

Forum:[Hack Forums](#)

Thread: [Coinpayments fucked me](#)

SuperiorUser - January 22, 2021, 8:42 pm

Just sent eth using my blockchain.com wallet to a website using coinpayments.net and surprisingly payment hasn't shown up. triple checked that it should've gone through and everything checks out. This is the second time coinpayments fucking eats up my money (although first time was my fault because I sent using BEP20 instead of ERC20). anyways now what should I do?

znc - January 22, 2021, 8:51 pm

this literally just happened to me like 20 min ago

sent an eth payment to shoppy.gg coinpayments or whatever they use, eth sent and confirmed but the payment thing said it still didn't receive anything -_-

SuperiorUser - January 22, 2021, 8:57 pm

(Jan 22, 2021 09:51 PM)znc Wrote: [\[CITE\]](#) this literally just happened to me like 20 min ago

sent an eth payment to shoppy.gg coinpayments or whatever they use, eth sent and confirmed but the payment thing said it still didn't receive anything -_-

I'm gonna see if I have the time to contact support, it's bullshit. It was a big payment too with priority fee.

Mewtwo - January 22, 2021, 9:22 pm

It happened to me before, you gotta wait like a few hours till it actually go through. Its dumb, ik, idk why that site is garbage

SIM-1866423 - January 22, 2021, 11:41 pm

This is known problem most website do not support BEP20, you should check multiple times to be sure your network on erc20

th3c0rrupt3d0n3 - January 23, 2021, 7:17 am

Open a support ticket with them, they do actually answer them.

Advice: Coinpayments is trash, has a terrible UX for the user which is likely costing you money. Coinbase Commerce is better.

Hewlett Packard - January 23, 2021, 8:39 am

I have been using CoinPayments for a while. It's a good option if merchant wants to offer wide range of crypto. They do take forever since there confirmation threshold is higher compared to other gateways.

SuperiorUser - January 23, 2021, 11:39 am

(Jan 23, 2021 06:41 AM)Davkul Wrote: [\[CITE\]](#) It's not that the site is garbage, it's obvious that if you send a transaction through a network that is not supported by the receiving address then you're gonna have issues. I'm not even sure the transaction will be received at all in this case, OP might actually have lost his money.

you didn't read my thread. I've accidentally sent the money using a different network before however this time everything was done correctly.

Grimeta - *January 23, 2021, 11:59 am*

Can you paste transaction hash?