

Forum:[Hack Forums](#)

Thread: [August 29 Downtime](#)

Omniscient - August 29, 2024, 8:22 am

Don't panic. We were offline for 8 hours last night, I was sleeping. After some investigating this is unrelated to an attack or exploit. It's related to an action taken by the datacenter on the server which glitched Nginx. It's a strange situation, has happened a couple times before where they console into server and it messes up the Nginx server with the work they do. It's an IP thing. I don't want to go into details at this time but it would be corrected when we're on new server. It's also a rare occurrence.

Sorry for the downtime.

RangoWorld - August 29, 2024, 8:24 am

(Aug 29, 2024 08:22 AM)Omniscient Wrote: [\[CITE\]](#) Don't panic. We were offline for 8 hours last night, I was sleeping. After some investigating this is unrelated to an attack or exploit. It's related to an action taken by the datacenter on the server which glitched Nginx. It's a strange situation, has happened a couple times before where they console into server and it messes up the Nginx server with the work they do. It's an IP thing. I don't want to go into details at this time but it would be corrected when we're on new server. It's also a rare occurrence.

Sorry for the downtime.

No worries.

I kinda a new we'd be back in a jiffy once Omni wakes up.

Hopefully all other active members will be checking in later today.

123 - August 29, 2024, 8:25 am

Yeah I had issues logging in few hours ago.

Looks fine now on my end right now. Cheers!

Badge - August 29, 2024, 8:27 am

It's all good, I'm just glad it's back and able to chat to others!

NET4TEST - August 29, 2024, 8:28 am

(Aug 29, 2024 08:22 AM)Omniscient Wrote: [\[CITE\]](#) Don't panic. We were offline for 8 hours last night, I was sleeping. After some investigating this is unrelated to an attack or exploit. It's related to an action taken by the datacenter on the server which glitched Nginx. It's a strange situation, has happened a couple times before where they console into server and it messes up the Nginx server with the work they do. It's an IP thing. I don't want to go into details at this time but it would be corrected when we're on new server. It's also a rare occurrence.

Sorry for the downtime.

Thanks for saving our day boss. Hope you enjoyed your sleep.

SoulZeh - August 29, 2024, 8:31 am

Good to see us back online, glad everything is all sorted.

Yanix - August 29, 2024, 8:35 am

(Aug 29, 2024 08:22 AM)Omniscient Wrote: [\[CITE\]](#) Don't panic. We were offline for 8 hours last night, I was sleeping. After some investigating this is unrelated to an attack or exploit. It's related to an action taken by the datacenter on the server which glitched Nginx. It's a strange situation, has happened a couple times before where they console into server and it messes up the Nginx server with the work they do. It's an IP thing. I don't want to go into details at this time but it would be corrected when we're on new server. It's also a rare occurrence.

Sorry for the downtime.

Thank you so much Sir, it's good to see the forum up and running again.

I finally managed to post my daily check-in reminder before going to bed.

Have a wonderful day everyone. God bless.

Jamika - August 29, 2024, 8:35 am

(Aug 29, 2024 08:22 AM)Omniscient Wrote: [\[CITE\]](#) Don't panic. We were offline for 8 hours last night, I was sleeping. After some investigating this is unrelated to an attack or exploit. It's related to an action taken by the datacenter on the server which glitched Nginx. It's a strange situation, has happened a couple times before where they console into server and it messes up the Nginx server with the work they do. It's an IP thing. I don't want to go into details at this time but it would be corrected when we're on new server. It's also a rare occurrence.

Sorry for the downtime.

I missed the forum lol! Welcome back hf ?

Bastille - August 29, 2024, 8:44 am

Glad it was nothing serious, had a day off today I guess !

Nice to see all of you back on HF guys :)

Syndicate - August 29, 2024, 9:09 am

Glad to hear it was nothing serious. Thanks for bringing us back online, Omni ?

PureCoder - August 29, 2024, 9:11 am

Glad to see the server back online again! It was missed during the downtime

Mooooookie - August 29, 2024, 9:40 am

I was online at the moment it went offline, I assumed it to be a server error and not an attack.. and luckily it was just that. Considering the time it occurred, it did come across my mind that you might of been sleep. Wasn't really sure what the protocol was for what happens if the site went offline and you weren't aware.. but happy to see it wasn't anything malicious, and that you got things back up and running!

Looking forward to the new server, excited to see what new things it brings to HF.

MishaOMBr - August 29, 2024, 9:40 am

Why do staff in the data center have permission to console into the server? Is it part of a

management or maintenance agreement?

Thank you for the explanation and for bringing the site back online so I can resume playing the Hack Game.

Omniscient - August 29, 2024, 10:08 am

(Aug 29, 2024 09:40 AM)MishaOMBr Wrote: [\[CITE\]](#) Why do staff in the data center have permission to console into the server? Is it part of a management or maintenance agreement?

Most SLA's include providing them access for "maintenance" or "abuse" reasons. When your datacenter has the actual hardware access there isn't much you can do to prevent them from logging into your system. Matter of fact, there is no way to keep them out if they have actual physical access.

DashPHP - August 29, 2024, 10:15 am

I suspected it was a DC related issue.

Welcome back fellas.

Yin Yang - August 29, 2024, 10:23 am

Thanks for the update & glad it's back ?

TooBurnt - August 29, 2024, 10:34 am

Seems like a few other sites are having issues as well. Thanks Omni for providing us with this site and keeping it up when it goes down.

Slumerican ? - August 29, 2024, 11:56 am

I missed it all day long :(

Eran - August 29, 2024, 3:55 pm

Afternoon hit different before HF today tbh. Glad it's back.

Mr_Kh4os - August 29, 2024, 8:12 pm

We ride once again friends ?

Trump PPP - August 31, 2024, 9:40 am

Thanks for the clarification boss. It was pretty weird ngl I was wondering what was happening.

Portugals - August 31, 2024, 10:32 am

These things happen sometimes and there is no need to panic, thank you

illuminati? - August 31, 2024, 11:06 am

No need to apologize Omniscient, shit happens.

Blockonome - August 31, 2024, 7:31 pm

I am very happy that I could log on again mid afternoon. HF for life.

Blazin - September 2, 2024, 12:29 am

Glad HF didn't suffer anything serious.