

Forum: [Hack Forums](#)

Thread: [Contracted Customer Replies Only](#)

123 - December 17, 2020, 10:24 pm

Hello HF Community,

I hope you are doing well.

I would like to suggest one feature that can be added in Marketplace Threads. I would like to hear your opinions on this.

Feature: A Filter Option where I can read the replies of "Contracted Customers" in Marketplace Threads.

Reason: Sometimes a Marketplace Thread has Replies of 100 pages or so and it's very difficult to review that product/service before buying. It would be very helpful to see what genuine customers feel about that service or product.

How it can be done: A simple option "Customer Replies" can be added in Thread options. Any member can click that option to see replies from Customers only.

Pros: It would be helpful for buyers as well as sellers.

Cons: It might be time consuming to add this feature. I'm not good with coding so really don't know if it's worth time and efforts.

Thanks !!

MarvinMalware - December 18, 2020, 8:51 am

This is actually a pretty nice idea, or even having it so contracted customers' replies come up before all the other posts by default. So vouches, reviews, and whatnot would be easier to view. I guess that may be a little more work for the staff than it'd be for users to search through the thread though. However I see where you're coming from, a lot of marketplace threads only have positive reviews and quotes in there OP. Thus making it harder to judge the quality of their service, and decide trustworthy levels. I think this would be most useful to newer members than anyone else as they don't necessarily know as much about how the marketplace works here.

Tyr - December 18, 2020, 9:25 am

Great suggestion actually. Would be a lovely tool for both vendors and buyers alike. I am interested to see what others think of this; most especially vendors.

kray - December 18, 2020, 9:33 am

Awesome suggestion. Kind of like "verified purchase" on Amazon; than again, with respect to Amazon there is are swaths of sellers who reimburse people to buy and review their item so they can farm "verified" reviews.

Parks - December 18, 2020, 1:04 pm

I like this suggestion as well, should weed out a lot of LQ products covered by bumps and unnecessary posts allowing to see the real product reviews.

Nice suggestion 123.

Lrrr - December 18, 2020, 1:07 pm
yoooooooooooooooooooo

This is a legit really good idea. I also think it would help new users sort thru "real customers" vs people who know nothing.

Angela White - December 18, 2020, 1:49 pm
I actually really like this idea.

Chief - December 18, 2020, 1:54 pm
(Dec 18, 2020 02:48 PM)xadamxk Wrote: [\[CITE\]](#) Wow [Chief](#) (<https://hackforums.net/member.php?action=profile&uid=458073>) mentioned this idea to me a couple days ago. Weird how you guys are in sync xD
I'm actually a time traveler my man.

Regulus - December 18, 2020, 1:59 pm
I definitely support this idea!

Eagle 95 - December 19, 2020, 12:14 am
(Dec 17, 2020 11:24 PM)123 Wrote: [\[CITE\]](#) Reason: Sometimes a Marketplace Thread has Replies of 100 pages or so and it's very difficult to review that product/service before buying. It would be very helpful to see what genuine customers feel about that service or product.
While I do not oppose the idea, I am a firm believer before you buy anything here you should read the whole thread, even if it has 900 replies.

spiral - December 19, 2020, 7:30 am
(Dec 19, 2020 01:14 AM)Eagle 95 Wrote: [\[CITE\]](#) While I do not oppose the idea, I am a firm believer before you buy anything here you should read the whole thread, even if it has 900 replies.
I completely agree.

Lrrr - December 19, 2020, 10:41 am
(Dec 19, 2020 01:14 AM)Eagle 95 Wrote: [\[CITE\]](#) While I do not oppose the idea, I am a firm believer before you buy anything here you should read the whole thread, even if it has 900 replies.
(Dec 19, 2020 08:30 AM)spiral Wrote: [\[CITE\]](#) I completely agree.
We have members who don't even read the fucking TOS and you expect them to read the whole thread!?

spiral - December 20, 2020, 4:51 am
(Dec 19, 2020 11:41 AM)Lrrr Wrote: [\[CITE\]](#) We have members who don't even read the fugging TOS and you expect them to read the whole thread!?
I don't expect them to, because many won't. I just think it would be wise if everyone actually spent 30 minutes doing some research before buying things here.

123 - December 20, 2020, 5:31 am
(Dec 20, 2020 05:51 AM)spiral Wrote: [\[CITE\]](#) I don't expect them to, because many won't. I just think it would be wise if everyone actually spent 30 minutes doing some research before buying things here.
Consider "Customer Replies" as a quick reviewing process to see if it's worth doing extensive research.

Lrrr - December 20, 2020, 10:10 am

(Dec 20, 2020 05:51 AM)spiral Wrote: [CITE](#) I don't expect them to, because many won't. I just think it would be wise if everyone actually spent 30 minutes doing some research before buying things here.

Thats not very user friendly

Xerotic - December 21, 2020, 7:37 am

I've wanted to add this for a couple of years now. I think the more ways for members to see contracted data on a product/service leads to more informed market users.

Dorrance - December 21, 2020, 8:47 am

I really do like this suggestion

Xerotic - December 21, 2020, 11:38 am

It's done: <https://hackforums.net/showthread.php?tid=6128744>