

Forum:[Hack Forums](#)

Thread: [want to talk to someone from the forum moderators](#)

samsulek - August 4, 2025, 4:17 pm

hi everyone, i want to talk to someone from the forum moderators and i can't find the support channel

Charlie Sheen - August 4, 2025, 4:18 pm

We don't have a support channel, we do have [Help Docs](#) that can answer most questions.

What's up?

samsulek - August 4, 2025, 4:21 pm

i paid to get a premium account and i have screenshot of the transaction and after 1 day i didn't get the premium sections till now(sry my english is bad)

Prepper - August 4, 2025, 4:25 pm

(Aug 4, 2025 04:21 PM)samsulek Wrote: [\[CITE\]](#) i paid to get a premium account and i have screenshot of the transaction and after 1 day i didn't get the premium sections till now(sry my english is bad)

I believe you need to wait a full 24 hours and then contact an admin which the only "admin" is [Omniscient](#) I am not sure if staff have the ability to deal with this.

samsulek - August 4, 2025, 4:25 pm

i waited more than 24 hours already

Cap - August 4, 2025, 4:27 pm

(Aug 4, 2025 04:25 PM)samsulek Wrote: [\[CITE\]](#) i waited more than 24 hours already

If you paid for an upgrade and it's been more than 24 hours and you haven't received it, you'll need to reach out to [Omniscient](#)

Prepper - August 4, 2025, 4:32 pm

(Aug 4, 2025 04:25 PM)samsulek Wrote: [\[CITE\]](#) i waited more than 24 hours already

Then reach out to [Omniscient](#) and he will get it sorted, just provide your screenshot in your initial message to him to prevent further delays.

samsulek - August 4, 2025, 4:33 pm

i'm trying to reach more than 10 posts to chat with him

?inimalist - August 4, 2025, 4:36 pm

(Aug 4, 2025 04:33 PM)samsulek Wrote: [\[CITE\]](#) i'm trying to reach more than 10 posts to chat with him

He will upgrade you no worries.

Prepper - August 4, 2025, 4:36 pm

(Aug 4, 2025 04:33 PM)samsulek Wrote: [\[CITE\]](#) i'm trying to reach more than 10 posts to chat with him

Just go make a few posts in the lounge it will take you a few minutes, don't post low quality random replies though stick to the topics.

samsulek - August 4, 2025, 4:38 pm

ok thank you, appreciate ur time

Mooooookie - August 4, 2025, 4:38 pm

(Aug 4, 2025 04:33 PM)samsulek Wrote: [\[CITE\]](#) i'm trying to reach more than 10 posts to chat with him

You can send him a message thru "Contact Us" by clicking the Hamburger Menu, if you don't have the required amount of posts to send a message.

Here's a direct link: [Here](#).

Rsynced - August 4, 2025, 4:41 pm

(Aug 4, 2025 04:38 PM)Mooooookie Wrote: [\[CITE\]](#) You can send him a message thru "Contact Us" by clicking the Hamburger Menu, if you don't have the required amount of posts to send a message.

Here's a direct link: [Here](#).

Thanks for sharing this!?

Charlie Sheen - August 4, 2025, 4:41 pm

<https://hackforums.net/private.php?action=send&uid=1>

samsulek - August 4, 2025, 4:44 pm

i sent it. pls check it

Charlie Sheen - August 4, 2025, 5:01 pm

Since you've messaged Omni and he's the only one that can resolve this, I'm going to go ahead and close this thread.

He will check his messages when he has time.