

Forum:[Hack Forums](#)

Thread: [Anyone use HitBTC?](#)

Orchid - February 14, 2021, 3:25 pm

So, went to purchase some Polkastarter from HITBTC, deposited some ETH, boom. Account limited. Cant withdraw or exchange until my KYC gets completed (broad issue at the moment I guess)

Just wondering if anyone actively trades with HITBTC or deposits / withdrawals

SIM-82498 - February 14, 2021, 3:28 pm

I used to use them actively in ~2017 to buy the low cap gems that weren't on Polo/Trex/Binance. I don't think KYC was enforced back then, so I can't assist you on that front. I do hear from time to time that HitBTC does give people trouble when it comes to withdrawals.

Orchid - February 14, 2021, 4:23 pm

(Feb 14, 2021 04:28 PM)SIM-82498 Wrote: [\[CITE\]](#) I used to use them actively in ~2017 to buy the low cap gems that weren't on Polo/Trex/Binance. I don't think KYC was enforced back then, so I can't assist you on that front. I do hear from time to time that HitBTC does give people trouble when it comes to withdrawals.

Yea... I'm confident they will resolve the issue though. I think a lot of people are freaking out.

Donald Trump Jr. - February 14, 2021, 4:25 pm

Hitbtc never let me withdraw my money said kyc failed and locked me out of my account this was a couple months ago i gave up

Orchid - February 14, 2021, 4:28 pm

(Feb 14, 2021 05:25 PM)Donald Trump Jr. Wrote: [\[CITE\]](#) Hitbtc never let me withdraw my money said kyc failed and locked me out of my account this was a couple months ago i gave up

Something tells me you failed KYC for a reason. Seems like your own issue since you "gave up."

Grimeta - February 14, 2021, 4:46 pm

I've heard plenty of horror stories about HitBtc. If you google "hitbtc scam" it'll find plenty of search results.

Would avoid using it if possible and not trust with large amounts.

zerklou - February 14, 2021, 4:47 pm

in hitbtc terms of service (2.2 g) there's a list of restricted countries. the problem is if u're from usa or ... they let u sign up and deposit but u'll be not able to withdraw. they'll ask u to do KYC and lock ur account. u can try to spam their help service.the result differs depending on the case.

in their terms of service is noted that if u're from restricted countries they'll force u the withdraw and close ur account, but usually it does not happen like that...

Professional27 - February 14, 2021, 5:03 pm

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That's a pretty scammy yet typical shit to do. Reminds me of Paypal back in the day.

OP if you need a person from the US to get your account unlocked, feel free to reach out to me. Not sure if that would help your situation but just in case the offer is there. Good luck hopefully it's not too much locked up.

Orchid - February 14, 2021, 6:14 pm

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Thank you for the offer

Cooligan - February 14, 2021, 6:26 pm

Never heard of HitBTC but I just checked out their site and it's laggy as can be, charts load atrociously slow, and it doesn't seem to offer as many coin options as say Binance does for example.

boost - February 14, 2021, 6:43 pm

I used to use them until they did kyc. They gave everyone a few weeks to withdrawal.

Dopamine - February 14, 2021, 10:00 pm

First time I've heard this exchange it was in 2017 and back in the day it was already a shitty exchange. Glad to see that things haven't changed.. sorry for your loss!

SIM-1866423 - February 14, 2021, 10:11 pm

No, why ?

- 1) They will never enforce KYC until you withdraw(thats sneaky mfs here)
- 2) Fee's are beyond logic
- 3) Their support is extremely retarded and slow, they will not try to actually help you if you want to withdraw but deposit.

Recon12345 - February 14, 2021, 11:23 pm

Careful OP. Hitbtc is shady. I remember I have tried to do the arbitrary thing with them. You know they listed LSK (at the time) Selling for 1\$ on their site but the price was 1.80\$. So basically I thought "DAMN if I buy it from HITbtc for 1.00\$ and sell it on some other market for 1.80\$ that's 80% profit just like that DAMN!")

So I went with 100\$ in because I read lots of negative reviews about hitbtc being scammers and shit. All cool with my KYC and everything, I deposited the funds all went cool but when I was about to withdraw the LISK to my LISK wallet, surprise, LISK transactions blocked.

Now I did know it was too beautiful to be true but hey, the point of the story is they are shady and

doing shady business even if it is not related to your issue, just take care. I never used them after that. Never will in the future.

Goku - February 15, 2021, 1:05 am

I used them back in 2017. Back when there weren't any KYC. Miss those times smh.

BenCardson - February 15, 2021, 1:16 am

Bro fuck KYC exchanges I will never support them. Better off going to non-KYC ones like godex.io or something because KYC always causes problems.

Grimeta - February 15, 2021, 4:59 am

(Feb 14, 2021 07:14 PM)Orchid Wrote: [\[CITE\]](#) So I asked if anyone 'uses' HITBTC. I did not ask for someone to give me their opinion after they Google 'HITBTC scam'

See now maybe you should have googled it before using it. I've used it back in 2017, had no problems, but many others did. If you had googled you'd have known. Enjoy your losses. ?

Silence - February 15, 2021, 5:51 am

(Feb 15, 2021 02:16 AM)BenCardson Wrote: [\[CITE\]](#) Bro fugg KYC exchanges I will never support them. Better off going to non-KYC ones like godex.io or something because KYC always causes problems.

What kind of problems?

Are you laundering money? If not the only problem I see is the exchange getting hacked which is not a thing that would happen on a frequent basis and at the end of the day everything can get hacked, I see no problem.

EDIT : Lmao I just checked godex, if you're willing to trust this over a KYC exchange like Binance or Bittrex then you're very stupid imho. Most of the small exchanges exit scam if they realise that they fail, so they can get the last bread crumbs. Goodluck.

@OP Yea I used them in the past never had trouble but I dont use it anymore.

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You must be illiterate.

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@OP Yea I used them in the past never had trouble but I dont use it anymore.

All my KYC docs are in standing order, again, I'm not worried that I'll be on the losing side here. I think once they shuffle through all the requests it will get handled. It just seems like people would rather blame HITBTC than themselves. This was my fault entirely but I'm not worried.

Just talked to a moderator in their Chatbox, said people are being impatient and submitting wrong forms. He told me to just give it time.

They emailed me and told me my account would be fixed after they review KYC

Orchid - *February 18, 2021, 6:24 am*

Problem has been resolved.