

Forum:[Hack Forums](#)

Thread: [ability to appeal negative b ratings](#)

chase - July 18, 2021, 5:43 pm

I think we should be able to appeal bad business ratings. In my case, the user had little to no experience in converting snapchat adds (from [BRAND NAME REMOVED]) into sales. so they gave me a bad b rating. lol

Appeals would help many users.

Nachfolger - July 18, 2021, 5:47 pm

And who would be the arbiter, exactly? Staff don't get involved in deals, this would require otherwise.

chase - July 18, 2021, 5:48 pm

(Jul 18, 2021 05:47 PM)Nachfolger Wrote: [\[CITE\]](#) And who would be the arbiter, exactly? Staff don't get involved in deals, this would require otherwise.
a new staff team.

Nachfolger - July 18, 2021, 5:50 pm

(Jul 18, 2021 05:48 PM)chase Wrote: [\[CITE\]](#) a new staff team.You ultimately just condemned the suggestion with this comment.

chase - July 18, 2021, 5:51 pm

(Jul 18, 2021 05:50 PM)Nachfolger Wrote: [\[CITE\]](#) You ultimately just condemned the suggestion with this comment.
it's not possible to get more people in staff lol? i didn't say get rid of the staff.

Xerotic - July 18, 2021, 5:54 pm

(Jul 18, 2021 05:51 PM)chase Wrote: [\[CITE\]](#) it's not possible to get more people in staff lol? i didn't say get rid of the staff.
You're mistaken in your thinking.

Staff does not get involved in deals. That is not because of time requirements or lack of ability for the team. It's because as a policy HF does not get involved in deals.

webdev77 - July 18, 2021, 5:54 pm

(Jul 18, 2021 05:51 PM)chase Wrote: [\[CITE\]](#) it's not possible to get more people in staff lol? i didn't say get rid of the staff.

Number of Staff isn't the problem, it is the fact you are suggesting HF admins or Staff start to arbitrate private deals between members. Never going to happen.

Charger - July 18, 2021, 6:23 pm

I have a deal dispute opened against me and I think it's unfair. Who do I contact?
Nobody. We do not get involved in deal disputes.

I have a negative b-rating that I think is false/unfair. Who do I contact?
Nobody. We do not review the b-ratings.

We recommend you take the time to read the [HF Help Documents](#) section. The answer to your questions should be contained in there.

you're really smart

chase - July 18, 2021, 6:28 pm

(Jul 18, 2021 06:23 PM)Charger Wrote: [\[CITE\]](#) I have a deal dispute opened against me and I think it's unfair. Who do I contact?

Nobody. We do not get involved in deal disputes.

I have a negative b-rating that I think is false/unfair. Who do I contact?

Nobody. We do not review the b-ratings.

We recommend you take the time to read the [HF Help Documents](#) section. The answer to your questions should be contained in there.

you're really smart

but you guys review deal disputes right? i think it's only right to offer sellers the same protection you do buyers lol