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Thread: [Reset forgotten Windows 7 password for 96 year old](#)

hfaccount - October 9, 2021, 2:11 pm

I'm helping someone who is 96 (!!) and wants to use his laptop. It's running Windows 7 but he forgot his password and I'm having trouble resetting it. I tried following a guide online involving the sethc file and the sticky keys "trick", but when I get to the point where I type "net user" along with his username, I'm stuck because he has 2 users, both with identical usernames like "john doe" for each one. And it only changes the password for the guest user named "john doe", not the primary/master/administrator named "john doe" which is what we need.

If there's an alternative where I can just download a program on my Mac, load it on a USB stick, then plug into the Windows laptop, then reset the password, that would be great.

Thanks

Bastille - October 9, 2021, 4:07 pm

Hi,

There are plenty of videos about that on YT, did you try this method ?

<https://www.youtube.com/watch?v=W0PipmGv4E8>

skull - October 10, 2021, 12:11 am

There are plenty of methods.

I did this for a friend not long ago, I can't remember the name of the tool, since I have it on a disc from years ago.

But then you simply just boot from it and select the account for a password reset, wait 5 minutes, and then you can set a new password.

If you can't find it, I can find the disc and upload a iso for you.