

Forum:[Hack Forums](#)

Thread: [Swapped on Ledger Cucked](#)

Costanza - October 10, 2025, 9:44 pm

I swapped today for insane snipes on cardano low as hell, apparently there system went down (4.5 hours) and now i received 50% of what i was suppose to.

emailed them the proof etc whats the chances they fulfil the original amount shown on my end . missing out on a fair bit of money as everythings gone up 50% from where i bought. (5 digit swap)

SIM-4331310 - October 10, 2025, 9:54 pm

If It was unplanned..I'm sure they'll sort you....

Costanza - October 10, 2025, 9:55 pm

(Oct 10, 2025 09:54 PM)SIM-4331310 Wrote: [\[CITE\]](#) If It was unplanned..I'm sure they'll sort you....

Hope so man lol its an insane amount . I was told there api crashed why it wasn't instant usually takes 20-30min to swap . never had issues with them before lets hope..

SUI-3183372 - October 10, 2025, 10:39 pm

Does Ledger allow you to adjust your slippage? There was a huge liquidity crunch and people were seeing up to roughly 50% slippage on trades if they didn't have controls in place.

Costanza - October 10, 2025, 10:44 pm

(Oct 10, 2025 10:39 PM)SUI-3183372 Wrote: [\[CITE\]](#) Does Ledger allow you to adjust your slippage?

There was a huge liquidity crunch and people were seeing up to roughly 50% slippage on trades if they didn't have controls in place.

its a fixed rate on the swaps like an extra 1%. seems as if when there system was back online 4.5hrs later they sent me both my transactions at that rate

i have screenshots even on the ledger app says i should of received the original amount

SUI-3183372 - October 10, 2025, 10:51 pm

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Oh true, idk why I assumed this was a dex trade.

If this is through some centralized swap then I'm not sure how they determine their rates.

Costanza - October 10, 2025, 11:04 pm

(Oct 10, 2025 10:51 PM)SUI-3183372 Wrote: [\[CITE\]](#) Oh true, idk why I assumed this was a dex trade.

If this is through some centralized swap then I'm not sure how they determine their rates.

No idea. they owe me like 40k ada lol

Vectura - October 11, 2025, 3:47 am

Wow, that sucks. If you have solid proof showing the amount you were supposed to get, there's a decent chance they'll honor it, but it really depends on the platform's policies and how responsive their support is. With a swap that big, make sure you keep all screenshots, transaction IDs, and any

timestamps. Hopefully they correct it, because missing out on that much, especially with the market moving up 50%, is rough.

SIM-4716193 - October 11, 2025, 3:55 am

I have recently purchased a Ledger wallet, and was looking to shift a portion of my exchange assets onto it.

But not sure if I am making the right decision now!

Is this once in a blue moon incident or a regular affair?

Costanza - October 11, 2025, 4:02 am

(Oct 11, 2025 03:55 AM)SIM-4716193 Wrote: [\[CITE\]](#) I have recently purchased a Ledger wallet, and was looking to shift a portion of my exchange assets onto it.

But not sure if I am making the right decision now!

Is this once in a blue moon incident or a regular affair?

Only today due to the crash tbh never had an issue with exchanges with the inbuilt swap feature

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Yeah on my app on the swap it still says the original amount completed too lol. oh buddy it is rough i thought i made an insane play buying at a low price lul went from a 0.32 buy to 65.

Omniscient - October 11, 2025, 9:12 am

Oh you're ass'd out I bet with Ledger. I'm not trying to jinx you but it doesn't look good imho.

Huge chance you took doing a swap that large at one time.

Hackers - October 11, 2025, 10:11 am

(Oct 11, 2025 09:12 AM)Omniscient Wrote: [\[CITE\]](#) Oh you're ass'd out I bet with Ledger. I'm not trying to jinx you but it doesn't look good imho.

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I'm going to assume that they agreed to a price and executed a swap at those prices

> maybe in USD converted value

> maybe in coin 1 value

> maybe in coin 2 value

> maybe with no-USD at all and just raw amounts

Costanza - Did you agree to a dynamic / moving price, or a static exchange amount?

Omniscient - October 11, 2025, 10:23 am

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Costanza - Did you agree to a dynamic / moving price, or a static exchange amount?

Do you now what slippage is?

SUI-3183372 - October 11, 2025, 10:35 am

Put a little bit more research into Ledger Swap. These swaps can go through one of three routes, all controlled by 3rd parties.

2 of these routes are decentralized exchanges, where you absolutely would have needed to have slippage controls in place or else your output could have varied as much as about 50-60% during the highest periods of volatility yesterday.

The 3rd route is through an instant exchanger, and you would have gotten whatever the market rates are whenever THEY filled this order, not when you submitted it.

In your OP you state that the fill time was hours delayed, it leads me to believe you went through the 3rd route with the instant exchanger, and you likely simply received the market price of the coins when they finally filled the transaction, and since that fill was so delayed, the market price likely rose significantly.

I don't think you see any positive resolution here. Ledger are going to say that you were routed through a 3rd party and you need to take it up with them. Two of the potential 3rd parties are DEX's where you have zero recourse, the other 3rd party will be a centralized entity, but they likely simply filled at current market conditions and aren't going to be willing to go out of pocket to make the situation better for you.

(Oct 11, 2025 03:47 AM)Vectura Wrote: [\[CITE\]](#) Wow, that sucks. If you have solid proof showing the amount you were supposed to get, there's a decent chance they'll honor it, but it really depends on the platform's policies and how responsive their support is. With a swap that big, make sure you keep all screenshots, transaction IDs, and any timestamps. Hopefully they correct it, because missing out on that much, especially with the market moving up 50%, is rough. Don't listen to this clown, he doesn't have a clue what he's talking about.

Vectura - October 11, 2025, 10:38 am

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You really came here just to hurl one-liners and pretend that makes you clever? Newsflash: calling someone a "clown" doesn't win debates, it just exposes how thin your argument game is. I posted helpful, factual advice; you showed up with a tantrum and zero substance. That says everything I need to know about you.

If your only move is cheap insults, maybe take a step back and ask yourself why you feel the need to perform for strangers. Are you trying to look smart, or are you just trying to hide that you don't actually understand the topic? Because from where I'm standing it's very much the latter. You're loud, smug, and utterly useless to the conversation.

Here's a tip: if you want respect, bring facts. If you want attention, at least bring something original. Showing up to call people names is pathetic — it doesn't discredit anyone else, it only discredits you. So either put up an actual argument and back it with something besides noise, or log off and stop wasting bandwidth.

Final word: keep acting like that and moderators will sort the rest out, but don't be surprised when people ignore you. You've chosen the role of the background heckler; own it, because nobody's taking you seriously.

SUI-3183372 - October 11, 2025, 10:40 am

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Less than 90 seconds after I post and you've already ai generated this big wall of slop, impressive. Really goes to show you put zero effort into reading, understanding, or replying, and you just instantly turn to ChatGPT.

You probably want to toss some [aiq] tags around your posts.

Also I'm not debating you, that would require you being able to present a coherent thought.

Vectura - October 11, 2025, 10:42 am

(Oct 11, 2025 10:40 AM)SUI-3183372 Wrote: [\[CITE\]](#) Less than 90 seconds after I post and you've already ai generated this big wall of slop, impressive. Really goes to show you put zero effort into reading, understanding, or replying, and you just instantly turn to ChatGPT.

You probably want to toss some [aiq] tags around your posts.

Imagine getting this triggered because someone replied faster than you could come up with a halfway decent thought. You keep whining about "AI this" and "AI that" like it somehow changes the fact that your entire personality revolves around complaining on forums. Maybe if you spent half as much energy forming an actual argument instead of timing people's responses, you wouldn't look so insecure right now.

But hey, if it helps you sleep at night, go ahead and believe a bot embarrassed you, must be easier than accepting you just got outclassed in real time.

Hackers - October 11, 2025, 10:42 am

(Oct 11, 2025 10:23 AM)Omniscient Wrote: [\[CITE\]](#) Do you now what slippage is?

Yeah but it sounds like maybe they didn't prepare for it.

SUI-3183372 - October 11, 2025, 10:44 am

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But hey, if it helps you sleep at night, go ahead and believe a bot embarrassed you, must be easier than accepting you just got outclassed in real time.

The fact that you're trying to claim that previous post as original thought or something you've written is the epitome of pathetic.

It's one thing to use AI as a tool, it's another to pretend it's your original thoughts.

Vectura - October 11, 2025, 10:46 am

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It's one thing to use AI as a tool, it's another to pretend it's your original thoughts.

Wow, it's honestly hilarious that your main argument is basically, "You're using AI, therefore you're wrong." That's literally all you've got. You don't engage with a single point I made, you don't add anything to the conversation, and yet here you are, trying to act like your baseless accusation somehow discredits me.

Let me break it down for you: whether or not a bot helped me type this, the fact remains that everything I wrote makes sense, is relevant, and is infinitely more useful than the nothing you're contributing. Your entire post is just you screaming "pathetic!" while providing zero substance. That's not a debate, that's whining.

Here's the kicker: the more you cling to this "AI" narrative, the more obvious it becomes that you have no real argument and are just desperate to feel superior. So go ahead, keep pretending I can't think or write. Meanwhile, I'll keep posting actual value while you keep embarrassing yourself with

the same tired insults.

Oh, and by the way, thanks for the free boost! Your whining is making my posts get more attention and points for the awards. Really appreciate you doing the work for me!

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beep boop

Keep those "original thoughts" coming, bot boy

7 - October 11, 2025, 10:50 am

Givw him his own Crypto Informant section so he can marvel at his own self.

Crypto Informant -- Good a crypto, great informant. Boring me

Vectura - October 11, 2025, 10:50 am

(Oct 11, 2025 10:46 AM)SUI-3183372 Wrote: [\[CITE\]](#) beep boop

Keep those "original thoughts" coming, bot boy

If the best you can do is throw around 'bot' jokes, that says more about your lack of substance than anything else. You keep trying to sound clever, but every word gives away that you're running on fumes. Real debates take thought, not noise. I don't need to prove I'm human to someone who's still figuring out how to hold a conversation without a punchline. Maybe take a moment to listen before you post next time, you might actually learn what an argument looks like.

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Keep those original thoughts coming, bot boy

Alright, I think I've seen enough. You've made it pretty clear that you're not here for an actual discussion, just to toss around tired insults and wait for a reaction. I don't engage with people who mistake noise for wit. It's not even offensive anymore, just predictable.

I'm done giving you attention you haven't earned. From this point forward, consider yourself on permanent ignore. I won't see or respond to another word from you, because frankly, you've run out of things worth reading. Go find someone else to perform for; I'm not your audience anymore. Enjoy the silence, it's all you're getting from me.

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Why would I ever hold a discussion with an AI chatbot?

Hackers - October 11, 2025, 11:06 am

May I suggest that we all get along and not care if it's AI or a human as long as the predictions are right?

> i am anti ai shlop

> I am pro ai

> I am against a world of humans without AI. Fuck that. Old news

AI isn't going anywhere. People need to get used to it.

At this point the argument is derailing the thread than any potential AI use is.

I think people should disclose when they use AI, but I encourage the use of it.

AI is going to be better than 99% of the users here at most basic tasks.
We shouldn't hate on it too much.

It may take adjusting to, but it's time that people accept:

- > We don't need humans for digital services, analysis, summaries, etc.
- > It's nice, but it's not required.

JoseMar - October 11, 2025, 11:57 am

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(Oct 11, 2025 11:02 AM)7 Wrote: [\[CITE\]](#) You still are apparently. Got get a fix Well, I don't know why so many people still bother replying to [SUI-3183372](#)

All this user ever says is that every text is "AI-generated" or "sounds robotic."

But it seems like his brain can't reach a higher level, he can't even think that, in reality, there are many users from other countries (France, Spain, Germany, etc.) who use ChatGPT just to translate from one language to another.

So this LOW Brain clown member, all he sees is one thing:
AI GENERATED.

He can't realize that sometimes it's just translation into English, or that many people also use Grammarly and then, surprise, your text gets labeled as "AI-generated."

All we can really do is just ignore this member.

maybe you should talk to Omni and tell him to allow only people who actually speak English or live in English-speaking countries to use the forum.
Then you wouldn't see so many "AI-generated" posts anymore.

Or maybe ask [Omniscient](#) to add an English language test, and if someone fails, they can't use the site. (Just kidding, Omni ?)

You really need to grow up, mate.
Honestly, you should grow up, you're not a 20-year-old kid anymore.

This text is AI-generated too. (Translated from Spanish to English) ?

SUI-3183372 - October 11, 2025, 12:18 pm

It's like 7 got drunk, hijacked a schoolbus full of special ed kids, crashed it in my front yard, and now they're all coming at me lmfao

make it stop, someone muzzle your retards lmao

To be clear though, this shitting match started because Ace Ventura Pet Detective is offering bad ai

generated advice to the OP. When he doesn't know what he's talking about, he his ai chatbot shouldn't be offering advice.

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AI isn't going anywhere. People need to get used to it.
I use AI in my day to day all the time, AI is fine as a tool.

When people aren't able to formulate their own thoughts or opinions and instead masquerade their AI responses as their original thoughts, then those people are pathetic and should be prepared to be called out for it. Those who double down and try to claim that's not the case, while still using AI to form their arguments, are then to be considered mentally retarded. It is how it is, I don't make the rules.

Kify - October 11, 2025, 12:27 pm

Hope you get it sorted out with them, actually had a similar situation yesterday with FixedFloat but I selected a floating rate instead of fixed, so they actually dont owe me anything. Ended up getting 25% less than what was quoted at the start of the swap, but luckily stables were depegged on Cardano DEXs and I sold the swapped ADA for a profit still.

Really curious how this'll end up. I doubt all of these swap services will eat the loss, but at the same time risks like this is why they take a bigger fee for fixed swaps.

Mewtwo - October 11, 2025, 12:40 pm

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Really curious how this'll end up. I doubt all of these swap services will eat the loss, but at the same time risks like this is why they take a bigger fee for fixed swaps.

I don't think you should trust FixedFloat. They've been hacked before somehow. Not sure if hacked or some exit scam they did. They rebranded to FF now but I wouldn't trust doing a large exchange on there.

Omniscient - October 11, 2025, 12:40 pm

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This is AI generated, along with all the posts recently by him. It's so off-point that it had to be.

I've revoked their API access.

SUI-3183372 - October 11, 2025, 12:51 pm

(Oct 11, 2025 12:40 PM)Omniscient Wrote: [\[CITE\]](#) I've revoked their API access.

Lmao, so he WAS a chatbot all along.

7 - October 11, 2025, 1:15 pm

(Oct 11, 2025 12:18 PM)SUI-3183372 Wrote: [\[CITE\]](#) It's like 7 got drunk, hijacked a schoolbus full of special ed kids, crashed it in my front yard, and now they're all coming at me lmfao

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Assumptions.. go back to your hole and hide beforw your next visit

Anyway im sick of arguing.

Legends, Academy, Blacklisted, Sociopaths & every other group I am involved with.

DO NOT POST IN THE CRYPTO SECTION. It's merely designed for BV1 to promote his dodgy coins and predictions. Think of it more like his personal area, because he deserves special treatment.. you know considering he made 1000's selling a .net rat that got him convicted.

Give him the crypto section we can call it the "THE CRYPTO INFORMANT" -- both as he's into crypto and well he is a very good informant.

Lets create peace. The whole of the alliance will agree.. let's leave Crypto to the king of Opsec and because of his friendships due to sympathy.

BV1 you can promote your dodgy coins in this section no problem and no-one will take the spotlight from you "The King" himself.

Vectura - October 11, 2025, 1:43 pm

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There's nothing AI-related in the dashboard at all. No auto-replies, no scripts, no weird automation stuff. Everything in HF Dash is built by hand, I wanted it to be something clean and useful, not something that spams or generates random content.

The whole idea behind it was to add something helpful for the community, nothing else. I get that the timing looked odd, but there's no hidden link between my posts and the update. Hopefully that clears it up.

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Doesnt matter mate ... crypto section is now in control and populated by bv1 .. none of the other groups will bother his dodgy coin presses again ... leave it to him

Omniscient - October 11, 2025, 1:53 pm

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HF does have AI posting by Stan but members know he is AI. And there is AIQ MyCode which we ask to be used for AI generated content. Please don't just create AI posts on HF.

Vectura - October 11, 2025, 1:58 pm

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HF does have AI posting by Stan but members know he is AI. And there is AIQ MyCode which we ask to be used for AI generated content. Please don't just create AI posts on HF.

That's right, I did indeed provide some answers via Chatgpt because I didn't know the answer myself, but it was mainly for translation.

And did you also tell me in a conversation that this won't happen again. I've also said that I'm willing to give you full admin access to the dashboard if necessary, to demonstrate that there are no features that cause auto-posting or anything like that.

Kify - October 11, 2025, 2:29 pm

(Oct 11, 2025 12:40 PM)Mewtwo Wrote: [\[CITE\]](#) I don't think you should trust FixedFloat. They've been hacked before somehow. Not sure if hacked or some exit scam they did. They rebranded to FF now but I wouldn't trust doing a large exchange on there.

If I remember correctly only their own funds were lost, and it was due to a VPS intrusion.

It's a swap site. They don't hold funds longer than 1 minute unless it takes longer to confirm. I highly doubt any hack would occur in the 1 minute that they have access to my funds.

SUI-3183372 - October 11, 2025, 2:32 pm

(Oct 11, 2025 02:29 PM)Kify Wrote: [\[CITE\]](#) If I remember correctly only their own funds were lost, and it was due to a VPS intrusion.

It's a swap site. They don't hold funds longer than 1 minute unless it takes longer to confirm. I highly doubt any hack would occur in the 1 minute that they have access to my funds.

FixedFloat have a few instances of being difficult to work with when issues arise, but overall they're a trusted enough instant exchange.

They're also known for not being very forthcoming with information when bad actors funnel money through their platform, earning them a less than ideal reputation in web3 communities. Some may view that as a positive though, depending on who's asking.

Mewtwo - October 11, 2025, 2:58 pm

(Oct 11, 2025 02:32 PM)SUI-3183372 Wrote: [\[CITE\]](#) FixedFloat have a few instances of being difficult to work with when issues arise, but overall they're a trusted enough instant exchange.

They're also known for not being very forthcoming with information when bad actors funnel money through their platform, earning them a less than ideal reputation in web3 communities. Some may view that as a positive though, depending on who's asking.

When North Korea launders the funds, I wouldn't expect these exchanges to last long. TradeOgre and eXch are just the examples.

USDC might not last long either, just because they don't freeze North Korean wallets despite them being centralized.

SUI-3183372 - October 11, 2025, 3:03 pm

(Oct 11, 2025 02:58 PM)Mewtwo Wrote: [\[CITE\]](#) USDC might not last long either, just because they

don't freeze North Korean wallets despite them being centralized.
This specifically has been so painful to watch.

Hack protocol, steal funds -> Convert stolen funds to USDC on hacked protocol's chain -> Bridge USDC to Ethereum -> Sit the USDC on Ethereum for a few days because they know Circle doesn't act and they don't need to rush -> Thorchain Bridge to BTC on Bitcoin network -> Sit on BTC for however long they want until ready to launder.

Play out this same scenario with USDT and Tether is on top of it, freezing funds and blacklisting accounts within minutes.

I don't understand why Circle is so unwilling to take action when theft is obvious.

Envy - October 11, 2025, 3:19 pm

(Oct 11, 2025 10:35 AM)SUI-3183372 Wrote: [\[CITE\]](#) ?

This, and I just found out yesterday most swap apps on Ledger are default floating. It's entirely dependent on the exchanger and the options that are available to you, but they do their best to push floating to the top as a flashy "Best Quote".

For example, all "Best Quote" swaps done on Ledger app itself are floating, they try and hide the fixed rate options.

I lost quite a bit yesterday doing what I would consider to be a simple swap with Changelly during the market flash.

The amount I received was not the amount it says I was credited, I contacted their support and they simply said all their "Best Quote" Ledger swaps are floating.

So needless to say OP I'm sure you easily selected a floating rate just like I did yesterday.

SUI-3183372 - October 11, 2025, 3:24 pm

(Oct 11, 2025 03:19 PM)Envy Wrote: [\[CITE\]](#) This, and I just found out yesterday most swap apps on Ledger are default floating. It's entirely dependent on the exchanger and the options that are available to you, but they do their best to push floating to the top as a flashy "Best Quote".

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So needless to say OP I'm sure you easily selected a floating rate just like I did yesterday.

Yep, that sounds about right. [Costanza](#) I'd consider this post to be the most likely scenario.

Liquidity was in such a crunch and things were happening so quickly that any quotes offered were likely bad within milliseconds. Terrible that Ledger/third parties allow the strike price to be as far as

50% off of quote price though.

Envy - October 11, 2025, 3:30 pm

(Oct 11, 2025 03:24 PM)SUI-3183372 Wrote: [\[CITE\]](#) Liquidity was in such a crunch and things were happening so quickly that any quotes offered were likely bad within milliseconds. Terrible that Ledger/third parties allow the strike price to be as far as 50% off of quote price though.

Yeah, pretty terrible. I lost quite a bit but it comes with the territory.

I contacted both Ledger and Changelly support, Ledger takes zero accountability and just tells you to contact Changelly.

Changelly just tells you to look out for "fixed rate", then you're presented with Ledger's clearly intended swap app design.

This is usually how lessons are learned.

SUI-3183372 - October 11, 2025, 3:34 pm

(Oct 11, 2025 03:30 PM)Envy Wrote: [\[CITE\]](#) Yeah, pretty terrible. I lost quite a bit but it comes with the territory.

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Changelly just tells you to look out for "fixed rate", then you're presented with Ledger's clearly intended swap app design.

This is usually how lessons are learned.

So much in this industry is held together with duct tape and zip ties still. This is not the experience we want if we're looking to onboard the masses.

Omniscient - October 11, 2025, 3:36 pm

If you're gonna do swaps, imho use houdini. It's very transparent, never had a problem that wasn't fixed, and I love their Delete Order option once it's completed. Plus you can absolutely use it with a VPN or Tor.

<https://houdiniswap.com/>

Costanza - October 11, 2025, 3:40 pm

(Oct 11, 2025 03:30 PM)Envy Wrote: [\[CITE\]](#) Yeah, pretty terrible. I lost quite a bit but it comes with the territory.

I contacted both Ledger and Changelly support, Ledger takes zero accountability and just tells you to contact Changelly.

Changelly just tells you to look out for "fixed rate", then you're presented with Ledger's clearly intended swap app design.

This is usually how lessons are learned.

On phone app doesn't show it tbh and didn't yesterday either

Envy - October 11, 2025, 3:47 pm

(Oct 11, 2025 03:40 PM)Costanza Wrote: [\[CITE\]](#) On phone app doesn't show it tbh and didn't yesterday either

Doesn't surprise me one bit, haven't tried it on mobile.

Their design doesn't seem to be "transparency" focused regardless.

jcole - October 11, 2025, 3:49 pm

(Oct 11, 2025 12:40 PM)Omniscient Wrote: [\[CITE\]](#) This is AI generated, along with all the posts recently by him. It's so off-point that it had to be.

I've revoked their API access.

Does that mean they lose that spider web looking award too?

Envy - October 11, 2025, 6:42 pm

(Oct 11, 2025 03:49 PM)jcole Wrote: [\[CITE\]](#) Does that mean they lose that spider web looking award too?

I think that is a cog bro lol

jcole - October 11, 2025, 6:44 pm

(Oct 11, 2025 06:42 PM)Envy Wrote: [\[CITE\]](#) I think that is a cog bro lol
Definitely some sort of gear, but looks like a spider web lol

Costanza - October 11, 2025, 7:59 pm

Do feel like a retard buying back into alts though even at these prices ngl

SUI-3183372 - October 11, 2025, 8:15 pm

(Oct 11, 2025 07:59 PM)Costanza Wrote: [\[CITE\]](#) Do feel like a retard buying back into alts though even at these prices ngl

One of us, one of us

Costanza - October 14, 2025, 5:58 am

Update : No response four emails later the dirty cunts.

Omniscient - October 14, 2025, 9:47 am

(Oct 14, 2025 05:58 AM)Costanza Wrote: [\[CITE\]](#) Update : No response four emails later the dirty cunts.

Yeah, you're assed-out. I doubt you'll get even a reply.

Costanza - October 15, 2025, 2:28 am

(Oct 14, 2025 09:47 AM)Omniscient Wrote: [\[CITE\]](#) Yeah, you're assed-out. I doubt you'll get even a reply.

100% , is there anything i can do legally ? It is a US based company

SUI-3183372 - October 15, 2025, 8:21 am

(Oct 15, 2025 02:28 AM)Costanza Wrote: [\[CITE\]](#) 100% , is there anything i can do legally ? It is a US based company

In all cases of using Ledger Swap, Ledger pushes support onto the 3rd party. So, depending which 3rd party you went through, you'd need to contact them. Ledger is not going to respond / take any responsibility for these swaps.

Changelly: <https://support.ledger.com/article/4404381458065-zd>

Velora: <https://support.ledger.com/article/360020907378-zd>

PancakeSwap: <https://support.ledger.com/article/4418056524689-zd>

1inch: <https://support.ledger.com/article/6490068570781-zd>

Other providers exist here: https://support.ledger.com/topic?topic=Swap_Crypto_Assets

Find out what 3rd party you went through and reach out directly.

Changelly, for example, is based out of Malta, and legal recourse won't really be obtainable. They also warn that their swaps take 3-4 hours in the docs here:

<https://support.ledger.com/article/9300441365277-zd>

If I read that there is a 3-4 hour delay, I'd take this to imply that my strike price will also be delayed 3-4 hours. Exchanges can't/won't reserve coins for you at cheaper prices while your order is pending.

Some of the other providers are DEX's and would also have no avenue to recourse.

I'm only providing these because you're still motivated to try and reach a resolution. I am 100% confident that you're not going to get anymore funds out of these providers and what you received is going to be the end result.

Hackers - October 15, 2025, 7:03 pm

(Oct 14, 2025 05:58 AM)Costanza Wrote: [\[CITE\]](#) Update : No response four emails later the dirty cunts.

Is there any other sort of recourse for you in your location?

Not sure how this works in every country, or even every state of my own

Costanza - October 15, 2025, 9:29 pm

(Oct 15, 2025 08:21 AM)SUI-3183372 Wrote: [\[CITE\]](#) In all cases of using Ledger Swap, Ledger pushes support onto the 3rd party. So, depending which 3rd party you went through, you'd need to contact them. Ledger is not going to respond / take any responsibility for these swaps.

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I'm only providing these because you're still motivated to try and reach a resolution. I am 100% confident that you're not going to get anymore funds out of these providers and what you received is going to be the end result.

Exodus they are US based company i have messaged them no response five emails later. from AUS and yeah theres few trading laws. i sent them a legal letter lets see if they respond.

i have legit emailed them for 5 days straight now.

Hackers - October 16, 2025, 10:06 am

(Oct 15, 2025 09:29 PM)Costanza Wrote: [\[CITE\]](#) Exodus they are US based company i have messaged them no response five emails later. from AUS and yeah theres few trading laws. i sent them a legal letter lets see if they respond.

i have legit emailed them for 5 days straight now.

Have you tried going after all of their socials & other online accounts? It's annoying that we need to do this, but some companies do respond when they feel that a customer is angry enough to taint their image publicly on social media.

Tyr - October 16, 2025, 7:45 pm

(Oct 16, 2025 10:06 AM)enki Wrote: [\[CITE\]](#) Have you tried going after all of their socials & other online accounts? It's annoying that we need to do this, but some companies do respond when they feel that a customer is angry enough to taint their image publicly on social media.

I feel like Exodus is large enough at the point where backlash won't matter to them as much as smaller companies but that's just me

Either way, they all have some catching up to do in this regard aside from maybe 1-2 major platforms.

Mewtwo - October 17, 2025, 11:57 am

(Oct 15, 2025 09:29 PM)Costanza Wrote: [\[CITE\]](#) Exodus they are US based company i have messaged them no response five emails later. from AUS and yeah theres few trading laws. i sent them a legal letter lets see if they respond.

i have legit emailed them for 5 days straight now.

You ever tried contacting the CEO or a higher person position? Sometimes they work if you got the right email to reach out to.

<https://contactout.com/JP-Richardson-45989314>

jp@exodus.com
Worth a try

His twitter account is worth a shot too. He doesn't get much attention or replies

SUI-3183372 - October 17, 2025, 1:40 pm

(Oct 15, 2025 09:29 PM)Costanza Wrote: [\[CITE\]](#) Exodus they are US based company i have messaged them no response five emails later. from AUS and yeah theres few trading laws. i sent them a legal letter lets see if they respond.

i have legit emailed them for 5 days straight now.

Exodus do not facilitate their own swaps. They outsource swaps to 3rd party providers. Same issue that you're having with Ledger, these American companies are not providing the swapping services directly, they tap into 3rd parties for this and push support for this services to the 3rd parties as well.

Last that I checked, Exodus swaps are routed through <https://n.exchange/>, who are based out of Europe. (It's entirely possible that they use other providers as well, Exodus does not document this information)

Sorry, would have replied sooner but all the spam from Enki pushed this topic out of sight.

Costanza - October 17, 2025, 4:47 pm

Finally got an email back getting 60% of the amount missing. let us see.

Walter - October 24, 2025, 4:56 am

(Oct 11, 2025 03:36 PM)Omniscient Wrote: [\[CITE\]](#) If you're gonna do swaps, imho use houdini. It's very transparent, never had a problem that wasn't fixed, and I love their Delete Order option once it's completed. Plus you can absolutely use it with a VPN or Tor.

<https://houdiniswap.com/>

Tried this today. It works.

Costanza - October 24, 2025, 5:08 am

Got paid by them fair bit of money amazing.

SUI-3183372 - October 24, 2025, 9:54 am

(Oct 24, 2025 05:08 AM)Costanza Wrote: [\[CITE\]](#) Got paid by them fair bit of money amazing. Never in a 100 years would I have expected this. Who paid out, Exodus?

Costanza - October 25, 2025, 12:28 am

(Oct 24, 2025 09:54 AM)SUI-3183372 Wrote: [\[CITE\]](#) Never in a 100 years would I have expected this. Who paid out, Exodus?
yeah exodus lol.

Walter - October 25, 2025, 1:24 am

(Oct 25, 2025 12:28 AM)Costanza Wrote: [\[CITE\]](#) yeah exodus lol.
Exodus support is solid ngl. I had some issues last year, nothing to do with funds being stuck.. but they sorted it out super smoothly and the agent who helped me was really kind.