

Forum:[Hack Forums](#)

Thread: [Dispute Notifications](#)

Yakless - August 28, 2025, 12:43 pm

My suggestion is simple in nature, but I don't know how simple it'd be in application.

My suggestion is that when a user is a group leader and any user of that group gets added to [Deal Disputes](#), the group leaders should either get a convo, a notification, or a pm so they can act quickly and either remove the user or attempt to help/de-escalate.

Omniscient - August 28, 2025, 1:00 pm

Group Owners possibly but not Group Leaders. Also, not sure I approve of doing this type of notification.

6 - August 28, 2025, 1:13 pm

(Aug 28, 2025 12:43 PM)Yakless Wrote: [\[CITE\]](#) My suggestion is simple in nature, but I don't know how simple it'd be in application.

My suggestion is that when a user is a group leader and any user of that group gets added to [Deal Disputes](#), the group leaders should either get a convo, a notification, or a pm so they can act quickly and either remove the user or attempt to help/de-escalate.

It is a good suggestion, would put scrutiny on the users. I support this

Egregious - August 28, 2025, 2:23 pm

I think this is a valid suggestion. It would greatly increase visibility and enable a quicker response.

Omniscient - August 28, 2025, 3:17 pm

Well, how many groups actually have direct policies about their group members and Deal Disputes?

6 - August 28, 2025, 8:02 pm

(Aug 28, 2025 03:17 PM)Omniscient Wrote: [\[CITE\]](#) Well, how many groups actually have direct policies about their group members and Deal Disputes?

I think all of them have it, as per my research. No group allows its member to be involved in disputes but i don't think it matters as scammers get closed anyways now as per Hf policies.

Chrome - August 31, 2025, 2:01 am

(Aug 28, 2025 03:17 PM)Omniscient Wrote: [\[CITE\]](#) Well, how many groups actually have direct policies about their group members and Deal Disputes?

All of them.

Jamika - August 31, 2025, 4:53 pm

Good idea, but it should be taken into account that some complaints are false or are resolved amicably without account closure.

Yakless - August 31, 2025, 4:55 pm

(Aug 31, 2025 04:53 PM)Jamika Wrote: [\[CITE\]](#) Good idea, but it should be taken into account that some complaints are false or are resolved amicably without account closure.

That's why it'd just be a notification. Every time I get on HF, I check deal disputes to make sure one of my 10 members isn't in there because I didn't check once, and he was in there like 3 times. The

leader(s)/owner would make a decision for the group, and then Omni would obviously have the final decision for the user's account.

7 - September 2, 2025, 11:02 am

Notification is useful but being an owner and leader can become a bit much dealing with all this like we are their carers.

DwC

The Pact - October 21, 2025, 7:48 am

(Aug 31, 2025 04:55 PM)Yakless Wrote: [\[CITE\]](#) That's why it'd just be a notification. Every time I get on HF, I check deal disputes to make sure one of my 10 members isn't in there because I didn't check once, and he was in there like 3 times. The leader(s)/owner would make a decision for the group, and then Omni would obviously have the final decision for the user's account.

That sounds really good because I do feel sorry for the innocent party having the deal dispute issues. So, only a notification would be best.

Yakless - November 8, 2025, 5:00 am

(Oct 21, 2025 07:48 AM)The Pact Wrote: [\[CITE\]](#) That sounds really good because I do feel sorry for the innocent party having the deal dispute issues. So, only a notification would be best.

I completely agree. Having to scroll through the deal dispute section with 20+ members is a pain, but if I don't, it makes me look bad.

Yakless - December 4, 2025, 8:26 am

(Aug 28, 2025 03:17 PM)Omniscient Wrote: [\[CITE\]](#) Well, how many groups actually have direct policies about their group members and Deal Disputes?

Do you have any updates on your opinion about this? I think limiting it to group owners would be beneficial. Almost every group has a no deal dispute policy, and every time I get on, I go straight to deal disputes to make sure none of my members are scamming.

Omniscient - December 4, 2025, 11:03 am

(Dec 4, 2025 09:26 AM)Yakless Wrote: [\[CITE\]](#) Do you have any updates on your opinion about this? I think limiting it to group owners would be beneficial. Almost every group has a no deal dispute policy, and every time I get on, I go straight to deal disputes to make sure none of my members are scamming.

Not a fan of this. Don't see the need.

Terry A. Davis - December 4, 2025, 11:56 am

(Dec 4, 2025 12:03 PM)Omniscient Wrote: [\[CITE\]](#) Not a fan of this. Don't see the need.

How do pings work for staff? Like when we report posts, wouldn't a similar solution work for group owners when a member in their group is mentioned in a specific subforum? I guess some logic on that gets a bit hairy, but unsure what the backend looks like to really know.

Ideally we'd have no scammers, but I am unsure how I feel about this either, I don't like saying it's on the group owners/leaders to look, but I also don't like knowing they get notifis if someone pings them in a post in a forum because the hairy logic missed that it only needs to be in the OP or something similar.

Omniscient - December 4, 2025, 12:17 pm

(Dec 4, 2025 12:56 PM)Depressed Wrote: [\[CITE\]](#) How do pings work for staff? Like when we report posts, wouldn't a similar solution work for group owners when a member in their group is mentioned in a specific subforum? I guess some logic on that gets a bit hairy, but unsure what the backend looks like to really know.

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I didn't say I can't do it. I don't want to do it.

Terry A. Davis - December 4, 2025, 12:21 pm

(Dec 4, 2025 01:17 PM)Omniscient Wrote: [\[CITE\]](#) I didn't say I can't do it. I don't want to do it.

I wasn't saying that I was asking for a feature comparison to see if there was a cheat way to do it like that since it could fill a box of not needing to do much and not having to worry about a whole new feature implementation, though not wanting to do it is a good reason to not do it.

There isn't much that I think you can't do, the only thing that I can think of is solve a Rubix Cube while on a unicycle, but knowing you, you'd be able to do it just to spite me.

Hackers - December 5, 2025, 10:10 am

(Aug 28, 2025 01:00 PM)Omniscient Wrote: [\[CITE\]](#) Group Owners possibly but not Group Leaders. Also, not sure I approve of doing this type of notification.

I think I agree with this. It might be useful to some groups, but a deal dispute is not related to group membership, so not really sure if it makes sense.

Group owners shouldn't feel "responsible" for every member's sales. It's a shame when someone does something weird in market, but it really shouldn't reflect on the group itself. Obviously owners or leaders can choose to remove people if they are not meeting group requirements.

I feel like the notifications could be useful for some group owners, but most disputes are resolved anyways without group owners needing to be involved.