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Thread: [End time for disputes to be dissolved](#)

Jamika - September 4, 2025, 11:08 am

Hello everyone,

I was asking if it's possible to adjust and add a rule in the disputes section.

For example, if someone files a complaint that another person did not provide the required service, then we wait until the accused party responds.

If they don't reply, then we wait until Omniscient intervenes and gives them a final deadline.

Why don't we organize this, for instance: when someone files a complaint, if the other party doesn't respond within a set period of time, the complainant should have the right to contact one of the admins directly to issue a final warning before account closure.

That way, the process is clear and bound by a specific timeframe.

Charlie Sheen - September 4, 2025, 11:26 am

They already reach out to us. Sometimes before the dispute is even opened. Omni has a thread stickied saying "tag me for review" with the code there for easy copy and paste.

Members can tag him in at any point where they feel both parties can't come to an agreement.

Jamika - September 4, 2025, 11:30 am

I suggested that because some members already wait a long time without any response from the other party... I didn't know that it was possible to contact Omniscient at any time... that would be great and effective for solving problems quickly.

Thanx charlie for clarifying this