

Forum:[Hack Forums](#)

Thread: [I got pwnd by a 3d printer company](#)

Who Soup - August 24, 2020, 7:18 pm

Long story short I was trying to order a really cheap part for my 3d printer and the first time they sent the package they lost it and on the second time it was damaged. This time they not only sent me my part (in good condition) they also filled the package to the brim with packets of "Trolli" candy.

Damn who knew tech companies could be such savages ?

The Amazing Sinner - August 24, 2020, 7:19 pm

Trolli candy is great, enjoy it!

phunted - August 24, 2020, 7:21 pm

I absolutely love the thought process though, they fucked up and made a joke about it.

A whole lot better than them becoming defensive.

Who Soup - August 24, 2020, 7:27 pm

(Aug 24, 2020 07:21 PM)Grateful Dead Wrote: [\[CITE\]](#) I absolutely love the thought process though, they fugged up and made a joke about it.

A whole lot better than them becoming defensive.

I'm definitely stealing this trick for my own business haha ?

phunted - August 24, 2020, 7:28 pm

(Aug 24, 2020 07:27 PM)Who Soup Wrote: [\[CITE\]](#) I'm definitely stealing this trick for my own business haha ?

Me too now that you've mentioned it, creates an instant rapport even after a negative experience.

Smart stuff!

Gary Clark Jr. - August 24, 2020, 7:57 pm

Congrats on the candy dude.

jecoylecroy - August 24, 2020, 8:15 pm

Wow, I want that candy :), never mind their products.

Vibe - August 24, 2020, 8:18 pm

Maybe Out of packing peanuts and bubble wrap and the candy is just so your part didn't get damaged again.

AsSaSs@iN - August 25, 2020, 1:11 am

lol good PR on their part.

Bacardi Cola Lime - August 25, 2020, 1:37 am

They definitely made up with this haha. Enjoy your new candies!

Nyx - August 25, 2020, 1:39 am

(Aug 24, 2020 07:21 PM)Grateful Dead Wrote: [\[CITE\]](#) I absolutely love the thought process though, they fugged up and made a joke about it.

A whole lot better than them becoming defensive.
I agree, this is the best outcome they could have had.

bluud - August 25, 2020, 3:48 am

Pretty creative, respect to them. Do you mind sharing which company it was? Actually interested in placing an order for a project.

MightyOne - August 25, 2020, 3:55 am

A company who send candies with their stuff is EPIC!
A total reason to go back to buy from them and not a different company !

Free Kurdistan - August 25, 2020, 4:09 am

Atleast they had some humor about it, always good.

Astrogen - August 25, 2020, 4:11 am

Beware, the candies are not edible, they were 3d printed! ?

Blockonome - August 25, 2020, 7:48 am

Wtf? That sounds so weird! Really hope you get your part OP and not getting trolled again!

Nima304 - August 25, 2020, 8:05 am

Free candy is free, that company is fucking awesome. It's the same logic as putting Swedish Fish with any tech-based RMA, the dude that opens the box is obligated by law to do whatever they can to help you out.

Fortunate - August 25, 2020, 8:33 am

Seems like you got Trolli'd.

I know a few local companies that send candy as well when you order, it's definitely nice.

likeagunwalk23 - August 25, 2020, 6:26 pm

(Aug 24, 2020 07:18 PM)Who Soup Wrote: [\[CITE\]](#) Long story short I was trying to order a really cheep part for my 3d printer and the first time they sent the package they lost it and on the second time it was damaged. This time they not only sent me my part (in good condition) they also filled the package to the brim with packets of "Trolli" candy.

Damn who knew tech companies could be such savages ?

what do you 3D print? How cheap is the printer??