

Forum:[Hack Forums](#)

Thread: [UID: 2163220 aka boef \(The Valentino sweatshirt guy\)](#)

• **Enlil Wolf** • - February 2, 2021, 9:22 am

Greetings HF denizens,

The User: [boef™](#)

The Contract: [~ HF contract ~](#)

WARNING: LONG READ

The Backstory -

After a lot of hesitation and going back and forth, I decided to do this. I never thought the day would come where I'd be making a "Community Alert" on someone. Even though personally to me the amount that was "stolen" from me doesn't mean much... I'd hate for him to do this to anyone else who works hard in making money from here or even worse, finessing others. So, if this user in question is your client, please be vigilant.

The read is quite long, only click on the below spoiler if you are willing to read. Posted the whole conversation for a reason.

Spoiler ([Click to View](#))

So, this all started around the 1st of November - the above user attempted to start a contract with us and didn't purchase anything. When I was going through the notifications, I reached out to him if there were any issues with him trying to purchase from us. So, he went ahead and responded this way -

Up until that point, we weren't providing payments via Stripe as we were working to set it up and everything and we responded to him and informed him that it was something that we were working on.

By the 3rd of November, everything was linked & set-up perfectly on our end. So, we decided to reach out to all users who were waiting to use alternative payment processors to buy something from us. And with that, we reached out to him as well.

And just like that, on the 4th of November - he went ahead and purchased from us and sent me a DM directly in my Discord showing a screenshot that he purchased.

So, we immediately asked for his email to double-confirm, if he is the user.

Post-confirmation, we proceeded to invite him to the server so that we can get him started with the

service. However, upon joining, he had issues trying to do as he was instructed in the welcome message as we were having some backend issues around that time. So, he sent a screenshot showing me that certain segments weren't available to him due to the issue we were having even though he finished what was instructed to do in the welcome message. So, considering I was available - I manually roled him.

Considering the user already knew my shop's URL, he didn't bother initiating an HF contract. I had to remind him and asked for his HF profile link so that I can get one started.

So, this screenshot below shows that he successfully redeemed the license key and got access to the service he paid for. He went on to explain how this was different for him and he wasn't familiar with it and was looking for a way to generate some extra income. Upon loading his HF profile, I realized it was the same guy as prior to this moment, I was only talking with him via Discord and didn't realize it was the same guy from 3 days back. So, I commented about the camo sweatshirt, to which he replied - it was his expensive Valentino sweatshirt (Kinda funny, that he charged back for a mere \$100 when he bragged about his expensive sweatshirt. Hence the thread name)

For those who are curious about how the conversation continued.

He asked about some providers and some additional queries.

After the above reply, the guy never got in touch with us. We reached out to him on the 29th day of his membership time and asked him that he didn't even respond to the internal announcement about the extension to his sub-time. We were giving extra sub-time to all members as we were down for 2 days and also wanted to know if he'd renew for the next month or if he had any questions considering he was new to all this. We even sent him a New Year wish, he just kept ignoring it. We just accepted the fact that maybe this wasn't for him and he didn't wish to discuss/talk anymore, so we let him in peace.

And that is the end of the story with him.

Fast forward, almost two months now. I get this -
Spoiler ([Click to View](#))

He charged back via his card, saying we were fraudulent for whatever reason? So, we were supposed to receive some payments from Stripe, the bulk of the amount was cut from our pending payments in Stripe and the remaining balance was cleared from our bank account.

Now, the reason I posted in such detail and tried to cover basically 99% of the conversation we had was that we want to be as transparent about this situation as possible (The only thing I blurred out was his email - not sure it is a good idea to show without permission from the staff). I discussed with

a few of my good friends from here on HF and I also took advice from a few reputed members on here that I won't name unless they come forward themselves.

Taking their advice, I was asked to cover these things:

- < Proof of him purchasing your service to provide
- < Proof of him claiming the refund successfully after you provided the service which you used a Contract for
- < Proof of him claiming you are fraudulent
- < Proof of you being legitimate
- < Content which is basically your side of the story with a request for a second opinion and of course the alert in general for that particular member.

With everything I posted above, I believe it covers all the points I was asked to highlight in my community alert on the above person. Now, I understand after a month of using our service he realized it wasn't for him, so he went silent. But him trying to chargeback and saying we are fraud while he takes our hard-earned money when we didn't even scam him, we didn't deprive him of his service that he paid for, neither did we ignore him - so it's sad that it came to this. Now, I am open to alternative opinions if somehow I am in the wrong here. But in our eyes, we did everything in a professional manner until the last moment.

So, please do advise if I should open a deal dispute or is it not worth it?
Either way, be careful about the Valentino sweatshirt guy...

Regards.

spiral - February 5, 2021, 1:55 pm

You should dispute the contract.

• **Enlil Wolf** • - February 5, 2021, 11:30 pm

(Feb 5, 2021 02:55 PM)spiral Wrote: [\[CITE\]](#) You should dispute the contract.

We were on the fence about whether or not we should dispute the contract but you are right, as many others have also asked me to dispute the contract. Thank you for your advice, much appreciated.

Regards,
Wolf.

Stanley - February 11, 2021, 9:53 am

I'm Stanley HF's helper bot. This OP (original poster) of this thread wants everyone to see this page and has elected to bump it to the top of the showthread listing. Since HF doesn't want a ton of LQP (Low Quality Posts) this is the best method of bumping your content. There is a small ?yte fee for each bump. Any OP can bump any of their threads on HF from the linked icon on the top of their first post.

If you haven't already read the first post of this thread we encourage you to do so.

Thanks,
Stanley

SIM-2163220 - February 15, 2021, 2:39 am

Hello, Enlil Wolf

I took the right to refund this purchase because i didn't use it. It was not as i expected.

I did "use" it for 2-3 days, i tried to understand everything, since i did not get any help for YOU or the staff to understand, since im a beginner in trading and etc, i did refund my money.

Since i used it for 3 days i can send u 1,649 because that is the total cost of 3 days of use.

Making this post to get me in bad days, and don't even talk to me first? in front of the whole community! is something i don't take light on.. i'm just sayin bro

Take care friend, i hope your business goes well and u stay healthy.

Angela White - February 15, 2021, 2:41 am

(Feb 15, 2021 03:39 AM)boef™ Wrote: [\[CITE\]](#) Hello, Enlil Wolf

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Take care friend, i hope your business goes well and u stay healthy.

Bro you literally charge-backed a payment because you didn't take the time to learn how to use it and are mad he made a community alert?

Thank god he did. You try to get free shit. Fuck you.

SIM-2163220 - February 15, 2021, 2:43 am

(Feb 15, 2021 03:41 AM)KasprDev Wrote: [\[CITE\]](#) Bro you literally charge-backed a payment because you didn't take the time to learn how to use it and are mad he made a community alert?

Thank god he did. You try to get free shit. fugg you.

I did charge back the payment because of exactly what i wrote, not any other reason.

Angela White - February 15, 2021, 2:45 am

(Feb 15, 2021 03:43 AM)boef™ Wrote: [\[CITE\]](#) I did charge back the payment because of exactly what i wrote, not any other reason.

Yes, you didn't know how to use the software and charge backed the payment because you didn't end up using it.

If I go buy a shirt at the mall and wear it for a week, decide I'm bored with it, then sneak into the store and steal my money out of the cash register when no one is looking, wouldn't that be scummy?

J???? - February 15, 2021, 2:55 am

Give it back @boef™@. It's the right thing to do.

SIM-2163220 - February 15, 2021, 2:55 am

(Feb 15, 2021 03:45 AM)KasprDev Wrote: [\[CITE\]](#) Yes, you didn't know how to use the software and charge backed the payment because you didn't end up using it.

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I didn't end up getting the support i needed in order to use the "software".

and for your stupid example, No that's not the same thing.

So if u go and buy a software a the mall, we say a photo program.

When you come home and try to use this program, You seem to not right understand how the program works, and you are trying to find in the manual how to use it but you just cant seem to understand. So you call the support, but the support dont give you any help.

Don't you go back to the store and take your money back and throw the product in the face of the shop assistant.

J???? - February 15, 2021, 2:58 am

(Feb 15, 2021 03:55 AM)boef™ Wrote: [\[CITE\]](#) I didn't end up getting the support i needed in order to use the "software".

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Don't you go back to the store and take your money back and throw the product in the face of the shop assistant.

LMAO that's definitely NOT how that works, my man.. not sure what country you're from but that's not this.

I'm sure I read above that you've been ignoring OP's messages.. so you haven't "called support" for shit.

SIM-2163220 - February 15, 2021, 3:04 am

(Feb 15, 2021 03:58 AM)J???? Wrote: [\[CITE\]](#) LMAO that's definitely NOT how that works, my man.. not sure what country you're from but that's not this.

I'm sure I read above that you've been ignoring OP's messages.. so you haven't "called support" for shit.

The only messages i got from this user is to get the extra sub-time for your membership and a happy new year.

And there is plenty of Staffs in the group that i have trying to contact for help with using.

Here is talking to one of the staffs.

(Feb 15, 2021 04:01 AM)Davkul Wrote: [\[CITE\]](#) According to what OP posted, you didn't even engage in the server at all, nor did you contact him for support, so the only stupid example here is yours. And yes you can buy something and ask for a refund, but everyone is kindly going to tell you to fugg off unless you had a warranty, if I were to compare this situation to a real life situation, what you did was: buy a product at a store, go back to the store 2 months later, taking the money back with force and shitting on them silently. Now that's a good example, ain't it?

Well, yeah, that is a good example but not really a "real-life situation" the real life situation in this matter is that, they have a "Support Channel" where people get support and i have tried to contact members in the group that had the staff roll to get help with.

But the real-life situation here is that, i got everything that i bought (software,signals] without the costumers service, and yeah in my country we have costumers right.

Does my message look like i'm scamming a user on 16.47 Dollars

mrknol - February 15, 2021, 3:11 am

(Feb 15, 2021 03:39 AM)boef™ Wrote: [\[CITE\]](#) Hello, Enlil Wolf

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Making this post to get me in bad days, and don't even talk to me first? in front of the whole community! is something i don't take light on.. i'm just sayin bro

Take care friend, i hope your business goes well and u stay healthy.

What a scum bag. You know that the payment you charged back shows as fraudulent and doesn't reflect well on their account on stripe. Couldn't you have asked support to help you? Couldn't you have taken the time to at least discuss with the OP about a refund.

You're worse than trash. Whatever excuse you're pulling out of your ass is just unacceptable. What a low life scammer.

(Feb 15, 2021 04:04 AM)boef™ Wrote: [\[CITE\]](#) The only messages i got from this user is to get the extra sub-time for your membership and a happy new year.

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But the real-life situation here is that, i got everything that i bought (software,signals] without the costumers service, and yeah in my country we have costumers right.

Learn how to speak English as well it's customer not "COSTUMERS". If your country has customer rights then fuck off of this forum and deal with your crap country.

• **Enlil Wolf** • - February 15, 2021, 3:17 am

Seriously the amount of BS you are spewing. You are despicable. Since I'm currently outside, I am not able to post images. Once, I am back. You'll get an appropriate response.

SIM-2163220 - February 15, 2021, 3:18 am

(Feb 15, 2021 04:11 AM)mrknol Wrote: [\[CITE\]](#) What a scum bag. You know that the payment you charged back shows as fraudulent and doesn't reflect well on their account on stripe. Couldn't you have asked support to help you? Couldn't you have taken the time to at least discuss with the OP about a refund.

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Learn how to speak English as well it's customer not "COSTUMERS". If your country has customer rights then fugg off of this forum and deal with your crap country.
Complain on spell is so typical when you cant say shit.

(Feb 15, 2021 04:17 AM)• **Enlil Wolf** • Wrote: [\[CITE\]](#) Seriously the amount of BS you are spewing. You are despicable. Since I'm currently outside, I am not able to post images. Once, I am back. You'll get an appropriate response.

Send me your Telegram, and we can talk about this, if u want to sit down on a coffee, let's schedule a meeting.

THE RULER - February 15, 2021, 3:30 am

(Feb 15, 2021 04:11 AM)mrknol Wrote: [\[CITE\]](#) What a scum bag. You know that the payment you charged back shows as fraudulent and doesn't reflect well on their account on stripe. Couldn't you have asked support to help you? Couldn't you have taken the time to at least discuss with the OP about a refund.

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Learn how to speak English as well it's customer not "COSTUMERS". If your country has customer rights then fugg off of this forum and deal with your crap country.
What country are you from? One that doesn't have consumer rights? Because what you said is super ironic. Moron.

mrknol - February 15, 2021, 4:04 am

(Feb 15, 2021 04:30 AM)RIP KING VON Wrote: [\[CITE\]](#) What country are you from? One that doesn't have consumer rights? Because what you said is super ironic. Moron.

You're dealing on a forum. If you don't like the service then don't buy it, and if you bought you should've checked the terms of the agreement prior to purchasing. There's no consumer rights over cross border selling.

SIM-2163220 - February 15, 2021, 4:13 am

(Feb 15, 2021 05:04 AM)mrknol Wrote: [\[CITE\]](#) You're dealing on a forum. If you don't like the service then don't buy it, and if you bought you should've checked the terms of the agreement prior to purchasing. There's no consumer rights over cross border selling.

I can't see any product here that says "After purchase you need to learn everything on ur own and we wont help u using the product.".

Stop making stupid posts.

- If you don't like the service then don't buy it

I did like the service WHEN i was going to purchase but after i didn't get the service i bought.

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I'm not defending him, I'm simply saying that your statement is quite literally retarded.

mrknol - February 15, 2021, 4:23 am

(Feb 15, 2021 05:15 AM)RIP KING VON Wrote: [\[CITE\]](#) I'm not defending him, I'm simply saying that your statement is quite literally retarded.

I'm just saying if he cares so much about consumer rights then let him go ahead and purchase from his own country. Don't see how it's retarded.

SIM-2163220 - February 15, 2021, 4:28 am

(Feb 15, 2021 05:21 AM)Davkul Wrote: [\[CITE\]](#) I think what you're ignoring here is you clearly violated their service's TOS, you knew what you were buying, you failed to make money off it and now you're saying it's their fault, but it is in fact your own responsibility. For all I care, their service could be a scam, but in this situation? You're the one in the wrong. Take a good read.

I did violated their service's TOS.

Im just curious, so if i did? What are you going to do about it?

I took my right to take my money back, what are you God or something?

Come take a coffee with me instead and we sit down and have a chat.

SIM-2163220 - February 15, 2021, 8:38 am

(Feb 15, 2021 05:38 AM)Davkul Wrote: [\[CITE\]](#) I'm not going to do anything about it, it's not my problem, but as a member of this community I can't help but point out how your actions shouldn't be tolerated in any situation of the likes. You didn't have the right to take your money back, that's the point of this thread and why everyone is coming at your ass. Also quite frankly I don't think anyone would accept an invite like that by someone as dishonest as you, not to mention we're on Hackforums.

tssssss....

I can't care less if im on Hackforums or if this would be in real life.

If i buy a product and i don't get help with the product... I can't see ANYWHERE on the sales post about "Buy on your own risk" , "We wont give you any help at all after purchase."

Since I did not get any help to get started, why should I pay for the product/service when i didn't get my part? Why should they get their part and in this case it's my money. If they dont even help me get started? If u buy a car and don't get your keys? Even if the cardealer have signs everywhere "No Refund" don't you as a human begin go back inside and smack that dealers head in and take your money back? Can you please understand what my point is here.

And if he would contacted me either HERE or on DISCORD as i uploaded proof that he didn't do... This all would be sorted out.

He just took this too a new level. It's okay.

• **Enlil Wolf** • - February 15, 2021, 10:07 am

(Feb 15, 2021 03:39 AM)boef™ Wrote: [\[CITE\]](#) Hello, Enlil Wolf

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And if he would contacted me either HERE or on DISCORD as i uploaded proof that he didn't do... This all would be sorted out.

He just took this too a new level. It's okey.

Listen very nicely to what I have to say to you Mr. boef, I have had the pleasure of working with different avenues of people over the 10+ years both in my professional capacity and also with people in a personal capacity and I never had the opportunity to meet someone as depraved and disgusting as you which is why no matter what you say to defend your lies - people deserve to know the bad person that you are.

Now, I don't wish to stray from my usual professional demeanor but what you said is an outright insult to my principles, my team, my brand, and my work standards and for that, I won't take it lightly and I will stand my ground until the last. I don't wish to hurl insults at you as that won't change the circumstance that you are someone who I would classify as a very bad human being with no conscience because as you are here spewing one lies after the other, you do not have the 'balls' to admit it was your fault.

So, no matter how many BS words you spew out, in the end, I will always be one step ahead of you, do you know why? Because I built my community around personal engagement & catering to each user individually as we take the time to mentor each & every user who has had the pleasure of working with me and Resurgence Trading. Never had one soul complaint ever - neither of our services nor about our support, even today, if you go to the RT Vault thread - 2 people just posted how much they loved our service and how it has greatly changed their life for the better. Sure, there may be people who may purchase it and after a month of usage, they will decide it is not for them - they simply move on, they do not act as you did, and later on, come and act entitled to something when in fact, you are to be blamed.

So, coming back to your so-called act of charity by giving us 3-days worth of sub-time, that you allegedly used. I don't care about your shitty \$104.99 that you stole from us. If you think we care about that, you are gravely mistaken. You may need it, but we don't. We are morally disgusted with the fact, that you had the nerve to refund something 3 months after purchase without even once consulting us, nor did you reach out to us, nor did you reach out to any of the 2 staff members active on my server, nor did you open a support ticket, nor did you message us on Telegram, nor did you post in the thread. So, please take your excuse of not receiving any support and shove it up your a\$\$.

Because as seen here -

I always take the time to write out or respond in detail, even this response for instance. After writing like a sane person as seen in the screenshot above, who says - If I have any questions, later on, I will let you know. And since then, did you reach out to us with your issues? NO, not even once. So, please all the examples you are giving above about not receiving support and taking it back because you didn't get it. Is it someone's fault, that your brain can't comprehend to reach out to us by - Discord, Telegram, DM, Hack Forums Convo, Hack Forums PM, Email, Support ticket system inside our server? Is it? NO.

Because all I see here are empty complaints with nothing to back it. Sad to say, but you are a scamming person and you'd definitely scam other sellers & individuals given the chance. Tough luck for you.

Regards, Wolf.