

Forum:[Hack Forums](#)

Thread: [Deal dispute option to reopen dispute \(subscriptions\)](#)

Canadian - January 17, 2025, 5:00 pm

In most cases this would not be useful at all but in the case you purchase a subscription, with a guaranteed time frame, it would be nice to reopen a dispute. If you purchase something for a year and problems start popping up in 2 weeks and they're resolved, dispute closed, you're out of luck. The seller's got no obligation to assist or remedy the situation knowing you can't open a new dispute or reopen the one you previously opened.

F4tDoinkz - January 17, 2025, 5:01 pm

(Jan 17, 2025 06:00 PM)Canadian Wrote: [\[CITE\]](#) In most cases this would not be useful at all but in the case you purchase a subscription, with a guaranteed time frame, it would be nice to reopen a dispute. If you purchase something for a year and problems start popping up in 2 weeks and they're resolved, dispute closed, you're out of luck. The seller's got no obligation to assist or remedy the situation knowing you can't open a new dispute or reopen the one you previously opened. A dispute helps nothing in all reality. The scammer could care less about the site.

Tyr - January 17, 2025, 5:18 pm

If disputes can be reopened arbitrarily, sellers will hesitate to offer extended subscriptions or complex services, knowing their obligations might never truly end. This could lead to a significant drop in quality offerings on the platform, ultimately hurting buyers as well.

F4tDoinkz - January 17, 2025, 5:21 pm

(Jan 17, 2025 06:18 PM)Tyr Wrote: [\[CITE\]](#) If disputes can be reopened arbitrarily, sellers will hesitate to offer extended subscriptions or complex services, knowing their obligations might never truly end. This could lead to a significant drop in quality offerings on the platform, ultimately hurting buyers as well. yeah but that only points out the scam "lifetime" subscriptions really are lol. But I do agree with huge drop in quality.

Tyr - January 17, 2025, 6:17 pm

(Jan 17, 2025 06:21 PM)F4tDoinkz Wrote: [\[CITE\]](#) yeah but that only points out the scam "lifetime" subscriptions really are lol. But I do agree with huge drop in quality.

Hmm, I see where you are going. I've had this happen as well where some vendors have sold me stuff that I haven't been able to access years later so perhaps maybe instead of lifetime it could be changed to something different. The problem is, how else to define lifetime? I think that perhaps you are asking for more clairvoyance in the terms and conditions and/or help documents when it comes to this?

F4tDoinkz - January 17, 2025, 6:20 pm

(Jan 17, 2025 07:17 PM)Tyr Wrote: [\[CITE\]](#) Hmm, I see where you are going. I've had this happen as well where some vendors have sold me stuff that I haven't been able to access years later so perhaps maybe instead of lifetime it could be changed to something different. The problem is, how else to define lifetime? I think that perhaps you are asking for more clairvoyance in the terms and conditions and/or help documents when it comes to this? Yeah, honestly there is no way to gauge lifetime. I mean a method someone is using to provide said service could not work at any time or anything else that could happen. I just think in general we probably should have a rule banning the service from claiming lifetime. They should have to set a certain amount of time like 3 months or something. Even a year is a long time when you consider how often members shuffle around and

disappear.

Canadian - January 17, 2025, 7:28 pm

(Jan 17, 2025 06:01 PM)F4tDoinkz Wrote: [\[CITE\]](#) A dispute helps nothing in all reality. The scammer could care less about the site.

Fair enough, but some sellers have a reputation to keep and can use this as a means to sly out of their terms. If it's an exit scam or a one off scammer, yeah it doesn't apply. Chances are though, if you're going for a subscription, you want someone with some reputation here

(Jan 17, 2025 06:18 PM)Tyr Wrote: [\[CITE\]](#) If disputes can be reopened arbitrarily, sellers will hesitate to offer extended subscriptions or complex services, knowing their obligations might never truly end. This could lead to a significant drop in quality offerings on the platform, ultimately hurting buyers as well.

Interesting I didn't think of it like that. The expectation however, should remain, to offer something you can actually maintain or provide. If you find a "new" method and it works for a day, and you start selling subscriptions for a year, and it's a pain daily, you're already wasting both your time and the buyer's.

Obnocksious - January 17, 2025, 9:03 pm

(Jan 17, 2025 07:17 PM)Tyr Wrote: [\[CITE\]](#) Hmm, I see where you are going. I've had this happen as well where some vendors have sold me stuff that I haven't been able to access years later so perhaps maybe instead of lifetime it could be changed to something different. The problem is, how else to define lifetime? I think that perhaps you are asking for more clairvoyance in the terms and conditions and/or help documents when it comes to this?

"Lifetime" clearly covers the lifetime of a product or service. Who expects lifetime to last until physical death of the customer or vendor?

Mr_Kh4os - January 18, 2025, 4:23 am

(Jan 17, 2025 10:03 PM)Obnocksious Wrote: [\[CITE\]](#) "Lifetime" clearly covers the lifetime of a product or service. Who expects lifetime to last until physical death of the customer or vendor?

I agree I wish more people understood this, unfortunately many people have unreal expectations. ? If only those people could only buy from people like themselves then they would understand.

Canadian - January 19, 2025, 8:17 am

(Jan 18, 2025 05:23 AM)Mr_Kh4os Wrote: [\[CITE\]](#) I agree I wish more people understood this, unfortunately many people have unreal expectations. ? If only those people could only buy from people like themselves then they would understand.

The idea behind a lifetime guarantee seems silly to begin with. The only time I've seen it applicable and true to form is for like an anti-virus. I was referring to yearly subscriptions which are normally purchased.