

Forum:[Hack Forums](#)

Thread: [Blockchain.info scammed me?](#)

Zamper - January 6, 2021, 5:17 pm

So, I had a large amount of money sitting on my interest account earning 4.4% annually with it. I decided to withdraw all of it to another address and it's "pending" for more than 24 hours, no support answer.

SIM-1422930 - January 6, 2021, 5:19 pm

It's stated they will take 48 hours max to get your coins with interest back

If it's pending due to network congestion then you only have to wait

Zamper - January 6, 2021, 5:32 pm

(Jan 6, 2021 06:19 PM)fuxx00R Wrote: [\[CITE\]](#) It's stated they will take 48 hours max to get your coins with interest back

If it's pending due to network congestion then you only have to wait

Jeez, didn't know it. It always was instantly the couple times I withdrawn from there.

Let's hope they pay tomorrow, they state it takes 48 hours? where?

Ser - January 6, 2021, 6:03 pm

I recently deposited \$50 into blockchain.com to make a payment, but didn't know there was a 3 day hold. So I sold it back to USD and tried to withdraw it and it said some dumb shit about fiat not available. So I tried to buy bitcoin using the USD again, and now I can't even buy Bitcoin. Been at least 2 weeks, and no response from support. A lot of other users are also having similar issues. Beware of the site.

SuperiorUser - January 6, 2021, 6:29 pm

too many shitty centralized wallets/exchanges. all trash.

I've lost thousands to binance and their shitty smart contract network.

?Ñâzg?! - January 6, 2021, 8:25 pm

(Jan 6, 2021 07:29 PM)SuperiorUser Wrote: [\[CITE\]](#) too many shitty centralized wallets/exchanges. all trash.

I've lost thousands to binance and their shitty smart contract network.

you lost things on the BEP2/BEP20 network?

Frukt - January 6, 2021, 11:45 pm

Blockchain is semi-okay for using as a normal wallet but only if you don't have KYC/Exchange/Premium account or whatever it's called. As soon as you make purchases on the blockchain account or enable exchange, you will be losing control of your wallet.

I don't want to shill any wallet but after using Exodus, I will never switch to another wallet.

Zamper - January 7, 2021, 9:03 am

UPDATE:

48 Hours, still no reply from support.

My withdrawal is "pending", I just hope they pay me out , not trusting this site again.

SIM-1422930 - January 7, 2021, 9:59 am

Chill -they have a lot of requests I assume

blockchain won't scam you for sure -they will take time to reply maybe a week or so

I personally deposited USDT around 10K and withdrew them with interest successfully

TH2C - January 7, 2021, 10:03 am

I don't think blockchain will scam you, even before the crazy happenings in the world they were slow with their replies. Fingers crossed they solve this ASAP so you don't stress out anymore

Mewtwo - January 7, 2021, 12:50 pm

Not your keys, not your coins

Zamper - January 7, 2021, 1:46 pm

(Jan 7, 2021 01:50 PM)Selena Gomez Wrote: [\[CITE\]](#) Not your keys, not your coins
?

Cooldudex - January 7, 2021, 1:57 pm

Wtf bro you have 9btc on there?!?! That's absolutely insane. I wouldn't ever even hold that on a digital wallet on my computer let alone an exchange it's not worth it no matter what site it is. In the crypto world there is ALWAYS shady stuff going on even on reputable exchanges. Hope nothing messed up goes on you will get it back buddy.

Zamper - January 7, 2021, 2:15 pm

This is getting even more sketchy

PR1V473 - January 7, 2021, 5:24 pm

Get a hold of their phone num and probably call up some lawyer because 300k is a lot to lose.

forgotusername - January 9, 2021, 6:47 pm

Reading your post is really alarming. This is why using electrum or using cold storage with trezor is often recommended.

blockchain.info and freewallet for that matter have been pretty sketchy as of late...

Crypto - January 9, 2021, 7:21 pm

(Jan 9, 2021 07:28 PM)Zamper Wrote: [\[CITE\]](#)
<https://i.gyazo.com/1d17b9af83582cea055da5ada91dd1e5.png>

guys, protect your keyz

Dang... I hope you get your money, if not, they are truly criminals.

I kinda suspect them of having "locked" an old wallet of mine, I've tried all password combinations I could've had but for some reason when trying to login with that particular wallet ID, the whole UI doesn't seem to respond after 2 tries, whilst with other wallets that never happens.

?-Elision- - January 9, 2021, 9:52 pm

Blockchain.info cannot scam you since you are just using it to access your wallet.

Elision

R ? O S - January 10, 2021, 1:12 pm

(Jan 7, 2021 01:50 PM)Selena Gomez Wrote: [\[CITE\]](#) Not your keys, not your coins
It actually is his Key. I think it's a misconception on your end that "Blockchain.com" can access your Wallet and do what they want. They can't. It's not like Coinbase where as they can just freeze your Wallet.

Jimmie - January 10, 2021, 1:14 pm

Blockchain is legit I have 1000's of dollars in my wallet never had issues.

Frukt - January 10, 2021, 2:02 pm

People in the thread have to realise that you can choose options on Blockchains which causes you to lose the private keys to those coins. That goes for the interest function on there, you won't own the coins then.

Zamper - January 11, 2021, 9:33 am

(Jan 10, 2021 03:02 PM)Frukt Wrote: [\[CITE\]](#) People in the thread have to realise that you can choose options on Blockchains which causes you to lose the private keys to those coins. That goes for the interest function on there, you won't own the coins then.
Exactly.

It's been 5 days that the money is "in my wallet" but it don't let me use it. Still no support response....

Hopsin - January 11, 2021, 11:02 am

Remember the old good crypto saying , "not your keys, not your coins".

Frukt - January 11, 2021, 10:28 pm

(Jan 11, 2021 10:33 AM)Zamper Wrote: [\[CITE\]](#) Exactly.

It's been 5 days that the money is "in my wallet" but it don't let me use it. Still no support response....

Use another wallet (safe one) with the private keys and see if you can send it with that wallet. Blockchain is absolutely horrible even when you own 100% of the private keys. It's slow, doesn't update, won't send the payments etc.

If they actually are in your wallet right now but you can't send it due to blockchain messing something up, then adding that "seed" to another wallet could change it.

Be very careful, do not show anyone your keys and make sure everything is safe and tested before doing it. Wouldn't want anyone to lose money.

(Jan 11, 2021 12:02 PM)Hopsin Wrote: [\[CITE\]](#) Remember the old good crypto saying , "not your keys, not your coins".
Exactly!

You might have a wallet on e.g. Blockchain where you own your keys BUT you've enabled interest/exchange, by then blockchain controls the keys to make sure everything is handled properly. By then, they could do whatever they want with the money.

Zamper - January 15, 2021, 1:35 am

They probably scammed me, cannot take this long to give my crypto back.

Hopsin - January 15, 2021, 1:41 am

(Jan 15, 2021 02:35 AM)Zamper Wrote: [\[CITE\]](#) They probably scammed me, cannot take this long to give my crypto back.

Have you tried contacting them again ?

BlockChain Quote: Please note that each transfer made into your Interest Account is subject to a 7-day initial hold period, so funds can only be withdrawn after 7 days have passed.

Source;

<https://support.blockchain.com/hc/en-us/articles/360044142411-Managing-your-Interest-Account>

shreder - January 15, 2021, 2:42 am

(Jan 15, 2021 02:35 AM)Zamper Wrote: [\[CITE\]](#) They probably scammed me, cannot take this long to give my crypto back.

Highly doubt that they scammed you, send a ticket to them.

nukebox - January 16, 2021, 12:14 am

Watching your thread, Finally what happened please update

SIM-810273 - January 16, 2021, 5:32 am

(Jan 16, 2021 01:14 AM)nukebox Wrote: [\[CITE\]](#) Watching your thread, Finally what happened please update

Same I am using this exact interest service. I have no need at the moment to withdraw my funds but I do wish to find out the outcome of your situation.

All the best.

Frukt - January 16, 2021, 5:56 am

It's alarming to see the number of people using Blockchains features and handing over their keys and money to them. I'd highly advise against using Blockchain for any higher amount than \$1000. They have slow support, they are non-reliable, they have outdated wallets, their APY is bad.

A 4.4% interest rate is not great, there are tons of other services out there that will give you much better deals. Stay away from Blockchain at all cost!

Horus God - January 16, 2021, 5:57 am

I was hold a lot of btc in blockchain wallet and never had any issue or anything.

ps : never used the interest service.

SIM-810273 - January 16, 2021, 6:56 am

(Jan 16, 2021 06:56 AM)Frukt Wrote: [\[CITE\]](#) It's alarming to see the number of people using Blockchains features and handing over their keys and money to them. I'd highly advise against using Blockchain for any higher amount than \$1000. They have slow support, they are non-reliable,

they have outdated wallets, their APY is bad.

A 4.4% interest rate is not great, there are tons of other services out there that will give you much better deals. Stay away from Blockchain at all cost!

Are you able to recommend an alternative? I am from the UK and use GBP as my fiat.

Frukt - January 16, 2021, 6:59 am

(Jan 16, 2021 07:56 AM)IronMan™ Wrote: [\[CITE\]](#) Are you able to recommend an alternative? I am from the UK and use GBP as my fiat.

Just today I saw that Exodus is doing 9.43% APY on "Dai". (Dai is the decentralized "USDT" to keep it simple)

I've also seen Binance do a lot of interesting staking offers with BNB. I'd look into that.

All of these interest services require you to "hand" over the money and I simply don't think it's a good idea ever. If you were to do it, do it with a legitimate, established company that has quick support.

Zamper - January 16, 2021, 11:14 am

I am probably not going to use any more interest crypto stuff after this. They have locked me a nice amount of bitcoins.

Frukt - January 16, 2021, 11:16 am

(Jan 16, 2021 12:14 PM)Zamper Wrote: [\[CITE\]](#) I am probably not going to use any more interest crypto stuff after this. They have locked me a nice amount of bitcoins.

With the amounts you are working with I'm highly amazed and scared that you deal with such high amounts on an online wallet.

I'd move it as soon as you possibly can.

m8than - January 16, 2021, 11:23 am

(Jan 16, 2021 12:16 PM)Frukt Wrote: [\[CITE\]](#) With the amounts you are working with I'm highly amazed and scared that you deal with such high amounts on an online wallet.

I'd move it as soon as you possibly can.

With that amount I'd definitely recommend a hardware wallet.

Zamper - January 16, 2021, 11:24 am

(Jan 16, 2021 12:16 PM)Frukt Wrote: [\[CITE\]](#) With the amounts you are working with I'm highly amazed and scared that you deal with such high amounts on an online wallet.

I'd move it as soon as you possibly can.

Only used blockchain to send coins with the private key, but not as main wallet. Not sure what can be safer than this.

Frukt - January 16, 2021, 11:27 am

(Jan 16, 2021 12:24 PM)Zamper Wrote: [\[CITE\]](#) Only used blockchain to send coins with the private key, but not as main wallet. Not sure what can be safer than this.

Even though I might not fully understand what you just did, no matter how I interpret it, that isn't smart.

Never use Blockchain with those amounts ?

m8than - January 16, 2021, 11:30 am

(Jan 16, 2021 12:24 PM)Zamper Wrote: [\[CITE\]](#) Only used blockchain to send coins with the private key, but not as main wallet. Not sure what can be safer than this.

Using their investment thing forfeits your coins over to them. It's different to using their service to access your wallet.

Zamper - January 19, 2021, 1:13 pm

They def scammed me, still not received it, they are not paying my interest anymore and they support is unresponsive.

Blockchain turned into a scam, maybe it worked for other people but for people who deposit high amounts they will likely freeze it.

user9779 - January 19, 2021, 2:27 pm

damn thats so aids, maybe try make a reddit thread or attempt to get support through bbb.org

also see they reply on <https://www.trustpilot.com/review/blockchain.com>

i've seen people having the same problems on twitter

Parmesan - January 19, 2021, 2:30 pm

Following your thread as well. Pretty fuckin scary. Hope everything gets resolved

INCREDIBLE - January 19, 2021, 2:37 pm

(Jan 19, 2021 02:13 PM)Zamper Wrote: [\[CITE\]](#) They def scammed me, still not received it, they are not paying my interest anymore and they support is unresponsive.

Blockchain turned into a scam, maybe it worked for other people but for people who deposit high amounts they will likely freeze it.

even though it's just their lazy process. I'd advise you to make a youtube video and then create a topic on reddit about it and keep posting there as well.

this may help speed fast the process or someone from blockchain may contact you to get it escalated and get resolved.

and like others said. don't keep your funds with such services. use a hardware wallet like trezor and keep your funds there.

Zamper - January 22, 2021, 10:35 am

I am proceeding to make an video and sharing it until they release my money back.

Pending withdrawal since 07/01/2021 , today date is 22/01/2021 and they still did not paid me back. Their support is unresponsive and by looking at their facebook comments they turned into an scam (or most comments are claiming blockchain somehow scammed them)

MrHappy - January 22, 2021, 10:38 am

(Jan 22, 2021 11:35 AM)Zamper Wrote: [\[CITE\]](#) I am proceeding to make an video and sharing it until they release my money back.

Pending withdrawal since 07/01/2021 , today date is 22/01/2021 and they still did not paid me back. Their support is unresponsive and by looking at their facebook comments they turned into an scam (or most comments are claiming blockchain somehow scammed them)

You feel comfortable sharing the transaction address? I've used blockchain for years and never had an issue, I highly doubt they are a scamming you however publicity will get their attention for a resolution.

Jack the stripper - January 22, 2021, 10:46 am

Pretty scary to see a supposedly legit and trustable platform having this kind of behavior from night to day, the reviews on trust pilot leave no doubts that are a increasing number of users having problems, but they have some recent replies on there, dont quit and make pressure on them, hate scammers.

I was about to invest some crypto on nexus to earn interest, but reading this things makes me have second thoughts, money is hard to earn and doesnt grow on trees

Zamper - January 22, 2021, 3:47 pm

<https://bitcointalk.org/index.php?topic=5311652.new#new>

Parmesan - January 22, 2021, 4:58 pm

What a nightmare you are going through. I feel very angry for you!

user9779 - January 22, 2021, 5:07 pm

use <https://www.trustpilot.com/review/blockchain.com> they reply to people everyday, best of luck resolving brother

Zamper - January 22, 2021, 6:31 pm

(Jan 22, 2021 06:07 PM)Duwap Kaine Wrote: [\[CITE\]](#) use <https://www.trustpilot.com/review/blockchain.com> they reply to people everyday, best of luck resolving brother
Thanks

<https://www.trustpilot.com/submitted/review?correlationid=3359e15e-c291-4abc-bf2f-4f2990579ba9>

MrHappy - January 23, 2021, 8:18 am

(Jan 22, 2021 04:47 PM)Zamper Wrote: [\[CITE\]](#)
<https://bitcointalk.org/index.php?topic=5311652.new#new>
That's mental, didn't believe it till I saw it. Hope it gets sorted.

Blockonome - January 23, 2021, 8:27 am

Do you have any updates regarding this OP? Because I am using Blockchain.com and there has never been an issue, even though, I did want to be able to withdraw them to FIAT money.

Zamper - February 1, 2021, 3:04 am

Update:

They replied my ticket, coins are on "HOLD" and I have to provide them all this:

+

Not your keys, not your money. Costed me a lot of money, hopefully they will someday release my money....

BaldCunt - February 1, 2021, 2:35 pm

They are holding it too much for no reason at all.

The main reason people bought crypto is because of anonymity, now that there's money to be withdrawn all of a sudden you need to verify.

Posting to see updates.
hope you get your \$\$.

SIM-810273 - February 2, 2021, 6:35 am

(Feb 1, 2021 04:04 AM)Zamper Wrote: [\[CITE\]](#) Update:

They replied my ticket, coins are on "HOLD" and I have to provide them all this:

+

Not your keys, not your money. Costed me a lot of money, hopefully they will someday release my money....

Oh no, this isn't good.

I think I am going to withdraw all my funds back to my wallet, I am curious whether they will do the same with me?

Also at OP are you Gold Level?

EDIT:

Great I am trying to withdraw and it keeps saying
"Something went wrong. Please try again later or contact support if the issue persists.
Error: Insufficient balance for simple buy"

Great...

Master024 - February 2, 2021, 6:51 am

(Feb 2, 2021 07:35 AM)IronMan™ Wrote: [\[CITE\]](#) Oh no, this isn't good.

I think I am going to withdraw all my funds back to my wallet, I am curious whether they will do the same with me?

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Great I am trying to withdraw and it keeps saying
"Something went wrong. Please try again later or contact support if the issue persists.
error: Insufficient balance for simple buy"

Great...

Hm, try to get backup phrase from Blockchain and then to use backup phrase in another wallet?
That may work I guess.

EDIT:

Oh I just saw you using their interest service... So backup phrase won't help.. I'm sorry, hope if you get this solved guys.

Crypto - February 2, 2021, 3:37 pm

(Feb 2, 2021 07:35 AM)IronMan™ Wrote: [\[CITE\]](#) Oh no, this isn't good.

I think I am going to withdraw all my funds back to my wallet, I am curious whether they will do the same with me?

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EDIT:

Great I am trying to withdraw and it keeps saying
"Something went wrong. Please try again later or contact support if the issue persists.
error: Insufficient balance for simple buy"

Great...
Please do so and keep us updated...

(Feb 1, 2021 04:04 AM)Zamper Wrote: [\[CITE\]](#) Update:
They replied my ticket, coins are on "HOLD" and I have to provide them all this:
Spoiler [\(Click to View\)](#)

+

Not your keys, not your money. Costed me a lot of money, hopefully they will someday release my money....
Are you not getting it back...?

Zamper - February 2, 2021, 5:20 pm

(Feb 2, 2021 04:37 PM)Crypto Wrote: [\[CITE\]](#) Please do so and keep us updated...

Are you not getting it back...?

Not getting it back, neither gaining interest. I've also seen a lot of complaints on their app store / facebook comments, seems like a lot of people having issues with them.

Parmesan - February 2, 2021, 5:23 pm

(Feb 2, 2021 07:35 AM)IronMan™ Wrote: [\[CITE\]](#) Oh no, this isn't good.

I think I am going to withdraw all my funds back to my wallet, I am curious whether they will do the same with me?

Also at OP are you Gold Level?

EDIT:

Great I am trying to withdraw and it keeps saying
"Something went wrong. Please try again later or contact support if the issue persists.
error: Insufficient balance for simple buy"

Great...Please keep us updated. This shouldn't be tolerated

SIM-810273 - February 3, 2021, 12:36 am

(Feb 2, 2021 06:23 PM)Parmesan Wrote: [\[CITE\]](#) Please keep us updated. This shouldn't be tolerated
Got on live chat with support - Apparently they had problems withdrawing directly to the trading
wallet so I had to withdraw to my private wallet hence incurring the fees. (FYI: Transferring to the
trading wallet meant 0 fees - Then I could move it on after that to any other wallet I wanted)

So I got the result I wanted but at the cost of a fee :/

HOMODIN - February 3, 2021, 12:43 am

Holy hell, that's f:ed up man. How much was it that they "took" and did you provide them all that crap
that they asked for? -their response kinda reminds of the people who I work with, incompetent af.
Would it maybe be time to file an official police report for fraud?

hash - February 3, 2021, 1:56 am

Exactly why I have a hardware wallet and don't stake anything. I don't this at all.
Hope you get your money back soon, the amount of information they are requesting is insane. It's
basically "if you can't provide me everything we'll keep your funds".

Parmesan - February 3, 2021, 3:43 am

(Feb 3, 2021 01:36 AM)IronMan™ Wrote: [\[CITE\]](#) Got on live chat with support - Apparently they had
problems withdrawing directly to the trading wallet so I had to withdraw to my private wallet hence
incurring the fees. (FYI: Transferring to the trading wallet meant 0 fees - Then I could move it on after
that to any other wallet I wanted)

So I got the result I wanted but at the cost of a fee :/
Happy you got ur funds brother