

Forum:[Hack Forums](#)

Thread: [Suing domain registrar - how do I approach it?](#)

Wolf - June 22, 2020, 12:17 pm

I've found a domain registrar, from which I've ordered a domain, which was priced at \$20. I've received the invoice, in pdf format, went to the postal office and paid for it, so I have physical evidence as well.

Soon after, they contacted me, saying they "aren't able" to sell me the domain at that price, because, it's premium. They also offered me other domain extensions.

I don't want to settle for less.

Here's a list of things, I believe, would come handy to favor me in the case, if I were to sue them.

1. When you go to the given website and input the domain I did, it will say it's available and list the same price.
2. I have that page archived.
3. I've received the invoice, in a digital format, through email, that came from the domain registrar
4. I also have a physical proof, as in receipt from the postal office, which confirms I've made a payment
5. Under no section on their website and their tos, is it stated that their information might not be 100% accurate
6. Under their TOS / LEGAL page, it's stated that they will register the given domain, after the invoice has been paid

Is there anything else I should look for?

Edit:

To clear up the confusion. I'm not after \$20. I'm after a domain name, I've registered.

Clue - June 22, 2020, 12:37 pm

bro not worth suing for \$20 lmao, contact your bank and theyll sort it out

Wolf - June 22, 2020, 12:43 pm

(Jun 22, 2020 12:37 PM)qlued Wrote: [\[CITE\]](#) bro not worth suing for \$20 lmao, contact your bank and theyll sort it out

You've sort of missed the point. Might need to reword the thread.

I'm after a domain name.

Venom Symbiote - June 22, 2020, 1:08 pm

(Jun 22, 2020 12:37 PM)qlued Wrote: [\[CITE\]](#) bro not worth suing for \$20 lmao, contact your bank and theyll sort it out

They allowed him to purchase the domain name for \$20 and now refuse to give him the domain name because they believe it's worth more than what he paid. This isn't just about the \$20. This is about him being denied the domain name he should have access to because they changed their mind on its worth after he had already paid what was asked for it.

@Wolf If you can send me a PM with the name of the business doing this then I'll see if there's any advice I can give you.

boonsom - June 22, 2020, 1:21 pm

What country is the registrar registered in? Can't say for all countries, but in the UK, there is no law which holds retailers accountable for pricing errors, meaning they do not have to provide the goods if they were priced in error. You could argue it wasn't an error, but if they aren't willing to sell the item for the price they listed it at, I can't see that as much else.

Kill Joy - June 22, 2020, 1:28 pm

Not likely to happen. This is not uncommon. Registrars will have out of date or conflicting information. Their system was wrong and that was that.

Not worth pursuing at all.

James Burnham - June 22, 2020, 1:33 pm

This has happened to me many times on name.com and namecheap.com.

The issue is that all these registrars are resellers. The original seller is verisign.com. The issue arises because the databases are not synced in real-time.

What probably happened, is that someone registered the domain before you and put it up for sale.

You can sue them, but you will lose because it was not their fault. That is how they are supposed to operate.

Wolf - June 22, 2020, 1:35 pm

(Jun 22, 2020 01:33 PM)SIM-2518836 Wrote: [\[CITE\]](#) This has happened to me many times on name.com and namecheap.com.

The issue is that all these registrars are resellers. The original seller is verisign.com. The issue arises because the databases are not synced in real-time.

What probably happened, is that someone registered the domain before you and put it up for sale.

You can sue them, but you will lose because it was not their fault. That is how they are supposed to operate.

Thank you for the input @everyone.

The domain name is unregistered, as of now.