

Forum: [Hack Forums](#)

Thread: [Not marketplace related - but related to HF \[NEED URGENT HELP\]](#)

C0dah20 - June 18, 2022, 11:50 am

Ok so long story short, I have new broadband and since using it (2 days ago) - whenever I login to HF it says this IP address is currently banned and to not use a VPN - but I am not using a VPN... The previous broadband did not run into any issues and I have never used this new provider before up until recently.

Secondly, my conversations are not loading the chat logs and my notifications show the number but I can't load and see what it is.

I got new broadband because the speed on this provider was a lot quicker, anyone know a way to sort this?

For those asking how I made this post, when I disconnect the wifi from network settings and reconnect, sometimes the pop up message when I am on HF goes away but it comes back later, just baffled rn...

This is what it looks like, says load more but does not load any conversation I had with anyone: <https://imgur.com/a/tZiFAiO>

Notifications are stuck like this (white circle like something is loading but it's not): <https://imgur.com/a/Aaf0JnD>

Need a fix for this, if anyone has any solutions.

Gary - June 18, 2022, 12:37 pm

This was happening to me last night. Its resolved now.

C0dah20 - June 18, 2022, 12:46 pm

(Jun 18, 2022 12:37 PM)Gary. Wrote: [\[CITE\]](#) This was happening to me last night. Its resolved now. How did u resolve?

Gary - June 18, 2022, 12:47 pm

(Jun 18, 2022 12:46 PM)C0dah20 Wrote: [\[CITE\]](#) How did u resolve?`
It resolved itself after a few hours. I didn't get the IP Banned message though.
Seems like it was reported 18 hours ago as well.
<https://hackforums.net/showthread.php?tid=6209814>

Omniscient - June 18, 2022, 10:39 pm

You maybe triggered the firewall. You can on me the ip. But try again in 24 hours. Refresh your cache.

C0dah20 - June 19, 2022, 7:02 am

(Jun 18, 2022 10:39 PM)Omniscient Wrote: [\[CITE\]](#) You maybe triggered the firewall. You can on me the ip. But try again in 24 hours. Refresh your cache.
Will PM you now - thanks bro.