

Forum:[Hack Forums](#)

Thread: [Going to a restaurant right before close?](#)

Livewire - December 5, 2021, 4:12 pm

As someone who has worked in restaurants for years, I find it to be rude af if you come in right before close.

I will still make your order correct, but I will give minimal effort.

And if you ask for some stupid special alterations, you're most likely not getting it.

Lrrr - December 5, 2021, 4:30 pm

If you go to a restaurant right before close you're a jerk bro. We want to close as fast as possible and if you are going to eat in-house it kinda fucks up the eb and flow

Nate - December 5, 2021, 5:46 pm

(Dec 5, 2021 05:30 PM)Lrrr Wrote: [\[CITE\]](#) If you go to a restaurant right before close you're a jerk bro. We want to close as fast as possible and if you are going to eat in-house it kinda fucks up the eb and flow

Agree with you on this, I never worked in the restaurant business but I mean it's just common sense lol, unless it's damn near like a fast food place and your hitting the drive thru right before they close.

But an actual sit down restaurant hell even Applebees I would feel bad to go in anywhere before 30-45mins at least before they close

Scoppa - December 5, 2021, 5:48 pm

A friend of mine already punched a customer right in the face because he came 2 min before the close ?

Lrrr - December 5, 2021, 6:15 pm

(Dec 5, 2021 06:46 PM)N?te Wrote: [\[CITE\]](#) Agree with you on this, I never worked in the restaurant business but I mean it's just common sense lol, unless it's damn near like a fast food place and your hitting the drive thru right before they close.

But an actual sit down restaurant hell even Applebees I would feel bad to go in anywhere before 30-45mins at least before they close

Try being a bartender at close... People become total assholes

?ystem - December 5, 2021, 8:28 pm

I dedicated too much of my early life in the restaurant business to firmly hold the philosophy of "Unless you and/or your child(ren) are going to @\$%ing die forever if you don't get food in 20 minutes, DON'T show up at a restaurant an hour or so prior to their closing." NOPE. I've been there countless times and have done horrible things to their food out of spite to even the playing field.

Nate - December 5, 2021, 8:31 pm

(Dec 5, 2021 07:15 PM)Lrrr Wrote: [\[CITE\]](#) Try being a bartender at close... People become total assholes

Do they rowdy at last call?

Charybdis - December 5, 2021, 8:40 pm

(Dec 5, 2021 05:12 PM)Livewire Wrote: [\[CITE\]](#) As someone who has worked in restaurants for years,

I find it to be rude af if you come in right before close.

I will still make your order correct, but I will give minimal effort.

And if you ask for some stupid special alterations, you're most likely not getting it. completely agree with this. i used to serve at a restaurant and those people who come when the kitchen is cleaning and you're counting your tips are the worst.

Ramayana - December 5, 2021, 8:44 pm

This would be like ordering Skip 10 minutes before close!

HEISENPUG - December 5, 2021, 8:59 pm

i just ordered from TGfridays and they where about to close and when i got my meal they only gave me 5 pieces of chicken strips for \$15 when it should of been 12. Either they fucked up or my door dasher ate my chicken.

Pat13nt_Zer0 - December 5, 2021, 9:19 pm

There is a a special place in hell for these people. The special place that serves pineapples...

Simon77 - December 6, 2021, 2:43 am

It should be illegal to do this man. I only go to restaurant at evening when there's decent amount of people. Workers there should be taken care of too.

Procyon - December 6, 2021, 4:12 am

This must be so fucking annoying. I understand why some restaurants close their kitchen like 30 min or an hour before closing time.

Orb - December 6, 2021, 4:38 am

(Dec 5, 2021 05:30 PM)Lrrr Wrote: [CITE](#) If you go to a restaurant right before close you're a jerk bro. We want to close as fast as possible and if you are going to eat in-house it kinda fucks up the eb and flow

I agree. Total asshole move. It's common sense which a lot of people lack. I worked in a restaurant for 2 years when I was attending high school and having customers come in right before close after a long day of work is the most annoying thing ever. Those are the same people that treat the waiters like shit and lack basic respect. Complaining about every little thing after walking in right before close. Makes me wanna take a huge dump on their plate and serve it like that.

2xTheTap115 - December 6, 2021, 8:11 am

Yes, that's very rude. For many years I have worked both in gastronomy and trade, running a shop from a popular chain and there I had the opportunity to see how people can come and make absurd demands at the last moment before closing, while showing a complete disrespect to the other person. I understand your pain, man?

blackrose_x0x0 - December 6, 2021, 8:18 am

I agree, if you're ordering from a restaurant or going to eat there right before close, you're kind of a jerk (especially if you do it on a regular basis). I can't tell how many times I've had customers while working as a cook that would come in 5 minutes before close and start asking for a lot of food (mostly super customized). It would drive me mad. Not only would I have to stay later after already being on my feet 8+ hours but if they eat in then your server is literally just waiting for you to finish eating so they can leave and go home.

On the flip side though, I've received some very generous tips from people that have come in last minute because they're aware of the situation.

Livewire - December 6, 2021, 10:33 am

(Dec 6, 2021 09:18 AM)blackrosex0x0 Wrote: [\[CITE\]](#) I agree, if you're ordering from a restaurant or going to eat there right before close, you're kind of a jerk (especially if you do it on a regular basis). I can't tell how many times I've had customers while working as a cook that would come in 5 minutes before close and start asking for a lot of food (mostly super customized). It would drive me mad. Not only would I have to stay later after already being on my feet 8+ hours but if they eat in then your server is literally just waiting for you to finish eating so they can leave and go home.

On the flip side though, I've received some very generous tips from people that have come in last minute because they're aware of the situation.

It's the same if I order takeout right near close, I'll always will tip well even though I'm getting it to-go since I know they want to leave.

I won't order anything crazy, and I would never get it for dine in.

blackrose_x0x0 - December 6, 2021, 11:44 am

(Dec 6, 2021 11:33 AM)Livewire Wrote: [\[CITE\]](#) It's the same if I order takeout right near close, I'll always will tip well even though I'm getting it to-go since I know they want to leave.

I won't order anything crazy, and I would never get it for dine in.

That's totally understandable and in my opinion just fine. I try not to do it but on the off chance I do order right before a place closes I'll do the same and order something standard and easy to make off the menu then tip well.

bevc - December 6, 2021, 11:57 am

I don't know how people do entitled stuff like this, I'd die of embarrassment, knowing people were just standing around waiting for me to finish eating so they could go home. If it's take-away or something, then fine, but a sit down meal?

You can tell a lot about a person by how they treat someone of 'lower social status' than them, you can always tell who is a prick if you work in retail by how they talk to you (my wife says that women do this with men, incidentally - that women often don't judge a guy on how he treats her, but on how he treats people around him that he doesn't want to fugg). Some companies even hire people based on how they treat the secretary on the day of their interview - if they're a dick to the secretary but nice to the interviewers, they're a dick.

7777777 - December 6, 2021, 12:06 pm

Yes kitchen is closed is what I fear the most!

Melted - December 6, 2021, 12:06 pm

(Dec 5, 2021 06:48 PM)Scoppa Wrote: [\[CITE\]](#) A friend of mine already punched a customer right in the face because he came 2 min before the close ?

Lmao, the hero we didn't ask for but secretly need. Absolute chad

7777777 - December 6, 2021, 12:09 pm

(Dec 5, 2021 05:30 PM)Lrrr Wrote: [\[CITE\]](#) If you go to a restaurant right before close you're a jerk bro. We want to close as fast as possible and if you are going to eat in-house it kinda fucks up the eb and flow

Cant the manager just change the opening times.

Lrrr - December 6, 2021, 12:17 pm

(Dec 6, 2021 01:09 PM)freedom117 Wrote: [\[CITE\]](#) Cant the manager just change the opening times.

The best they can do is close the kitchen

7777777 - December 6, 2021, 12:25 pm

(Dec 6, 2021 01:17 PM)Lrrr Wrote: [\[CITE\]](#) The best they can do is close the kitchen

Then get pissed at the owner or something if the restaurant is open from 9am - 2pm and I come at 1:45 I expect lunch.....

Change the times to 9 - 1.30 pm, Imo its rude to advertise food during particular hours and then turn people away.

Beherit - December 6, 2021, 12:47 pm

I use to order from restaurants maybe half an hour before they close which is pretty much a dick move.

I couldn't help not getting off my drunk ass lol.

Eggsy - December 6, 2021, 12:52 pm

(Dec 5, 2021 05:12 PM)Livewire Wrote: [\[CITE\]](#) As someone who has worked in restaurants for years, I find it to be rude af if you come in right before close.

I will still make your order correct, but I will give minimal effort.

And if you ask for some stupid special alterations, you're most likely not getting it.

People don't get it until they have worked in the industry. Unpopular opinion but people tend to feel like everyone owes them something.

So I agree with you. Plan you trip in a timely manner, no one likes staying late to serve.

Personally, if I can't find a way around going just before close I promise a really great compensation for the trouble as I'm not trying to be rude. One time I tipped 100 dollars on a 50 dollar bill because I went into an establishment way too close to closing. I would have 100% gave a lot more if I was rich.

TeamAndroid - December 6, 2021, 12:53 pm

I've had it done to me while working before and I've done it to other restaurants. So I get both sides. I wouldn't expect the best service caused I'd be mad as hell too but I also made sure to leave a big tip. even tipped the cook cause the food was still good.

LOUD - December 6, 2021, 3:30 pm

(Dec 5, 2021 05:12 PM)Livewire Wrote: [\[CITE\]](#) As someone who has worked in restaurants for years, I find it to be rude af if you come in right before close.

I will still make your order correct, but I will give minimal effort.

And if you ask for some stupid special alterations, you're most likely not getting it.

I served tables for about 8 months last year and it was extremely annoying having customers come in late and do this. ??

Sly Cooper - December 6, 2021, 5:03 pm

Going to a restaurant right before closes should be a crime.

(Dec 6, 2021 01:25 PM)freedom117 Wrote: [\[CITE\]](#) Then get pissed at the owner or something if the restaurant is open from 9am - 2pm and I come at 1:45 I expect lunch.....

Change the times to 9 - 1.30 pm, Imo its rude to advertise food during particular hours and then turn people away.

The intention of having a close time at 2 is to say you can sit in the restaurant until 2. You order at 1:15 or whatever and chill and eat until close. 15 minutes before close the kitchen is cleaning everything up. They're trying to get out of there at a reasonable time after a long day. Many items on the menu (especially for multiple people) can't even be cooked in 10 minutes, so you seating 15mins before close and ordering 5-10min before close means the kitchen has to cook until after close. Then they have to re-clean everything while a waiter has to wait after close for you to be done. If you do this you're an asshole plain and simple.

Lrrr - December 6, 2021, 5:15 pm

(Dec 6, 2021 01:25 PM)freedom117 Wrote: [\[CITE\]](#) if the restaurant is open from 9am - 2pm and I come at 1:45 I expect lunch.....

And I get it, but you have to get that we don't want to serve you a home-made 4 course meal at 1:45. If all you wanted was a sandwich, it might be different.

7777777 - December 6, 2021, 5:29 pm

(Dec 6, 2021 06:03 PM)Sly Cooper Wrote: [\[CITE\]](#) Going to a restaurant right before closes should be a crime.

The intention of having a close time at 2 is to say you can sit in the restaurant until 2. You order at 1:15 or whatever and chill and eat until close. 15 minutes before close the kitchen is cleaning everything up. They're trying to get out of there at a reasonable time after a long day. Many items on the menu (especially for multiple people) can't even be cooked in 10 minutes, so you seating 15mins before close and ordering 5-10min before close means the kitchen has to cook until after close. Then they have to re-clean everything while a waiter has to wait after close for you to be done. If you do this you're an asshole plain and simple.

Dont let anyone new come in your restaurant people already in there can stay. So at 1:30 you know your not going to get any new orders you can clean or do whatever. You obviously get paid till say 2:30.

Dont take your vices out on customers who are normal people, complain to your manager. As an outsider how the fugg do I know what your kitchen staff do.

Sly Cooper - December 6, 2021, 5:36 pm

(Dec 6, 2021 06:29 PM)freedom117 Wrote: [\[CITE\]](#) Dont let anyone new come in your restaurant people already in there can stay. So at 1:30 you know your not going to get any new orders you can clean or do whatever. You obviously get paid till say 2:30.

It's not that simple really. Owners don't want you refusing customers. They want to accept orders until close. They also don't want the kitchen being too slow at closing down the restaurant. A lot of times it comes down to unreasonable expectations. The staff has had a long day and wants to close down at a reasonable time. Most people know this and don't show up right before close to order stuff.

It's like if you went to the bank a minute before close to open an account and do a bunch of stuff. You'd technically be allowed to because you arrived before close, but doing so would make the teller stay late. It's a courtesy thing.

It's much more simple to just not be an asshole.

(Dec 6, 2021 06:15 PM)Lrrr Wrote: [\[CITE\]](#) And I get it, but you have to get that we don't want to serve you a home-made 4 course meal at 1:45. If all you wanted was a sandwich, it might be different.

I once had to cook a well-done steak 10 mins before close. The guy complained that it was over

cooked (it wasn't). Had to remake it. Left a little red in there and he was happy...

Lrrr - December 6, 2021, 5:38 pm

(Dec 6, 2021 06:29 PM)freedom117 Wrote: [\[CITE\]](#) Dont let anyone new come in your restaurant people already in there can stay. So at 1:30 you know your not going to get any new orders you can clean or do whatever. You obviously get paid till say 2:30.

Dont take your vices out on customers who are normal people, complain to your manager. As an outsider how the fugg do I know what your kitchen staff do.
you just seem like someone who gets their food spit in alot

7777777 - December 6, 2021, 6:00 pm

(Dec 6, 2021 06:36 PM)Sly Cooper Wrote: [\[CITE\]](#) It's not that simple really. Owners don't want you refusing customers. They want to accept orders until close. They also don't want the kitchen being too slow at closing down the restaurant. A lot of times it comes down to unreasonable expectations. The staff has had a long day and wants to close down at a reasonable time. Most people know this and don't show up right before close to order stuff.

It's like if you went to the bank a minute before close to open an account and do a bunch of stuff. You'd technically be allowed to because you arrived before close, but doing so would make the teller stay late. It's a courtesy thing.

It's much more simple to just not be an asshole.

I once had to cook a well-done steak 10 mins before close. The guy complained that it was over cooked (it wasn't). Had to remake it. Left a little red in there and he was happy...
You said it yourself greedy owners are the problem. It's a buisness transaction that you agreed too. Lol you expect customers to telepathically sympathise with you in the kitchen ?

Idk why I'm arguing because I never eat particularly late. You guys just seem hella salty about regular folks spending money they probably worked hard to earn for a nice meal.

I do agree though it's rude to be modifying dishes and sending them back.

Sly Cooper - December 6, 2021, 6:03 pm

(Dec 6, 2021 07:00 PM)freedom117 Wrote: [\[CITE\]](#) You said it yourself greedy owners are the problem. It's a buisness transaction that you agreed too. Lol you expect customers to telepathically sympathise with you in the kitchen ?

Idk why I'm arguing because I never eat particularly late. You guys just seem hella salty about regular folks spending money they probably worked hard to earn for a nice meal.

I do agree though it's rude to be modifying dishes and sending them back.
It's a well known thing. If someone's ignorant then fine but if you know and do it anyway it's a dick move. Like I said, if you do it to a banker it'd be the same thing.

Lyrice - December 6, 2021, 6:05 pm

I know the person who said "The customer is always right" first has never worked in the service industry. People are fucking stupid.

7777777 - December 6, 2021, 6:13 pm

(Dec 6, 2021 07:03 PM)Sly Cooper Wrote: [\[CITE\]](#) It's a well known thing. If someone's ignorant then

fine but if you know and do it anyway it's a dick move. Like I said, if you do it to a banker it'd be the same thing.

If I had to say cash a cheque before the weekend and I was running late and they kept open for me. Oh man I would be so grateful. I have had to stay hours extra at work often those hours I'm not even compensated for. It's not fun but I know how much it means to people.

I understand its different for a restaurant. I can't really see a circumstance where you really would desperately need to eat out.

Sly Cooper - December 6, 2021, 7:06 pm

(Dec 6, 2021 07:13 PM)freedom117 Wrote: [\[CITE\]](#) If I had to say cash a cheque before the weekend and I was running late and they kept open for me. Oh man I would be so grateful. I have had to stay hours extra at work often those hours I'm not even compensated for. It's not fun but I know how much it means to people.

I understand its different for a restaurant. I can't really see a circumstance where you really would desperately need to eat out.

Yeah emergencies are different. You'll see it more at a bank. If someone was like dying of starvation I don't think a restaurant would mind staying open haha.

Livewire - December 6, 2021, 9:08 pm

(Dec 6, 2021 07:00 PM)freedom117 Wrote: [\[CITE\]](#) You said it yourself greedy owners are the problem. It's a buisness transaction that you agreed too. Lol you expect customers to telepathically sympathise with you in the kitchen ?

Idk why I'm arguing because I never eat particularly late. You guys just seem hella salty about regular folks spending money they probably worked hard to earn for a nice meal.

I do agree though it's rude to be modifying dishes and sending them back.

I agree aswell. It boils down to the greedy owners. I have worked in some cool kitchens that will stop seating or completely close down if we have been getting our asses kicked and we are running out of product.

Generally speaking though, most places I've worked stay open way later than necessary. It should be commonplace to close restaurants early if the overhead is costing more than they are taking in after a certain hour.

Unfortunately, the managers at most places don't have the authority to just close down if it's a dead night, and will instead cut down employees, which is nice but if for some reason there is an influx of business suddenly then the employees still working are fucked.

It's really hard to predict imo.

pusharx1 - December 6, 2021, 9:10 pm

As a restaurant owner, it is fine if they order ahead and come pick it up 10 minutes before closing. IF you want to sit down and eat past closing time, you should tip big.

Monero-chan - December 7, 2021, 12:54 pm

If you order at a restaurant right before they close, don't expect your food to be of the quality you would get it if you ordered earlier.

POORSTACYFAN - December 21, 2021, 10:26 pm

I think this applies to any business, within the final minutes before closing if anybody comes in

looking for something, they'd better be out quick. It's just common decency

?nxy - December 21, 2021, 10:57 pm

Depends what restaurant. Everyone gets paid their time at legitimate ones.

A + - December 21, 2021, 10:59 pm

I've worked in restaurants before as well. People are usually already starting to clean up early and that sort of thing, when you come in right before close they have to rewash or reclean things that they already have. That's part of the job, but you would still rather it not happen.

Pat13nt_Zer0 - December 21, 2021, 11:12 pm

Been in the business damn near my whole life and now as a kitchen manager/cook I definitely see both sides of this. I absolutely despise and would love to make voo doo dolls of many of these people that do shit like this regularly and especially the ones who act like entitled twats. Totally understand the need to eat, in a hurry, gotta feed the kids shit, but when you are special ordering that close to closing I hate you. I hope you step on a lego! Insert middle finger emoji

OBAMASELF - December 22, 2021, 2:39 am

The most cuntiest thing to do is going to the restaurant 5 mins before it closes.

bobfett - December 25, 2021, 8:21 am

Work at a common fast food restaurant, we close at 12am every night have done since we re-opened from a lockdown, we have customers turn up 1minute before, we will serve you as long as we still have to the food in the holding trays, if you come dead on midnight no chance lol, we swift the equipment straight off as it hits midnight, one customer turned up at midnight and demanded we do them the food which I turned around (being a manager), and said "all the equipment is off, and it takes over half hr for the equipment to heat up so you can wait if you like", he was "why is the equipment off at midnight when you are open till that time", me "it's midnight and we are closed durr" he wasn't very happy or very nice after that lol, but do I care nope, we take abuse all day from customers so it's a water if a ducks back

Sullied - December 28, 2021, 1:05 pm

(Dec 5, 2021 06:48 PM)Scoppa Wrote: [CITE](#) A friend of mine already punched a customer right in the face because he came 2 min before the close ?

A good friend of yours!

mk_0 - January 5, 2022, 11:01 am

First of all it's rude, and plus, it's really stressful