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Thread: [Vodafone, Set the Bait and Awaiting Reply.](#)

Effexion - July 26, 2020, 2:42 pm

Had nothing but problems with these but love their competitions and giveaways lol.

Upgraded my package and phone and they sent me a brand new contract giving me a second contract with them instead of just upgrading my handset.

I got the first bill off them for 53 quid (I was warned it was going to be a little higher due to it being my first bill). I checked my app and they're still charging me for the second contract too.

I went in for a serious email but I've been smoking Guava Dawg and it turned into a guarvantian novel.

Apologies for any typos here. I'm on a phone and have sausage fingers; not literally, of course.

Quote:Hi,

The joke has piqued as more problems have arisen. I am finding myself to always having to email you about large problems with my account.

I foolishly upgraded my phone, no doubt signing myself up to another 24 months of to-and-fro email correspondence, before inevitably ending up with a 'we're sorry to hear that'.

I write to tell you that -despite our close, blooming relationship - 12 months of apologies have only succeeded in eroding my granite exterior of patience, slowly exposing to all my 'I've had enough' interior.

I am paying my bill on Monday. I thought it to be a total of 53 of your human pounds; so imagine my surprise when I received a text message saying that I now owe a total of £140. I am just glad I was sat on my couch doing my eyebrow exercises when I read this text and not on the roof trying to get a reception using your mobile data like last Tuesday.

I also see that I am still being charged for the new contract phone that you mistakingly sent me and I purposely sent back in the strikingly red envelope you kindly provided.

I would be eternally grateful if you could stop calculating my bills based on office darts scores.

Foolishly Faithfully,
M P \$Surname

Big E - July 26, 2020, 2:47 pm

Wow. What a letter. But you're making me worry. I literally got an iPhone a week ago and surprise surprise guess which network I happened to choose?

I would be interested to see the response haha.

Herbert - *July 26, 2020, 3:12 pm*

Had plenty of issues with Vodafone and they won't bother helping you.

Would avoid them at all cost, there are better options out there.

Longdog - *July 26, 2020, 4:48 pm*

Vodafone UK or AU? or Portugal which?

jecoylecroy - *July 27, 2020, 12:54 am*

Good thing for me, our country dont have vodafone.

Hezo - *July 27, 2020, 1:03 am*

Voda are horrible I would never use them.