

Forum:[Hack Forums](#)

Thread: [X3r0X has Disputed a Contract with TOM \(3372466 \)](#)

SIM-4931869 - March 20, 2021, 9:20 am

Contract Link: <https://hackforums.net/contracts.php?action=view&cid=264713>

Disputed Member: <https://hackforums.net/member.php?action=profile&uid=3372466>

Havin issue with mentioned seller and service, in sales thread it wasn't mentioned that seller doesn't actually provide software instead he does services manually also it isn't mentioned that in 3 months subscription service is available when he want's example once in 10+ days. Very bad communication on provided discord contact

Example: <https://prnt.sc/10qyog5>

General issue: Services not accessible/delivered

flavoral - March 20, 2021, 9:23 am

HF staff doesn't get involved in Deal Disputes, so you might want to remove that part.

SIM-4931869 - March 20, 2021, 6:14 pm

(Mar 20, 2021 02:47 PM)Incog Wrote: [\[CITE\]](#) Id be agreeing on the misleading application part, I thought reading through that it would be a program delivered to you, where you then enter your license.

So it's been over a week and your program has not been crypted, or you have no response? I mean they may have had an irl issue, but beside that cant see a super valid reason theyd not respond like that.

Hopefully you get your refund soon, gl

There are no licenses, there is only discord chat where you send files...

Yeah no answer since 12th of this month but that isn't biggest issue any response would be good literally anything like busy tomorrow in 20 days never etc. , about irl issues don't rly care about it if you are running service like this you should write working hours or hire someone with skills req to work or don't work/sell at all.

Hate sellers like those acting up like they r something

TOM - March 21, 2021, 12:28 pm

(Mar 20, 2021 06:14 PM)X3r0X Wrote: [\[CITE\]](#) There are no licenses, there is only discord chat where you send files...

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Hate sellers like those acting up like they r something

Stop lying , as per the screenshot you provided i have sent the files crypted on 12th and i got a new message from you on 16th so its not being 20 days , thats freaking crap right there !

and i being sick in the last few days or so , so was not online ! in that case we will be extending

your subscription few days however in this case you were not ignored by me or my team ! you have sent us files that belongs to botnet category which is against the tos you agreed to on contract !

3xploit - March 21, 2021, 12:45 pm

I doubt that a product in this price range, that is probably written in C#, will be very effective in the first place...especially when combined with webmonitor, which is like 25/26 on antiscanme (and probably has equally bad runtime).

SIM-4931869 - March 21, 2021, 1:19 pm

(Mar 21, 2021 12:28 PM)TOM Wrote: [\[CITE\]](#) Stop lying , as per the screenshot you provided i have sent the files crypted on 12th and i got a new message from you on 16th so its not being 20 days , thats freaking crap right there !

and i being sick in the last few days or so , so was not online ! in that case we will be extending your subscription few days however in this case you were not ignored by me or my team ! you have sent us files that belongs to botnet category which is against the tos you agreed to on contract !

You learned to read? I said any reply would do good and named examples, anyways your sales thread is misleading and scam in general. Add to your ToS tha you don't actually provide anything written in thread. And all those discord excuses are complete bs especially your story about files don't try to twist this. Facts are your have missleading thread and that you are ignoring customers. Regarding that botnet bs maybe I need for my company pcs ;) you wrote those ToS know how much lame are you and to have potential way out from these kind of situations

Edit: Have to share follow up from discord so people can know the lowlife they are working with, he banned me after he runned out of options

Quote:Tom C — 03/12/2021

<https://ufile.io/wncupnas>

Upload files for free - winint.zip - ufile.io

Download winint.zip for free from ufile.io instantly, no signup required and no popup ads

ZloY — 03/16/2021

Attachment file type: archive

mntr.rar

692.85 KB

heya

webmonitor suggested your crypter lol

ZloY — 03/16/2021

tell me is there anyone else who is working with crypting with u kinda unprofessional to ignore or answer day later

ZloY — Yesterday at 2:42 AM

R u alive man?

Tom C — Today at 8:26 PM

Hi

I being extremly sick

ZloY — Today at 8:29 PM

Sorry for lack of empathy from my side but I'm diagnosed tumor in head before few months along with retention cyst can show you head mr, so painkillers throwing up and sickness sadly became my

daily default

I can understand that but bud for my project and sales I had to hire 3 guys to help me out
Cause I don't want customers to suffer cause my issues
Just not professional
I can't go to X laser due covid pandemic so it's day after day of troubles

Tom C — Today at 8:31 PM

All good ! but same situation here
im so sick as well
i was infected with covid

ZloY — Today at 8:32 PM

been there twice
sadly

Tom C — Today at 8:33 PM

sorry to hear that , i know how it feels
will send your files shortly

ZloY — Today at 8:34 PM

they are outdated now anyways

Tom C — Today at 8:34 PM

why would you dispute on HF jesus man ! i would extend your subscription
cause im sick
and team has gone on vacation
it just me
for next few weeks

ZloY — Today at 8:35 PM

tell me can you provide refund (feel free to count time since start and reduce refund) because this
doesn't work for me
purchased few crypters since u were gone, i had to cause expansion

Tom C — Today at 8:37 PM

we do not issue refunds , all sales are final ! , if you want i can hold the license or let you resell it
to someone
on HF auction

ZloY — Today at 8:38 PM

im sure that you can make exception, or eventually provide exe to crypter. im not kid or random
noob from hf
im doing things seriously
and high amounts of money are in game

Tom C — Today at 8:39 PM

We wont be able to make a refund ! but i could let you resell the subscription on auction on HF
or hold the license untill your current tools subscription gets over

ZloY — Today at 8:42 PM

not really into messing with annoying people to resell it, especially with dispute open. so ill let you
decide about best solution just let me know, can't be upset anymore cause it's bad for me generally

Tom C — Today at 8:45 PM

I really dont get about the dispute ! and you cant ask for refunds like that ! its clearly mention on my contract tos , and if your dispute is being open for that you your dispute is not valid at all

ZloY — Today at 8:45 PM

Sure that I can, thread was missleading from start
that wasn't in tos

write with big letters that you don't actually provide software itself
and explain how it works
so people don't make same mistake

Tom C — Today at 8:46 PM

I dont have to write in big letters , you can just contact if you have something to clarify
well as ! your payment was partial as well ! it was justt the paypal payment i got

ZloY — Today at 8:47 PM

lol don't sell me those bs
i have in logs confirmed payment
from crypto
both pp and crypto payments were valid

Tom C — Today at 8:48 PM

Your BTC payment screenshot has no validity y
you need to provide invoice of shoppy

ZloY — Today at 8:48 PM

gave you link
and I recieved mail from shoppy with your invoice

Tom C — Today at 8:48 PM

I need screenshot of payment confirmation from shoppy which you get
i havent got it from you so far

ZloY — Today at 8:48 PM

ye u did

Tom C — Today at 8:49 PM

i ahvent
if you do , show me proofs that you sent it ! i dont see it on the chat

ZloY — Today at 8:49 PM

don't worry
i keep everything

Tom C — Today at 8:50 PM

ok looks fine now !

ZloY — Today at 8:57 PM

anyways, do whatever you think it's suitable resell on auction or whatever, msg me to send you pp
or wallet or whatever. since there is no suitable solution now

Tom C — Today at 8:58 PM

I can give permission to list on auction

you can create a story why your selling the license
maybe you can say your off this business and want to move forward so your selling it
as a favor i can hold the license for you as well

ZloY — Today at 8:58 PM

nah not interested to do that, i didn't purchase crypter for 3 months
to end up doing that

Tom C — Today at 8:59 PM

Then i could just send you the file crypted thats it

ZloY — Today at 9:02 PM

listen i don't have time nor will to mess with you, you can provide solution for refund or we can
make agreement which you will stick with example name the time when i can send files without
being ignored - afterwards first dishonor of agreement will result refund
dude ur running crypt shop not candy store

Tom C — Today at 9:03 PM

Only thing i will be able to do is crypt the files for you when you send it ! thats it basically
there wont be any refunds
and thats is clear

ZloY — Today at 9:04 PM

nope it isn't, it sin't anymore about money only cause u are acting that way
dispute will stay im sure that other will have to add things
don't care about paid money

Tom C — Today at 9:05 PM

and final warning ! if i notice any botnets / loaders on your files again i will ban your license and ask
you to fuck off ! as its clearly violation of my tos

ZloY — Today at 9:05 PM

just want to warn people, so ill add few things to thread also

Tom C — Today at 9:05 PM

and i dont care about the dispute ! i wont refund !

ZloY — Today at 9:06 PM

which service is that? you should really edit your sales thread
70% of content is missleading

Tom C — Today at 9:06 PM

Go read the tos
if you missed it

ZloY — Today at 9:06 PM

nope i didn't

Tom C — Today at 9:06 PM

We Do Not Allow - BOTNETS , LOADERS OR FORMGRABBERS Or any sort banking malware's
To be protected with Flow Crypter that being said

- Uploading to Virus Total , Jotti ,metadefender is not allowed and you will be banned without a

warning

In case you Using this product to use along with remote administration tool for legitimate purpose read below:

use only if your Using it for Following Purpose

- Only To Monitor your employees, students, children, or personal computers.
- Only To Manage your server, home, or computers you have Admin rights .
- Look into your state and Country laws before Purchasing Flow Crypter

What we Do Not Allow (strictly not allowed to conduct following)

- Do not Use Flow Crypter to Protect files that are being used on machines that you do not own.
- And if you have No permission rights given to Monitor Servers/computers Not allowed

- All sales are final - No refunds given
 - we have the right to ban you without a prior consent
 - Failing to Coperate with Support team through discord or TeamViewer /Anydesk will lead to account suspension without a refund
 - Note Shared Crypter does not make you 100% fud on runtime nor scantime it may have detections - but our team do our best to refud on time
 - - We have the right to ban you anytime without notifying you prior - No refunds is given
 - As this is a software Project it can have longer Maintenance time in case there is such your not entitled to get a refund
- all sales will remain final this applies in case we decide to shut down the project

Failing to follow with our Terms of service will result in a License termination and further Consequences ..

Without a Refund, you'll be banned

Sales Terms -

Are Written in the Sales Thread Design you agree to them when you make this contract

ZloY — Today at 9:07 PM

you didn't write anywhere that you don't actually provide software
write it to tos also
see how much ppl will purchase
than
if i wanted crypts like those
i go to raz
i wanted daily crypt software

Tom C — Today at 9:19 PM

Crypts are process manually for now !

"- As this is a software Project it can have longer Maintenance time in case there is such your not entitled to get a refund": and on our down times we are crypting it for you as we are in process of upgrading to V8 ! well i dont like you breaking my tos ! with your botnets so i will ban you

ZloY — Today at 9:19 PM
hahahahaha
dude can u be more lame?
i have to post this convo so people can have good laugh

TOM - March 21, 2021, 1:20 pm

(Mar 21, 2021 01:19 PM)X3r0X Wrote: [\[CITE\]](#) You learned to read? I said any reply would do good and named examples, anyways your sales thread is misleading and scam in general. Add to your ToS tha you don't actually provide anything written in thread. And all those discord excuses are complete bs especially your story about files don't try to twist this. Facts are your have missleading thread and that you are ignoring customers. Regarding that botnet bs maybe I need for my company pcs ;) you wrote those ToS know how much lame are you and to have potential way out from these kind of situations

I dont care if its your freaking company or your moms company ! if it says bnotnets not allowed its not!

and your banned from the service now !

Good Luck with your threats on me ! and wow dont be so childish to block me !

SIM-4931869 - March 21, 2021, 1:26 pm

(Mar 21, 2021 01:20 PM)TOM Wrote: [\[CITE\]](#) I dont care if its your freaking company or your moms company ! if it says bnotnets not allowed its not!

and your banned from the service now !
boohoo noob you knew exactly what it is, go scam someone else

(Mar 21, 2021 01:20 PM)TOM Wrote: [\[CITE\]](#) I dont care if its your freaking company or your moms company ! if it says bnotnets not allowed its not!

and your banned from the service now !

Good Luck with your threats on me ! and wow dont be so childish to block me !

U banned me 'tard <https://prnt.sc/10rv6iy> I don't have that habbit u do

Addon: <https://prnt.sc/10rvb49> remind me, if you ban someone he is gone from your list no?

darkzoroark99 - March 21, 2021, 2:16 pm

this guy has some serious problems ,on this forum he can scam literally anybody,nothing is going to change

TOM - March 23, 2021, 3:03 pm

This Deal dispute is invalid because this user has violated the tos of the service well has already made a chargeback on paypal Prior to the deal dispute !

Proof user confirming His PayPal ID and Purchase

Chargeback proofs

Laylo - March 23, 2021, 3:21 pm

TOM appears to be in the right here. In his ToS, it clearly says he does not crypt certain files and that all sales are final. TOM also handled the situation perfectly by offering you an extended subscription since he had an unexpected illness which resulted him inactive for a little while.

It doesn't seem fair to chargeback in my eyes, I would suggest to cancel the chargeback and see if TOM can provide you more compensation?

(Mar 21, 2021 02:16 PM)darkzoroark99 Wrote: [\[CITE\]](#) this guy has some serious problems ,on this forum he can scam literally anybody,nothing is going to change
Because TOM didn't scam anyone. Sure, his service might appear LQ if he was not responding for a few days but he already explained the reasoning and offered compensation.

TOM - March 23, 2021, 3:34 pm

(Mar 23, 2021 03:21 PM)Practice Logic Wrote: [\[CITE\]](#) TOM appears to be in the right here. In his ToS, it clearly says he does not crypt certain files and that all sales are final. TOM also handled the situation perfectly by offering you an extended subscription since he had an unexpected illness which resulted him inactive for a little while.

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Because TOM didn't scam anyone. Sure, his service might appear LQ if he was not responding for a few days but he already explained the reasoning and offered compensation.

Thanks for the reply !

The Buyer does publicly accepts he is using on botnets and on TOS it clearly says botnets are not allowed (Even if its moms company) it still breaks my tos ! so the user is violating tos here clearly

well as this DD is invalid as i just noticed he has open and chargeback Prior to DD on HF ! he cannot have two a DD and a chargeback .

TOS Does clearly says - Their can be down times ! in case of such event we will do our best to support , maybe by extending subscription

SIM-4931869 - March 23, 2021, 5:24 pm

(Mar 23, 2021 03:21 PM)Practice Logic Wrote: [\[CITE\]](#) TOM appears to be in the right here. In his ToS, it clearly says he does not crypt certain files and that all sales are final. TOM also handled the situation perfectly by offering you an extended subscription since he had an unexpected illness which resulted him inactive for a little while.

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Tom knew very well what he was crypting and he was just fine with that, anyways original problem is that I purchased crypt software with license for 3 months. Not his stories on discord and ghosting

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TOS Does clearly says - Their can be down times ! in case of such event we will do our best to support , maybe by extending subscription

F u and your tos,

1) you are not selling any software (guess you are using bunch of other crypters to crypt files and send them over discord)

2) you violated your own tos by accepting to crypt those files so don't act innocent

3) no excuses for ghosting i don't care about your bs stories

NERO - March 23, 2021, 5:41 pm

(Mar 23, 2021 05:24 PM)X3r0X Wrote: [\[CITE\]](#) Tom knew very well what he was crypting and he was just fine with that, anyways original problem is that I purchased crypt software with license for 3 months. Not his stories on discord and ghosting

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3) no excuses for ghosting i don't care about your bs stories

Unfortunately bud, He's got you by the nuts on this.

You agreed to HIS ToS, If you entered assuming he didn't care if you was breaking them or w.e then you also gotta be prepared for him to pull the ToS card in the future.

Also dont chargeback, chargebacks are for pussies -.- Dispute and resolve is for real men.

SIM-4931869 - March 23, 2021, 5:44 pm

(Mar 23, 2021 05:41 PM)NERO Wrote: [\[CITE\]](#) Unfortunately bud, He's got you by the nuts on this.

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Also dont chargeback, chargebacks are for pussies -.- Dispute and resolve is for real men.

If he didn't blocked me at first place, I've wouldn't do it. Tried to discuss it normally with him on discord when he was in corner he blocked me

Laylo - March 23, 2021, 5:51 pm

(Mar 23, 2021 05:24 PM)X3r0X Wrote: [\[CITE\]](#) Tom knew very well what he was crypting and he was just fine with that, anyways original problem is that I purchased crypt software with license for 3 months. Not his stories on discord and ghosting

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send them over discord)

2) you violated your own tos by accepting to crypt those files so don't act innocent

3) no excuses for ghosting i don't care about your bs stories

So you admit you bought something from his thread without reading the ToS?

1) He never said he was selling software, what made you think he was?

2) Unless I'm missing something, TOM was never under the impression it was a botnet file until after the fact. Feel free to prove me wrong here.

3) That's being extremely dramatic. Being sick is a valid excuse for being inactive.

SIM-4931869 - March 23, 2021, 5:58 pm

(Mar 23, 2021 05:51 PM)Practice Logic Wrote: [\[CITE\]](#) So you admit you bought something from his thread without reading the ToS?

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I can show you full convo, he knew it very well. He could say anything also he is not running candy shop if he can't do it than he should hire someone who can. I have far worse medical problem and went through what he "did", on other hand his covid passed very fast when I opened dispute lol

If you look all crypting threads sellers do state if it's service without software

Laylo - March 23, 2021, 6:14 pm

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If you look all crypting threads sellers do state if it's service without software

Alright, I did more digging and found that TOM has two sales threads.

This product that you paid for SHOULD include the software :

<https://hackforums.net/showthread.php?tid=5782776>

This product does the manual crypting service :

<https://hackforums.net/showthread.php?tid=6074675>

Looks like TOM delivered you something from a different service

Edit:

Either way, the ToS was violated.

SIM-4931869 - March 23, 2021, 6:27 pm

(Mar 23, 2021 06:14 PM)Practice Logic Wrote: [\[CITE\]](#) Alright, I did more digging and found that TOM has two sales threads.

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Looks like TOM delivered you something from a different service

Edit:

Either way, the ToS was violated.

Like I said he knew very well what is he crypting even asked which options to use so it would work properly

Laylo - March 23, 2021, 6:33 pm

(Mar 23, 2021 06:27 PM)X3r0X Wrote: [\[CITE\]](#) Like I said he knew very well what is he crypting even asked which options to use so it would work properly

So where exactly was this part of the conversation? Did you receive the software or not? Did the thought ever occur to you that maybe he just didn't know what you were crypting? Where is evidence of him knowing it was a botnet file?

SIM-4931869 - March 23, 2021, 6:50 pm

(Mar 23, 2021 06:33 PM)Practice Logic Wrote: [\[CITE\]](#) So where exactly was this part of the conversation? Did you receive the software or not? Did the thought ever occur to you that maybe he just didn't know what you were crypting? Where is evidence of him knowing it was a botnet file?No I didn't received software sent him few files to crypt before he ghosted me, you can see on pic up clearly df builder also showed him a list of botnets I'm messing with

Conversation started from 5th of this month

TheCrazyONE - March 25, 2021, 12:35 pm

Tom is the biggest fraud on HF.

He will accept your exe and if he fails to crypt it properly or fails to solve errors he will pull up the ToS card. He did the same thing to me, lol.

Dont worry buddy his time will come...

SIM-4931869 - March 25, 2021, 4:19 pm

(Mar 25, 2021 12:35 PM)TheCrazyONE Wrote: [\[CITE\]](#) Tom is the biggest fraud on HF.

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Exactly + ghosting in my situation. I'm sure that there are more ppl who got ripped on same way, it isn't that much about money it's more about code and how he do "business"

Golden Complex - March 29, 2021, 7:42 am

(Mar 25, 2021 04:19 PM)X3r0X Wrote: [\[CITE\]](#) Exactly + ghosting in my situation. I'm sure that there are more ppl who got ripped on same way, it isn't that much about money it's more about code and how he do "business"

You're treating this like a child and charging back when you failed to even read everything. This entire situation is due to your own failure to do your due diligence. You are literally scamming TOM by charging back and opening a dispute while refusing to mark it resolved even though you've gotten your money back, albeit by indirectly scamming him. That is not how a dispute is to be handled. I sure hope you never purchase any of my services. This is blatant abuse of the system.

Look, from one man to another, I suggest either marking this resolved (Since you went out of your

way to chargeback) or cancelling the dispute, because you very well could get closed if staff read this thread.

(Mar 25, 2021 12:35 PM)TheCrazyONE Wrote: [\[CITE\]](#) Tom is the biggest fraud on HF.

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Dont worry buddy his time will come...

Judging by him having well over 1,000 positive ratings (98.1% reported positive experience) and several properly resolved disputes, I think it is a stretch to call somebody the "Biggest Fraud", especially if it's based on your personal experience alone. Let's be reasonable here. OP also handled this dispute horribly, charging back and everything. That's a huge violation of how this is supposed to work.

I'm only backing him up because the way that the buyer handled this dispute is terrible and I've had enough experiences with entitled buyers who abuse the contract system that I have empathy for the guy. The vast, vast majority of TOMs deals appear to work out just fine. No, I have no business interests with him either, so don't pull that card when you reply to this. I'm only posting this as a vendor who has dealt with his fair share of ridiculous buyers, like this one.

SIM-4931869 - March 29, 2021, 11:53 am

(Mar 29, 2021 07:42 AM)AIBot Wrote: [\[CITE\]](#) You're treating this like a child and charging back when you failed to even read everything. This entire situation is due to your own failure to do your due diligence. You are literally scamming TOM by charging back and opening a dispute while refusing to mark it resolved even though you've gotten your money back, albeit by indirectly scamming him. That is not how a dispute is to be handled. I sure hope you never purchase any of my services. This is blatant abuse of the system.

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U have right to have your opinion, let's sum it up:

- 1)mofo agreed to crypt botnet files violating his tos
- 2)I didn't got purchased (paid for software got ghosting on discord)
- 3)normal communication (if he gave any heads up on being away it would be just fine, i don't give a fck about lame excuses being myself in much much worse health condition than he "was")
- 4)mofo blocked me 1st on discord so there wasn't any way for resolving issue
- 5)I'm not only one who encountered exactly same issue, take a look at recent disputes there are

same ones

6)I don't care about partial refund, I've purchased things here with much higher values (one or two services don't even use but purchased tho so it isn't about money) name charity or any address ill forward that refund for all I care

7)Feel free to check with res sellers that I worked with if I'm bad customer, for quite long time didn't encountered someone like him. So you might reconsider that ridiculous buyer statement

TOM - March 12, 2023, 7:36 am

(Mar 29, 2021 11:53 AM)SIM-4931869 Wrote: [\[CITE\]](#) U have right to have your opinion, let's sum it up:

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6)I don't care about partial refund, I've purchased things here with much higher values (one or two services don't even use but purchased tho so it isn't about money) name charity or any address ill forward that refund for all I care

7)Feel free to check with res sellers that I worked with if I'm bad customer, for quite long time didn't encountered someone like him. So you might reconsider that ridiculous buyer statement

As op says , u have got ur refund after opening the chargeback , and ur service was not delivered and u were banned from service is for violating Terms of contract which u agreed upon purchasing and HF [Help Docs](#) , which means blackhat stuf - Like banking troojons /and ransomwares

This dispute is solved :)