9, 2020, 6:31 am

(Jun 9, 2020 06:30 AM)Morphine Wrote: [\[CITE\]](#) i disabled the extensions and still same for me!
Odds, try to clear the cache.

Xerotic - June 9, 2020, 7:38 am

What browser do you use?

Xtreme™ - June 9, 2020, 8:42 am

I am facing the same issue right now.

The Notifications tab goes on an infinite loading and so does the convo's

I use the brave browser with Browsec and Remote desktop extensions only.

The issue comes and goes.

The notifications and the convo open fine on my mobile device.

Dotexe - June 9, 2020, 9:03 am

(Jun 9, 2020 08:42 AM)Xtreme™ Wrote: [\[CITE\]](#) I am facing the same issue right now.

The Notifications tab goes on an infinite loading and so does the convo's

I use the brave browser with Browsec and Remote desktop extensions only.

The issue comes and goes.

The notifications and the convo open fine on my mobile device.

It's either from the extension or browser, try changing with fresh browser with no extensions in it and see if there's any difference

Xerotic - June 9, 2020, 9:03 am

(Jun 9, 2020 08:42 AM)Xtreme™ Wrote: [\[CITE\]](#) I am facing the same issue right now.

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I use the brave browser with Browsec and Remote desktop extensions only.

The issue comes and goes.

The notifications and the convo open fine on my mobile device.

So far it looks like Brave is possibly a common factor between these occurrences.

Xtreme™ - June 9, 2020, 9:06 am

(Jun 9, 2020 09:03 AM)Xerotic Wrote: [\[CITE\]](#) So far it looks like Brave is possibly a common factor between these occurrences.

Yes, it seems so!

I guess I need to switch the browser for HF then! I will try that out too and update about it.

Sometimes closing the browser and reopening works, sometimes it doesn't.

Yanix - June 9, 2020, 9:35 am

I am using a Brave browser as well and until now it still happens on me.

OxaByte - June 9, 2020, 11:25 am

i am using brave browser, notification works fine for me :)

Cooligan - June 9, 2020, 11:31 am

(Jun 9, 2020 06:30 AM)Morphine Wrote: [\[CITE\]](#) i disabled the extensions and still same for me!

(Jun 9, 2020 08:42 AM)Xtreme™ Wrote: [\[CITE\]](#) I am facing the same issue right now.

The Notifications tab goes on an infinite loading and so does the convo's

I use the brave browser with Browsec and Remote desktop extensions only.

The issue comes and goes.

The notifications and the convo open fine on my mobile device.

(Jun 9, 2020 09:35 AM)Yanix26 Wrote: [\[CITE\]](#) I am using a Brave browser as well and until now it still happens on me.

To all of you who are using the Brave browser with possible extensions:

If you have the extension "Random User-Agent" installed you need to disable it in order to view your notifications and Convo's.

Same exact issue happened to another user earlier today and disabling it fixed it for him.

His thread: <https://hackforums.net/showthread.php?tid=6085877>

(Jun 9, 2020 09:03 AM)Xerotic Wrote: [\[CITE\]](#) So far it looks like Brave is possibly a common factor between these occurrences.

It seems like it yeah. The only notification issue threads I've seen reported have to do with Brave and/or an extension of Brave.

Omniscient - June 9, 2020, 1:20 pm

FYI it's very likely that rotating your browser user agent triggers Cloudflare captcha which might be why the notification window doesn't open. Also some agents are blocked, including trying to set no agent at all. Basically you should allow your browser to be as vanilla as possible to original installation and if you make custom changes you are at a higher risk of things not working properly.

Morphine - June 9, 2020, 1:31 pm

Notifications are fixed now and everything its working great!

Cooligan - June 9, 2020, 1:35 pm

(Jun 9, 2020 01:31 PM)Morphine Wrote: [\[CITE\]](#) Notifications are fixed now and everything its working great!

Would you mind telling us what the actual fix was? That way we might be able to use it to help other members down the road should they have similar issues.

Morphine - June 9, 2020, 1:38 pm

(Jun 9, 2020 01:35 PM)Cooligan Wrote: [\[CITE\]](#) Would you mind telling us what the actual fix was? That way we might be able to use it to help other members down the road should they have similar issues.

i think it was the vpn now after i change its working good